

References

- Agar, M. (1979). Themes revisited: Some problems in cognitive anthropology. *Discourse Processes*, 2, 11–31.
- Agar, M. (1985). Institutional discourse. *Text*, 5, 147–168.
- The American Heritage Dictionary of the English Language (2nd ed.). (1970). New York: American Heritage Publishing.
- Amir, M. (1987). Considerations guiding physicians when informing cancer patients. *Social Science & Medicine*, 24, 741–748.
- Anderson, B. J., & Kornblum, H. (1984). The family environment of children with a diabetic parent: Issues for research. *Family Systems Medicine*, 4, 96–106.
- Anderson, T., & Naess, I. (1986). Four hearts and four families in dilemma. *Family Systems Medicine*, 4, 96–106.
- Ariel, S. (1987). An information processing theory of family dysfunction. *Psychotherapy*, 24, 477–495.
- Aylward, G. P. (1988). Identification versus diagnosis: More than a semantic difference. *Journal of Pediatrics*, 112, 677.
- Backer, T. E., Liberman, R. P., & Kuehnel, T. G. (1986). Dissemination and adoption of innovative psychosocial interventions. *Journal of Consulting and Clinical Psychology*, 54, 111–118.
- Banta, H. D. (1983). Social science on medical technology: Utility and limitations. *Social Science & Medicine*, 17, 1363–1369.
- Barnlund, D. C. (1984). The mystification of meaning: Doctor–patient encounters. In G. L. Kreps & B. C. Thornton (Eds.), *Health communication: Theory and practice* (pp. 39–50). New York: Longman. (Reprinted from *Journal of Medical Education*, 1976, 51, 716–725)
- Bateson, G. (1956). The message “This is play.” In B. Schaffner (Ed.), *Group processes: Transactions of the second conference* (pp. 145–242). New York: Josiah Macy, Jr. Foundation.
- Bateson, G. (1971). Chapter 1: Communication. In N. A. McQuown (Ed.), *The natural history of an interview* (pp. 1–40). (Available from Microfilm Collection of Manuscripts on Cultural Anthropology. Chicago: University of Chicago, Joseph Regenstein Library, Department of Photoduplication)
- Bateson, G. (1972). *Steps to an ecology of mind*. New York: Ballantine Books.
- Bateson, G. (1979). *Mind and nature: A necessary unity*. New York: Bantam Books.
- Beaugrande, R. D. (1980). *Text, discourse, and process: Toward a multidisciplinary science of texts*. Norwood, NJ: Ablex.

- Becker, A. L. (1984a). Biography of a sentence: A Burmese proverb. In S. Plattner (Ed.), *Text, play, and story: The construction and reconstruction of self and society* (1983 Proceedings of the American Ethnological Society) (pp. 135–155). Washington, DC: American Ethnological Society.
- Becker, A. L. (1984b). The linguistics of particularity: Interpreting superordination in a Javanese text. In *Proceedings of the tenth annual meeting of the Berkeley Linguistics Society* (pp. 425–436). Berkeley, CA: Linguistics Department, University of California, Berkeley.
- Becker, A. L. (1988). Language in particular: A lecture. In D. Tannen (Ed.), *Linguistics in context: Connecting observations and understanding: Lectures from the 1985 LSA/TESOL and NEH Institutes* (pp. 17–35). Norwood, NJ: Ablex.
- Bergman, A. B., & Stamm, S. J. (1967). The morbidity of cardiac nondisease in school children. *New England Journal of Medicine*, 276, 1008–1013.
- Bloch, D. A. (1986). The family therapist as consultant to health care organizations. In L. C. Wynne, S. H. McDaniel, & T. T. Weber (Eds.), *Systems consultation: A new perspective for family therapy* (pp. 139–149). New York: Guilford Press.
- Brenner, J. I., Ringel, R. E., & Berman, M. A. (1984). Cardiological perspectives of chest pain in childhood: A referral problem? To whom? *Pediatric Clinics of North America*, 31, 1241–1258.
- Bruhn, J. G. (1986). Time in therapeutic relationships: Myths and realities. *Southern Medical Journal*, 79, 344–350.
- Buttny, R. (in press). Blame-accounts sequences in therapy: The negotiation of relational meanings. *Semiotica*.
- Buttny, R., & Lannamann, J. W. (1986). *Framing problems: The hierarchial organization of discourse in a family therapy session*. Unpublished manuscript.
