

## References

- Abdul-Rahman, A., & Hailes, S. (2000). Supporting trust in virtual communities. In *HICSS 2000 proceedings of the 33rd Hawaii international conference on system sciences* (Vol. 6, p. 132). Washington, DC: IEEE Computer Society.
- Adams, Z., & Deakin, S. (2014). *Re-regulating zero hours contracts*. Liverpool: Institute of Employment Rights.
- Adelman, J. (2013). *Worldly philosopher. The odyssey of Albert O. Hirschman*. Princeton, NJ: Princeton University Press.
- Adorno, T. (2006). *History and freedom: Lectures 1964–1965*. (R. Tiedemann, Ed. & R. Livingston, Trans.). Cambridge, UK: Polity Press.
- Agrawal, A., Horton, J., Lacetera, N., & Lyons, E. (2013a). *Digitization and the contract labor market: A research agenda*. NBER Working Paper Series 19525. doi:10.3386/w19525
- Agrawal, A., Lacetera, N., & Lyons, E. (2013b). *Does information help or hinder job applicants from less developed countries in online markets?* NBER Working Paper Series, 18720. doi:10.3386/w18720
- Agyeman, J., McLaren, D., & Schaefer-Borrego, A. (2013). *Sharing cities*. Washington, DC: Friends of the Earth. Retrieved from [http://www.pando.sc/sites/default/files/documents/agyeman\\_sharing\\_cities.pdf](http://www.pando.sc/sites/default/files/documents/agyeman_sharing_cities.pdf). Accessed on May 15, 2015.
- Airbnb. (2012). *San Francisco*. Retrieved from <http://blog.airbnb.com/economic-impact-airbnb/-san-francisco>. Accessed on June 8, 2015.
- Airbnb. (2013a). *Amsterdam*. Retrieved from <http://blog.airbnb.com/economic-impact-airbnb/-amsterdam>. Accessed on June 8, 2015.
- Airbnb. (2013b). *Berlin*. Retrieved from <http://blog.airbnb.com/economic-impact-airbnb/-berlin>. Accessed on June 8, 2015.
- Airbnb. (2013c). *New York*. Retrieved from <http://blog.airbnb.com/economic-impact-airbnb/-new-york>. Accessed on June 8, 2015.
- Airbnb. (2013d). *Paris*. Retrieved from <http://blog.airbnb.com/economic-impact-airbnb/-paris>. Accessed on June 8, 2015.
- Airbnb. (2014a). *Barcelona*. Retrieved from <http://blog.airbnb.com/economic-impact-airbnb/-barcelona>. Accessed on June 8, 2015.
- Airbnb. (2014b). *London and Edimburgh*. Retrieved from <http://blog.airbnb.com/economic-impact-airbnb/-london-edinburgh>. Accessed on June 8, 2015.
- Airbnb. (2015a). *Airbnb's positive impact in Athens*. Retrieved from <http://blog.airbnb.com/airbnbs-positive-impact-in-athens/>. Accessed on June 8, 2015.
- Airbnb. (2015b). *Economic impact*. Retrieved from <https://www.airbnb.com/economic-impact>. Accessed on June 8, 2015.
- Akerlof, G. (1970). The Market for 'Lemons': Quality Uncertainty and the Market Mechanism. *Quarterly Journal of Economics*, 84(3), 488–500.
- Alba, D. (2015, July 2). Shyp makes couriers employees before it's too big to change. *Wired*. Retrieved from <http://www.wired.com/2015/07/shyp-makes-couriers-employees-big-change/>. Accessed on January 21, 2016.
- Albinsson, P. A., & Yasanthi Perera, B. (2012). Alternative marketplaces in the 21st century: Building community through sharing events. *Journal of Consumer Behaviour*, 11(4), 303–315. doi:10.1002/cb.1389
- Allen, D., & Berg, C. (2014). *The sharing economy: How over-regulation could destroy an economic revolution*. Melbourne, Australia: Institute of Public Affairs. Retrieved from

- [https://ipa.org.au/portal/uploads/Sharing\\_Economy\\_December\\_2014.pdf](https://ipa.org.au/portal/uploads/Sharing_Economy_December_2014.pdf). Accessed on May 21, 2015.