- Caldwell, S. M., & Pichert, J. W. (1985). Systems theory applied to families with a diabetic child. *Family Systems Medicine*, 3, 34–44.
- Cassata, D. M. (1978). Health communication theory and research: An overview of the communication specialist interface. In B. D. Ruben (Ed.), *Communication yearbook 2* (pp. 495–522). New Brunswick, NJ: Transaction Books.
- Cassata, D. M. (1980). Health communication theory and research: A definitinal overview. In D. Nimmo (Ed.), *Communication yearbook 4* (pp. 583–589). New Brunswick, NJ: Transaction Books.
- Chenail, R. J. (1988). *Family system/medical system discourse: A recursive frame analysis*. Unpublished manuscript, Texas Tech University, Lubbock.
- Clifford, J., & Marcus, G. E. (Eds.). (1986). *Writing culture: The poetics and politics of ethnography*. Berkeley, CA: University of California Press.
- Coyne, J. C. (1985). Toward a theory of frames and reframing: The social nature of frames. *Journal of Marital and Family Therapy*, 11, 337–344.
- Crapanzano, V. (1986). Hermes' dilemma: The masking of subversion in ethnographic description. In J. Clifford & G. E. Marcus (Eds.), *Writing cul-*

- ture: *The poetics and politics of ethnography* (pp. 51–76). Berkeley, CA: University of California Press.
- Davis, K. (1986). The process of problem (re)formulation in psychotherapy. *Sociology of Health & Illness*, 8, 44–74.
- Di Pietro, R. J. (Ed.). (1982). *Linguistics and the professions: Proceedings of the second annual Delaware symposium on language studies*. Norwood, NJ: Ablex.
- Doherty, W. J., & Baird, M. A. (1983). *Family therapy and family medicine: Toward the primary care of families*. New York: Guilford Press.
- Doherty, W. J., & Baird, M. A. (Eds.). (1987). *Family-centered medical care*. New York: Guilford Press.
- Dracup, K., & Meleis, A. I. (1982). Compliance: An interactionist approach. *Nursing Research*, 31, 31–36.
- Dym, B. (1987). The cybernetics of physical illness. *Family Process*, 26, 35–48.
- Engel, G. L. (1977). The need for a new medical model: A challenge for biomedicine. *Science*, 196, 129–136.
- Evans, D. A., Block, M. R., Steinberg, E. R., & Penrose, A. M. (1986). Frames and heuristics in doctor-patient discourse. *Social Science & Medicine*, 22, 1027–1034.
- Fairman, T. (1989). Let grammarians return to describing the language. *English Today*, 5, 3–5.
- Feinstein, A. R., Taube, H., Cavalieri, R., Schultz, S. C., & Kryle, L. (1962). Physical activities and rheumatic heart disease in asymptomatic patients. *Journal of the American Medical Association*, 180, 1028–1031.
- Fisher, S., & Todd, A. D. (Eds.). (1983). *The social organization of doctor-patient communication*. Washington, DC: Center for Applied Linguistics.
- Fisher, S., & Todd, A. D. (Eds.). (1986). *Discourse and institutional authority: Medicine, education, and law*. Norwood, NJ: Ablex.
- Fisher, W. R. (1987). *Human communication as narration: Toward a philosophy of reason, value, and action*. Columbia, SC: University of South Carolina Press.
- Fisher, W. R. (1989). Clarifying the narrative paradigm. *Communication Monographs*, 56, 55–58.
- Frankel, R. M. (1984a). From sentence to sequence: Understanding the medical encounter through microinteractional analysis. *Discourse Processes*, 7, 135–170.
- Frankel, R. M. (Ed.). (1984b). Physicians and patients in social interaction: Medical encounters as a discourse process [Special issue]. *Discourse Processes*, 7.
- Frawley, W. (1987a). Review article of Handbook of discourse analysis. *Language*, 63, 361–397.
- Frawley, W. (1987b). *Text and epistemology*. Norwood, NJ: Ablex.
- Freeman, S. H. (1987). Introduction. Verbal communication in medical encounters: An overview of recent work. *Text*, 7, 3–17.
- Freeman, S. H., & Heller, M. S. (Eds.). (1987). Medical discourse [Special issue]. *Text*, 7.

- Gephart, W. J. (1981). Watercolor painting. In N. L. Smith (Ed.), *Metaphors for evaluation: Sources of new methods* (pp. 247–272). Beverly Hills, CA: Sage.
- Gidding, S. S., & Rosenthal, A. (1984). The interface between primary care and pediatric cardiology. *Pediatric Clinics of North America*, 31, 1367–1388.
- Glaser, H. H., Harrison, G. S., & Lynn, D. B. (1964). Emotional implications of congenital heart disease in children. *Pediatrics*, 34, 58–66.
- Glenn, J. K., Lawler, F. H., & Hoerl, M. S. (1987). Physician referrals in a competitive environment: An estimate of the economic impact of a referral. *Journal of the American Medical Association*, 258, 1920–1923.
- Glenn, M. L. (1985). Toward collaborative family-oriented health care. *Family Systems Medicine*, 3, 466–475.
- Goffman, E. (1974). *Frame analysis: An essay on the organization of experience*. Cambridge, MA: Harvard University Press.
- Goffman, E. (1981). Replies and responses. In E. Goffman (Ed.), *Forms of talk* (pp. 52–77). Philadelphia: University of Pennsylvania Press.
- Goldfield, N., Neinstein, L., & Wohlgeleter, D. (1986). Cardiovascular evaluation of adolescents and young adults: Salient aspects of the examination. *Postgraduate Medicine*, 79, 111–118.
- Good Housekeeping family health & medical guide*. (1979). Des Moines, IN: Hearst Corporation.
- Good, M.-J. D., Good, B. J., & Cleary, P. D. (1987). Do patients attitudes influence physician recognition of psychosocial problems in primary care? *Journal of Family Practice*, 25, 53–59.
- Green, M., & Solnit, A. J. (1964). Reactions to the threatened loss of a child: A vulnerable child syndrome—Pediatric management of the dying child, Part III. *Pediatrics*, 34, 58–66.
- Greenberg, L. C. (1989). Book review of *The state of the art in family therapy research*. *Journal of Marital and Family Therapy*, 15, 207–208.
- Gulich, E., & Quasthoff, U. M. (Eds.). (1986a). Narrative analysis: An interdisciplinary dialogue [Special issue]. *Poetics*, 15.
- Gulich, E., & Quasthoff, U. M. (1986b). Story-telling in conversation: Cognitive and interactive aspects. *Poetics*, 15, 217–241.
- Hansen, J. P., Bobula, J., Meyer, D., Kusher, K., & Pridham, K. (1987). Treat or refer: Patients' interest in family physician involvement in their psychosocial problems. *Journal of Family Practice*, 24, 499–503.
- Hansen, J. P., Brown, S. E., Sullivan, Jr., R. J., & Muhlbaier, L. H. (1982). Factors related to an effective referral and consultation process. *Journal of Family Practice*, 15, 651–656.
- Hein, N., & Wodak, R. (1987). Medical interviews in internal medicine: Some results of an empirical investigation. *Text*, 7, 37–65.
- Helman, C. G. (1985). Communication in primary care: The role of the patient and practitioner explanatory models. *Social Science and Medicine*, 20, 923–931.
- Hersher, L. (1988). Avoiding anxiety about 'innocent' heart murmur. *American Journal of Diseases of Children*, 142, 586–587.
- Hewitt, J. P., & Stokes, R. (1975). Disclaimers. *American Sociological Review*, 40, 1–11.

- Hopper, R. (1988). Speech, for instance. The exemplar in studies of conversation. *Journal of Language and Social Psychology*, 7, 47-63.
- Hull, F. M. (1987). The role of socio-behavioural scientists in health care practice. *Social Science & Medicine*, 25, 679-687.
- Jick, T. D. (1983). Mixing qualitative and quantitative methods: Triangulation in action. In J. Van Maanen (Ed.), *Qualitative methodology* (pp. 135-147). Beverly Hills, CA: Sage Publications.
- Keeney, B. P. (1983). *Aesthetics of change*. New York: Guilford Press.
- Keeney, B. P. (1987a). The construction of therapeutic realities. *Psychotherapy*, 24, 469-476.
- Keeney, B. P. (1987b). *Recursive frame analysis: Class notes*. Unpublished manuscript, Texas Tech University, Department of Human Development and Family Studies, Lubbock, TX.
- Keeney, B. P. (1988). Autonomy in dialogue. *Irish Journal of Psychology*, 9, 101-109.