- Allmendinger, J., Hipp, L., & Stuth, S. (2013). *Atypical employment in Europe 1996–2011*. Discussion Paper No. 1169 P 2013-003. Berlin, Germany: WZB.
- Aloisi, A. (2015). *Commoditized workers the rising of on-demand work, a case study research on a set of online platforms and apps*. Retrieved from <http://ssrn.com/abstract=2637485>. Accessed on December 2, 2015.
- Anderson, C. (2006). *The long tail: Why the future of business is selling less of more*. New York, NY: Hyperion.
- Andrejevic, M. (2009). Exploiting Youtube: Contradictions of user-generated labor. In P. Snickars & P. Vonderau (Eds.), *The youtube reader* (pp. 406–424). Stockholm: KB.
- Andreoni, J., & Rao, J. (2011). The power of asking: How communication affects selfishness, empathy, and altruism. *Journal of Public Economics*, 95(7–8), 513–520.
- Aneesh, A. (2009). Global labor: Algoratic modes of organization. *Sociological Theory*, 27(4), 347–370.
- Angrist, J., Caldwell, S., & Hall, J. (2017). *Uber vs. taxi: A driver's eye view*. NBER Working Paper Series No. 23891 (p. 19525). Retrieved from <http://www.nber.org/papers/w23891>. Accessed on May 2018.
- Armstrong, M. (2006). Competition in two-sided markets. *Rand Journal of Economics*, 37(3), 668–691. doi:10.1111/j.1756-2171.2006.tb00037.x
- Arntz, M., Gregory, T., & Zierahn, U. (2016). *The risk of automation for jobs in OECD countries: A comparative analysis*. OECD Social, Employment and Migration Working Papers, No. 189. Paris, France: OECD.
- Arsel, Z., & Dobsha, S. (2011). Hybrid pro-social exchange systems: The case of freecycle. *Advances in Consumer Research*, 39, 66–67.
- Atkinson, T. (2015). *Inequality: What can be done?* Cambridge, MA: Harvard University Press.
- Autor, D. (2001). Wiring the labor market. *Journal of Economic Perspectives*, 15(1), 25–40.
- Autor, D. (2008). *The economics of labor market intermediation: An analytic framework*. Cambridge, MA: National Bureau of Economic Research.
- Autor, D. (2013). *The “task approach” to labor markets an overview* (No. w18711). Cambridge, MA: National Bureau of Economic Research.
- Autor, D. H., & Dorn, D. (2013). The growth of low-skill service jobs and the polarization of the US labor market. *American Economic Review*, 103(5), 1553–1597. doi:10.1257/aer.103.5.1553
- Autor, D. H., Katz, L. F., & Kearney, M. S. (2006). The polarization of the US labor market. *American Economic Review*, 96(2), 189–194. doi:10.1257/000282806777212620
- Autor, D. H., Levy, F., & Murnane, R. J. (2003). The skill content of recent technological change: An empirical exploration. *The Quarterly Journal of Economics*, 118(4), 1279–1333.
- Avery, C., Resnick, P., & Zeckhauser, R. (1999). The market for evaluations. *American Economic Review*, 89(3), 564–584. doi:10.1257/aer.89.3.564
- Ba, S. (2001). Establishing trust through a community responsibility system. *Decision Support Systems*, 31(3), 323–336.
- Badger, E. (2014, March 25). Why Airbnb wants you to know how much its users are spending. *The Washington Post*. Retrieved from <http://www.washingtonpost.com/blogs/wonkblog/wp/2014/03/25/why-airbnb-wants-you-to-know-how-much-its-users-are-spending/>. Accessed on May 28, 2015.
- Bailey, K. D. (1994). *Typologies and taxonomies: An introduction to classification techniques*. Thousand Oaks, CA: SAGE.
- Bajari, P., & Hortasu, A. (2004). Economic insights from internet auctions. *Journal of Economic Literature*, 42(2), 457–486. doi:10.1257/0022051041409075

- Baldry, C. (2011). Editorial: Chronicling the information revolution. *New Technology, Work and Employment*, 26(3), 175–182. doi:10.1111/j.1468-005X.2011.00267.x
- Banning, M. E. (2016). Shared entanglements: Web 2.0, info-liberalism & digital sharing. *Information, Communication & Society*, 19(4), 489–503. doi:10.1080/1369118X.2015.1061573
- Baranowska, A., & Gebel, M. (2010). The determinants of youth temporary employment in the enlarged Europe. *European Societies*, 12(3), 367–390. doi:10.1080/14616690903165434
- Barbezieux, P., & Herody, C. (2016). Rapport Au Premier Ministre Sur L'économie collaborative. Paris: République Française, Premier Ministre. Retrieved from <http://www.gouvernement.fr/sites/default/files/liseuse/6421/master/projet/Rapport-de-Pascal-Terrasse-sur-le-d%C3%A9veloppement-de-l-%C3%A9conomie-collaborative.pdf>. Accessed on February 11, 2016.