- Keeney, B. P. (1990a). *Improvisational therapy: A practical guide for creative clinical strategies*. St. Paul, MN: Systemic Therapy Press. (Available from Systemic Therapy Press, 1946 Laurel Avenue, St. Paul, MN 55104)
- Keeney, B. P. (1990b). Recursive frame analysis: A method for organizing therapeutic discourse. *Therapia Familiare*, 33, 25-39.
- Keeney, B. P., & Bobele, M. (1989). A brief note on family violence. *Australian and New Zealand Journal of Family Therapy*, 10, 93-95.
- Keeney, B. K., & Morris, J. P. (1985a). Family therapy practice and research: A dialogue. In L. L. Andreozzi (Ed.), *Integrating research and clinical practice* (pp. 98-107). Rockville, MD: Aspen Systems Corporation.
- Keeney, B. P., & Morris, J. P. (1985b). Implications of cybernetic epistemology for clinical research: A reply to Howard. *Journal of Counseling and Development*, 63, 548-550.
- Keeney, B. P., & Ross, J. M. (1985). *Mind in therapy: Constructing systemic family therapies*. New York: Basic Books.
- Keeney, B. P., & Silverstein, O. (1986). *The therapeutic voice of Olga Silverstein*. New York: Guilford Press.
- Keppel, G. (1982). *Design and analysis: A researcher's handbook* (2nd ed.). Englewood Cliffs, NJ: Prentice-Hall.
- Kerlinger, F. N. (1986). *Foundations of behavioral research* (3rd ed.). New York: Holt, Rinehart and Winston.
- Kiester, Jr., E. (Ed.). (1982). *Better Homes and Gardens new family medical guide*. Des Moines, IA: Meredith Corporation.
- Kosa, J., Alpert, J., & Haggerty, R. J. (1967). On the reliability of family health information: A comparative study of mothers' reports on illness and related behavior. *Social Science & Medicine*, 1, 165-181.
- Kreps, G. L., & Thornton, B. C. (1984). *Health communication: Theory and practice*. New York: Longman.
- Kunz, J. R. M., & Finkel, A. J. (Eds.). (1987). *The American Medical Association family medical guide* (rev. ed. and updated). New York: Random House.
- Labov, W., & Fanshel, D. (1977). *Therapeutic discourse: Psychotherapy as conversation*. New York: Academic Press.
- Lakoff, G., & Ross, J. R. (1979). Preamble to the series. In A. L. Becker & A. A.

- Yengoyan (Ed.), *The imagination of reality: Essays in Southeast Asian coherence systems* (pp. vii–viii). Norwood, NJ: Ablex.
- Lather, P. (1986). Research as praxis. *Harvard Educational Review*, 56, 257–277.
- Leeds-Hurwitz, W. (1987). The social history of the natural history of an interview: A multidisciplinary investigation of social communication. *Research on Language and Social Interaction*, 20, 1–51.
- Linde, C. (1986). Private stories in public discourse: Narrative analysis in the social sciences. *Poetics*, 15, 183–202.
- Linde, L. M., Rasof, B., Dunn, O. J., & Rabb, E. (1966). Attitudinal factors in congenital heart disease. *Pediatrics*, 38, 92–101.
- Lyne, J. (1985). Rhetorics of inquiry. *Quarterly Journal of Speech*, 71, 65–73.
- Mackenzie, T. B. (1982). The initial patient interview: Identifying when psychosocial factors are at work. *Postgraduate Medicine*, 74, 259–265.
- Mahrer, A. R. (1988). Discovery-oriented psychotherapy research: Rational, aims, and methods. *American Psychologist*, 43, 694–702.
- Maisedo, P. (1987). The permanent text construction: A neglected dimension of therapeutic discourse. *Text*, 7, 67–87.
- Mathews, J. J. (1983). The communication process in clinical settings. *Social Science and Medicine*, 17, 1371–1378.
- McDaniel, S. H., Bank, J., Campbell, T., Mancini, J., & Shore, B. (1986). Using groups as a consultant: A systems approach to medical care. In L. C. Wynne, S. H. McDaniel, & T. T. Weber (Eds.), *Systems consultation: A new perspective for family therapy* (pp. 181–198). New York: Guilford Press.
- McNamara, D. G. (1987a). *Innocent Heart Murmurs: Information for Parents and Patients*. (Available from Dr. Dan G. McNamara at Texas Children's Hospital, 6621 Fannin St., Houston, TX 77030)
- McNamara, D. G. (1987b). The pediatrician and the innocent heart murmur. *American Journal of Diseases of Children*, 141, 1161.