- Bardhi, F., & Eckhardt, M. (2012). Access-based consumption: The case of car sharing. *Journal of Consumer Research*, 39(4), 881–898.
- Bar-Isaac, H., Caruana, G., & Cuñat, V. (2012). Information gathering externalities for a multi-attribute good. *Journal of Industrial Economics*, 60(1), 162–185.
- Barnes, S. J., & Mattsson, J. (2015). Understanding current and future issues in collaborative consumption: A four-stage Delphi study. *Technological Forecasting and Social Change*, 104, 200–211. doi:10.1016/j.techfore.2016.01.006
- Barry, J., & Caron, P. (2014). Tax regulation, transportation innovation, and the sharing economy. *University of Chicago Law Review Dialogue*, 82, 2015; Pepperdine University Legal Studies Research Paper No. 2015/2, San Diego Legal Studies Paper No. 15-180. Retrieved from <http://ssrn.com/abstract=2538947> or <http://dx.doi.org/10.2139/ssrn.2538947>
- Baumeister, C., & Wangenheim, F. (2014). *Access vs. ownership: Understanding consumers' consumption mode preference*. Retrieved from <http://ssrn.com/abstract=2463076>. Accessed on August 15, 2015.
- Baumgartner, F. R., Breunig, C., Green-Pedersen, C., Jones, B. D., Mortensen, P. B., Nuytemans, M. & Walgrave, S. (2009). Punctuated equilibrium in comparative perspective. *American Journal of Political Science*, 53(3), 603–620. doi:10.1111/j.1540-5907.2009.00389.x
- Beerepoot, N., & Lambregts, B. (2015). Competition in online job marketplaces: Towards a global labour market for outsourcing services? *Global Networks*, 15(2), 236–255. doi:10.1111/glob.12051
- Béland, D. (2009). Ideas, institutions, and policy change. *Journal of European Public Policy*, 16(5), 701–718. doi:10.1080/13501760902983382
- Belk, R. (2014a). Sharing versus pseudo-sharing in web 2.0. *Anthropologist*, 18(1), 7–23.
- Belk, R. (2014b). You are what you can access: Sharing and collaborative consumption online. *Journal of Business Research*, 67(8), 1596–1600. doi:10.1016/j.jbusres.2013.10.001
- Benford, R., & Snow, D. (2000). Framing processes and social movements: An overview and assessment. *Annual Review of Sociology*, 26, 611–639.
- Benjaafar, S., Kong, G., Li, X., & Courcoubetis, C. (2015). *Peer-to-peer product sharing: Implications for ownership, usage and social welfare in the sharing economy*. Retrieved from <http://ssrn.com/abstract=2669823>. Accessed on March 28, 2016.
- Benkler, Y. (2004). Sharing nicely: On shareable goods and the emergence of sharing as a modality of economic production. *Yale Law Journal*, 114(2), 273–358.
- Benkler, Y. (2006). *The wealth of networks: How social production transforms markets and freedom*. New Haven, CT: Yale University Press.
- Benkler, Y., & Nissenbaum, H. (2006). Commons-based peer production and virtue. *The Journal of Political Philosophy*, 14(4), 394–419.
- Bennett, W. L. (2004). Communicating global activism. In W. Van de Donk, B. Loader, P. Nixon, & D. Rucht (Eds.), *Cyberprotest: New media, citizens and social movements*. (pp. 109–128) London: Routledge.

- Bensinger, G. (2015a, August 6). Sprig Is the latest startup to hire its contract workers. *The Wall Street Journal*. Retrieved from <http://blogs.wsj.com/digits/2015/08/06/sprig-is-latest-startup-to-hire-its-contract-workers/>. Accessed on January 21, 2016.
- Bensinger, G. (2015b, July 30). Start-ups scramble to define "employee." *The Wall Street Journal*. Retrieved from <http://www.wsj.com/articles/startups-scramble-to-define-employee-1438228860>. Accessed on January 21, 2016.
- Benson, A., Sojourner, A., & Umyarov, A. (2015). *Can reputation discipline the gig economy? Experimental evidence from an online labor market*. IZA Discussion Paper No. 9501. Retrieved from [https://papers.ssrn.com/sol3/papers.cfm?abstract\\_id=2696299](https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2696299)
- Berg, J. (2016). Income security in the on-demand economy: Findings and policy lessons from a survey of crowdworkers. *Comparative Labor Law & Policy Journal*, 37(3). Retrieved from <http://ssrn.com/abstract=2740940>. Accessed on May 2, 2016.
- Bergvall-Kåreborn, B., & Howcroft, D. (2014). Amazon mechanical turk and the com-modification of labour. *New Technology, Work and Employment*, 29(3), 213–223. doi:10.1111/ntwe.12038
- Bernhardt, A. (2014). Labor standards and the reorganization of work: Gaps in data and research. IRLE Working Paper #100-14. Berkeley. Retrieved from <http://www.irlle.berkeley.edu/workingpapers/100-14.pdf>
- Bernstein, M. S., Little, G., Miller, R. C., Hartman, B., Ackerman, M. S., Karger, D. R., Crowell, D., & Panovich, K. (2015). Soylent: A word processor with a crowd inside. *Communications of the ACM*, 58(8), 85–94. doi:10.1145/2791285
- Beyers, J., Eising, R., & Maloney, W. (2008). Researching interest group politics in Europe and elsewhere: Much we study, little we know? *West European Politics*, 31(6), 1103–1128. doi:10.1080/01402380802370443
- Bihr, A. (1989). *Entre Bourgeoisie et Prolétariat: L'encadrement Capitaliste, Logiques sociales*. Paris: L'Harmattan.
- Bilis, M. (2015, June 22). Instacart converts some independent contractors into part-time workers. *San Francisco Business Times*. Retrieved from <http://www.bizjournals.com/sanfrancisco/blog/2015/06/instacart-independent-contractors-workers-uber.html>. Accessed on January 21, 2016.
- Bogliacino, F., Codagnone, C., & Veltri, G. (2015). The behavioural turn in consumer policy: Perspectives and clarifications. *Intereconomics*, 50(2), 108–114. doi:10.1007/s10272-015-0532-4
- Boltanski, L., & Thévenot, L. (2006). *On justification: Economies of worth* (C. Porter Trans.). Princeton, NJ: Princeton University Press.
- Bolton, G., Greiner, B., & Ockenfels, A. (2012). Engineering trust: Reciprocity in the production of reputation information. *Management Science*, 59(2), 265–285. doi:10.1287/mnsc.1120.1609
- Bond, A. (2015). An app for that: Local governments and the rise of the sharing economy. *Notre Dame Law Review*, 90(2), 77–96.
- Botsman, R., & Rogers, R. (2010). *What's mine is yours: How collaborative consumption is changing the way we live*. New York, NY: Harper Business.
- Bouquillion, P., & Matthews, J. (2010). *Le web collaboratif, mutations des industries de la culture et de la communication*. Grenoble, France: Pug.
- Bourdieu, P. (1984). *Distinction: A social critique of the judgement of taste*. Cambridge, MA: Harvard University Press.
- Bourdieu, P. (1986). The forms of capital. In J. Richardson (Ed.), *Handbook of theory and research for the sociology of education* (pp. 241–258). New York, NY: Greenwood.
- Bouwen, P. (2002). Corporate lobbying in the European Union: The logic of access. *Journal of European Public Policy*, 9(3), 365–390.
- Bouwen, P. (2004). Exchanging access goods for access: A comparative study of business lobbying in the European Union institutions. *European Journal of Political Research*, 43(3), 337–369. doi:10.1111/j.1475-6765.2004.00157.x
- Bowles, J. (2014, July 24). *The computerisation of European jobs*. Retrieved from <http://bruegel.org/2014/07/the-computerisation-of-european-jobs/>. Accessed on December 28, 2015.

- Brabham, D. C. (2008). Crowdsourcing as a model for problem-solving: An introduction and cases. *Convergence: The International Journal of Research into New Media Technologies*, 14(1), 75–90.