- McNamara, D. G. (1988). In reply to "Avoiding anxiety about 'innocent' heart murmur". *American Journal of Diseases of Children*, 142, 587.
- McQuown, N. A. (1971a). Chapter 10: Summary, conclusion, and outlook. In N. A. McQuown (Ed.), *The natural history of an interview* (pp. 1–10). (Available from Microfilm Collection of Manuscripts on Cultural Anthropology. Chicago: University of Chicago, Joseph Regenstein Library, Department of Photoduplication)
- McQuown, N. A. (1971b). Foreword. In N. A. McQuown (Ed.), *The natural history of an interview* (pp. 1–5). (Available from Microfilm Collection of Manuscripts on Cultural Anthropology. Chicago: University of Chicago, Joseph Regenstein Library, Department of Photoduplication)
- McQuown, N. A. (Ed.). (1971c). *The natural history of an interview*. (Available from Microfilm Collection of Manuscripts on Cultural Anthropology. Chicago: University of Chicago, Joseph Regenstein Library, Department of Photoduplication)
- Meador, C. K. (1965). The art and science of nondisease. *New England Journal of Medicine*, 272, 92–95.

- Mishler, E. G. (1979). Meaning in context: Is there any other kind? *Harvard Educational Review*, 49, 1-19.
- Montalvo, B., Schor, E. L., & Moore, M. (1987). Psychosocial aspects of pediatrics: Middle-level theory building. *Family Systems Medicine*, 5, 65-78.
- Morrell, D. C., Evans, M. E., Morris, R. W., & Roland, M. O. (1986). The "five minute" consultation: Effects of time constraint on clinical content and patient satisfaction. *British Medical Journal*, 292, 870-873.
- Munson, S. (1986). Family-oriented consultation in pediatrics. In L. C. Wynne, S. H. McDaniel, & T. T. Weber (Eds.), *Systems consultation: A new perspective for family therapy* (pp. 219-239). New York: Guilford Press.
- Nelson, J. S., Megill, A., & McCloskey, D. N. (1988). *The rhetoric of the human sciences: Language and argument in scholarship and public affairs*. Madison, WI: University of Wisconsin Press.
- Niklas, D. (1982). Methodological controversies between social and medical sciences. *Social Science & Medicine*, 16, 659-665.
- Papert, S. (1980). *Mindstorms: Children, computers, and powerful ideas*. New York: Basic Books.
- Paraskos, J. A. (1988). The innocent murmur. *Hospital Practice*, 23, 20-29.
- Park, J. M., Maddux, J. E., & Sridaromont, S. (1983). *Psychological aspects of children with heart defects and their families*. Unpublished manuscript, Texas Tech University Health Sciences Center, Department of Pediatrics, Lubbock, TX.
- Park, J. M., Sridaromont, S., Schmer, V., Stormberg, J., Douthit, P. E., Gale, J., & Chenail, R. (1988). *Psychosocial aspects of children with heart defects and their children*. Unpublished manuscript, Texas Tech University Health Sciences Center, Department of Pediatrics and Texas Tech University, Department of Human Development and Family Studies, Lubbock, TX.
- Peck, B. B. (1974). Physical medicine and family dynamics: The dialectics of rehabilitation. *Family Process*, 13, 469-480.
- Phoenix, V. G., & Lindeman, M. L. (1982). Language and therapeutic change. In R. J. Di Pietro (Ed.), *Linguistics and the professions: Proceedings of the second annual Delaware symposium on language studies* (pp. 3-25). Norwood, NJ: Ablex.
- Pittenger, R. E., Hockett, C. F., & Danehy, J. J. (1960). *The first five minutes: A sample of microscopic interview analysis*. Ithaca, NY: Paul Martineau.
- Potter, J., & Wetherell, M. (1987). *Discourse and social psychology: Beyond attitudes and behavior*. Beverly Hills, CA: Sage Publications.
- Pluckham, M. (1978). *Human communication: The matrix of nursing*. New York: McGraw-Hill.
- Prince, E., Frader, J., & Bosk, C. (1982). On hedging in physician-physician discourse. In R. J. Di Pietro (Ed.), *Linguistics and the professions: Proceedings of the second annual Delaware symposium on language studies* (pp. 83-97). Norwood, NJ: Ablex.