- Brabham, D. (2013). *Crowdsourcing*. Cambridge, MA: MIT Press.
- Bradshaw, D. (2015, 22 April). Sharing economy benefits lower income groups. *Financial Times*. Retrieved from <http://www.ft.com/cms/s/2/7afde9b0-d95a-11e4-a8f1-00144feab7de.html-axzz3bkTK3f8R>. Accessed on May 31, 2015.
- Brevini, B., Hintz, A., & McCurdy, P. (Eds.). (2013). *Beyond Wikileaks: Implications for the future of communications, journalism and society*. New York, NY: Palgrave Macmillan.
- Brewster, C., Mayne, L., & Tregaskis, O. (1997). Flexible staffing in Europe. *Journal of World Business*, 32(2), 133–151.
- Brown, A. (2015). Taskrabbit workers can take home \$7,000 a month for doing other people's chores. Retrieved from <http://madamenoire.com/520031/taskrabbit-workers-can-take-home-7000-a-month-for-doing-other-peoples-chores/>. Accessed on November 30, 2015.
- Brownsword, R., & Goodwin, M. (2012). *Law and the technologies of the twenty-first century*. Cambridge: Cambridge University Press.
- Brownsword, R., & Somsen, H. (2009). Law, innovation and technology: Before we fast forward – A forum for debate. *Law, Innovation and Technology*, 1(1), 1–73. doi:10.1080/17579961.2009.11428364
- Bruns, A. (2007). Prodsusage: Towards a Broader Framework for User-Led Content Creation. In *Proceedings Creativity & Cognition* (p. 6), Washington, DC. <http://eprints.qut.edu.au/6623/1/6623.pdf>
- Brynjolfsson, E., & McAfee, A. (2012). *Race against the machine: How the digital revolution is accelerating innovation, driving productivity and irreversibly transforming employment and the economy*. Mexington, MA: Digital Frontier Press.
- Brynjolfsson, E., & McAfee, A. (2014). *The second machine age: Work, progress, and prosperity in a time of brilliant technologies* (1st ed.). New York, NY: W. W. Norton.
- Bucher, E., Fieseler, C., & Lutz, C. (2016). What's mine is yours (for a nominal fee): Exploring the spectrum of utilitarian to altruistic motives for Internet-mediated sharing. *Computers in Human Behavior*, 62, 316–326. doi:<https://doi.org/10.1016/j.chb.2016.04.002>
- Burchell, B. (2009). Flexicurity as a moderator of the relationship between job insecurity and psychological well-being. *Cambridge Journal of Regions, Economy and Society*, 2(3), 365–378. doi:10.1093/cjres/rsp021
- Burgoon, B. & Dekker, F. (2010). Flexible employment, economic insecurity and social policy preferences in Europe. *Journal of European Social Policies*, 20(2), 126–141.
- Burnham, S. (2011). The publicization of trust. *Privatize*, 30, 3–7.
- Buschhoff, K. S., & Protsch, P. (2008). (A-)typical and (in-)secure? Social protection and “non-standard” forms of employment in Europe. *International Social Security Review*, 61(4), 51–73. doi:10.1111/j.1468-246X.2008.00323.x
- Butenko, A., & Larouche, P. (2015). Regulation for innovativeness or regulation of innovation? *Law, Innovation and Technology*, 7(1), 52–82. doi:10.1080/17579961.2015.1052643
- Cabinet Office. (1999). *Modernising government*. London: Stationery Office.
- Cabral, L., & Hortacsu, A. (2010). The dynamics of seller reputation: Evidence from eBay. *The Journal of Industrial Economics*, 58(1), 54–78. doi:10.1111/j.1467-6451.2010.00405.x
- Cahn, E., & Gray, C. (2015). The time bank solution. *Stanford Social Innovation Review*, 13(3), 40–45.
- Cahn, E., & Rowe, J. (1992). *Time dollars*. Emmaus, PA: Rodale Press.
- Cahuc, P., & Kramarz, F. (2005). *De la précarité à mobilité, vers une sécurité sociale professionnelle: Rapport au ministre de l'économie, des finances et de l'industrie et au ministre de l'emploi, du travail et de la cohésion sociale*. Paris, France: La Documentation Française.