- Raimbault, G., Cachin, O., Limal, J-M., Eliacheff, C., & Rappaport, R. (1975). Aspects of communication between patients and doctors: An analysis of the discourse in medical interviews. *Pediatrics*, 55, 401-405.

- Rawlins, W. K. (1987). Gregory Bateson and the composition of human communication. *Research on Language and Social Interaction*, 20, 53–77.
- Ricoeur, P. (1981). The narrative function. In J. B. Thompson (Ed. and Trans.), *Paul Ricoeur: Hermeneutics and the human sciences: Essays on language, action and interpretation* (pp. 274–296). Cambridge, England: Cambridge University Press. (Reprinted from *Etudes Theologiques et Religieuses*, 1979, 54, 209–230)
- Rinaldi, R. (1985). Positive effects of psychosocial interventions on total health care: A review of the literature. *Family Systems Medicine*, 3, 417–426.
- Rogers, T. F. (1987). Improving the fit between social science and health care practice: Suggested next steps for the researcher. *Social Science & Medicine*, 25, 689–696.
- Roland, M. O., Bartholomew, J., Courtenay, M. J. F., Morris, R. W., & Morrell, D. C. (1986). The “five minute” consultation: Effect of time constraint on verbal communication. *British Medical Journal*, 292, 874–876.
- Sargent, J. (1985). Physician-family therapist collaboration: Children with medical problems. *Family Systems Medicine*, 3, 454–465.
- Schefflen, A. E. (1973). *Communicational structure: Analysis of a psychotherapy transaction*. Bloomington, IN: Indiana University Press.
- Schumacher, J. A. (1989). *Human posture: The nature of inquiry*. Albany, NY: State University of New York Press.
- Schwartz, H., & Jacobs, J. (1979). *Qualitative sociology: A method to the madness*. New York: Free Press.
- Schwartzman, J. (1985). Health, illness, and the family: An evolutionary perspective. *Family Systems Medicine*, 3, 454–465.
- Schwenk, T. L. (1987). Caring about and caring for the psychosocial needs of patients. *Journal of Family Practice*, 24, 461–463.
- Scott, M. B., & Lyman, S. M. (1968). Accounts. *American Sociological Review*, 33, 46–62.
- Shuy, R. W. (1984). Linguistics in other fields. In B. J. Siegal, A. R. Beals, & S. A. Tyler (Eds.), *Annual Review of Anthropology* (Vol. 13) (pp. 419–445). Palo Alto, CA: Annual Reviews.
- Siebert, C. (1990, February). The rehumanization of the heart: What doctors have forgotten, poets have always known. *Harper's Magazine*, pp. 53–60.
- Simon, F. B., Stierlin, H., & Wynne, L. C. (1985). *The language of family therapy: A systemic vocabulary and sourcebook*. New York: Family Process Press.
- Spence, D. P. (1982). *Narrative truth and historical truth: Meaning and interpretation in psychoanalysis*. New York: W. W. Norton.
- Spence, D. P. (1987). *The Freudian metaphor: Toward paradigm change in psychoanalysis*. New York: W. W. Norton.
- Spencer-Brown, G. (1972). *Laws of form*. New York: E. P. Dutton.
- Stein, H. F., & Pontious, J. M. (1985). Family and beyond: The larger context of noncompliance. *Family Systems Medicine*, 3, 179–189.
- Stokes, R., & Hewitt, J. P. (1976). Aligning actions. *American Sociological Review*, 41, 838–849.

- Stone, G. C. (1979). Patient compliance and the role of the expert. *Journal of Social Issues*, 35, 34–59.
- Street, Jr., R. L. (1986). Interaction processes and outcomes in interviews. In M. L. McLaughlin (Ed.), *Communication yearbook 9* (pp. 215–250). Beverly Hills, CA: Sage.
- Street, Jr., R. L., & Wiemann, J. M. (1987). Patient satisfaction with physicians' interpersonal involvement, expressiveness, and dominance. In M. L. McLaughlin (Ed.), *Communication yearbook 10* (pp. 591–612). Newbury Park, CA: Sage.
- Szasz, T. S., & Hollender, M. H. (1956). A contribution to the philosophy of medicine: The basic models of the doctor-patient relationship. *American Medical Association Archives of Internal Medicine*, 97, 585–592.
- Tannen, D. (1979). What's in a frame? Surface evidence for underlying expectations. In R. O. Freedle (Ed.), *New directions in discourse processing* (Vol. 2, pp. 137–181). Norwood, NJ: Ablex.
- Tannen, D., & Wallat, C. (1983). Doctor/mother/child communication: Linguistic analysis of a pediatric interaction. In S. Fisher & A. D. Todd (Eds.), *The social organization of doctor-patient communication* (pp. 203–219). Washington, DC: Center for Applied Linguistics.
- Tannen, D., & Wallat, C. (1986). Medical professionals and parents: A linguistic analysis of communication across contexts. *Language in Society*, 15, 295–312.
- Todd, A. D. (1984). The prescription of contraception: Negotiations between doctors and patients. *Discourse Processes*, 7, 171–200.
- Tracy, K. (1988). A discourse analysis of four discourse studies. *Discourse Processes*, 11, 243–259.
- Troemel-Ploetz, S. (1977). "She is just not an open person.": A linguistic analysis of a restructuring intervention in family therapy. *Family Process*, 16, 339–352.
- Tyler, S. A. (1986). Post-modern ethnography: From document of the occult to occult document. In J. Clifford & G. E. Marcus (Eds.), *Writing culture: The poetics and politics of ethnography* (pp. 122–140). Berkeley, CA: University of California Press.
- Urmson, J. O., & Sbisá, M. (Eds.). (1975). *How to do things with words* (2nd ed.). Cambridge, MA: Harvard University Press.
- von Foerster, H. (1984a). On constructing a reality. In P. Watzlawick (Ed.), *The invented reality: How do we know what we believe we know? (Contributions to constructivism)* (pp. 41–61). New York: W. W. Norton.
- von Foerster, H. (1984b). Principles of self-organization in a socio-managerial context. In H. Ulrich & G. J. B. Probst (Eds.), *Self-organization and management of social systems: Insights, promises, doubts, and questions* (pp. 2–24). New York: Springer-Verlag.
- Wadsworth, M. (1976). Studies of doctor-patient communication. In M. Wadsworth & D. Robinson (Eds.), *Studies in everyday medical life* (pp. 3–12). London: Martin Robertson.
- Waitzkin, H. (1984). Doctor-patient communication: Clinical implications of

- social scientific research. *Journal of the American Medical Association*, 252, 2441-2446.
- Waitzkin, H. (1985). Information giving in medical care. *Journal of Health and Social Behavior*, 26, 81-101.
- Wasserman, R. C., Inui, T. S. (1983). Systematic analysis of clinical-patient interactions: A critique of recent approaches with suggestions for future research. *Medical Care*, 21, 279-293.
- Watzlawick, P. (1984). Effect or cause? In P. Watzlawick (Ed.), *The invented reality: How do we know what we believe we know? (Contributions to constructivism)* (pp. 62-68). New York: W. W. Norton.
- Webb, B., & Stimson, G. (1976). People's accounts of medical encounters. In M. Wadsworth & D. Robinson (Eds.), *Studies in everyday medical life* (pp. 108-122). London: Martin Robertson.
- Wellisch, D. K., & Cohen, M. M. (1986). The family therapist as systems consultant to medical oncology. In L. C. Wynne, S. H. McDaniel, & T. T. Weber (Eds.), *Systems consultation: A new perspective for family therapy* (pp. 199-218). New York: Guilford Press.
- West, C. (1984). Medical misfires: Mishearings, misgivings, and misunderstandings in the physician-patient dialogues. *Discourse Processes*, 7, 107-134.
- Wiedemann, P. M. (1986). Don't tell any stories: Theories and discoveries concerning story-telling in the therapeutic setting. *Poetics*, 15, 43-56.
- Wodak, R. (1981). How do I put my problem? Problem presentation in therapy and interview. *Text*, 1, 191-213.
- Wodak, R. (1986). Tales from the Vienna woods: Sociolinguistic and psycholinguistic considerations of narrative analysis. *Poetics*, 15, 153-182.
- Worobey, J., O'Hair, D., & O'Hair, M. J. C. (1987). Pediatrician-patient-parent communications: A descriptive analysis. *Language & Communication*, 7, 293-301.
- Wynne, L. C. (1988). An overview of the state of the art: What should be expected in current family therapy research. In L. C. Wynne (Ed.), *The state of the art in family therapy research: Controversies and recommendations* (pp. 249-280). New York: Family Process Press.
- Yaffe, M. J., & Stewart, M. A. (1986). Patients' attitudes to the relevance of nonmedical problems in family medicine care. *Journal of Family Practice*, 23, 241-244.