- Caillaud, B., & Jullien, B. (2003a). Chicken & egg: Competition among intermediation service providers. *RAND Journal of Economics*, 34(2), 309–328.
- Caillaud, B., & Jullien, B. (2003b). Chicken & egg: Competition among intermediation service providers. *The RAND Journal of Economics*, 34(2), 309–328.

- Caldararo, N. L. (2014). *Empty housing in America, housing needs, shadow banks and the sharing economy*. Retrieved from <http://ssrn.com/abstract=2460987>. Accessed on July 26, 2015.
- Cannon, B., & Chung, H. (2015). A framework for designing co-regulation models well-adapted to technology-facilitated sharing economies. *Santa Clara High Tech. L. J.*, 31, 23–97.
- Cannon, S., & Summers, L. (2014, October). How Uber and the sharing economy can win over regulators. *Harvard Business Review*. Retrieved from <https://hbr.org/2014/10/how-uber-and-the-sharing-economy-can-win-over-regulators/>
- Cardon, D., & Casili, A. (2015). *Qu'est-ce que le digital labor?* Paris, France: Editions de l'INA.
- Carr, N. (2008). *The big switch: Rewiring the world, from Edison to Google*. New York, NY: W. W. Norton & Company.
- Castells, M. (2000). *The information age: Economy, society and culture* (2nd ed.). Vol.1: *The rise of the network society*. Oxford: Blackwell.
- Castillo, J., Knoepfle, D., & Weyl, E. (2018). Surge pricing solves the wild goose chase. Retrieved from <https://ssrn.com/abstract=2890666>. Accessed on May 2018.
- CEPR. (2015, January 23). *Ubernomics*. Retrieved from <http://journalistsresource.org/studies/economics/business/airbnb-lyft-uber-bike-share-sharing-economy-research-roundup>. Accessed on June 10, 2015.
- Chadwick, A. (2006) *Internet politics: States, citizens, and new communication technologies*. Oxford: Oxford University Press.
- Chandler, D., & Kapelner, A. (2013). Breaking monotony with meaning: Motivation in crowdsourcing markets. *Journal of Economic Behavior and Organisation*, 90, 123–133.
- Chen, M., Chevalier, J., Rossi, P., & Oehlsen, E. (2017). *The value of flexible work: Evidence from Uber drivers*. NBER Working Paper Series No. 23296 (p. 19525). Retrieved from <http://www.nber.org/papers/w23296>. Accessed on May 2018.
- Chen, L., Mislove, A., & Wilson, C. (2015). Peeking beneath the hood of Uber. Paper presented at the Proceedings of the 2015 ACM conference on internet measurement conference, Tokyo, Japan.
- Cherry, M. (2011). A taxonomy of virtual work. *Georgia Law Review*, 45, 951–990.
- Cherry, M. (2016). Beyond misclassification: The digital transformation of work. *Comparative Labor Law & Policy Journal*, 37(3). Retrieved from <http://ssrn.com/abstract=2734288>. Accessed on May 3, 2016.
- Cherry, M., & Aloisi, A. (2016). Dependent contractors in the gig economy: A comparative approach. *American University Law Review*, 66, 635–689.
- CIPD. (2017). *To gig or not to gig? Stories from the modern economy*. London: Chartered Institute of Personnel and Development.
- Cockayne, D. G. (2016). Sharing and neoliberal discourse: The economic function of sharing in the digital on-demand economy. *Geoforum*, 77, 73–82. Retrieved from <https://doi.org/10.1016/j.geoforum.2016.10.005>
- Codagnone, C. (2017). Lobbying as rhetorical framing in the “sharing economy”: A case study on the limits and crisis of the evidence based policy paradigm. *DigiWorld Economic Journal*, 108, 15–42.
- Codagnone, C., Abadie, F., & Biagi, F. (2016a). *The future of work in the sharing economy: Market efficiency and equitable opportunities or unfair precarisation?* JRC Science and Policy Report. Joint Research Centre, Institute for Prospective Technological Studies, European Commission. Sevilla.
- Codagnone, C., Abadie, F., & Biagi, F. (2016b). *The passions and the interests: Unpacking the sharing economy*. JRC Science and Policy Report, Joint Research Centre, Institute for Prospective Technological Studies, European Commission.
- Codagnone, C., Bogliacino, F., & Veltri, G. A. (2018a). *Scienza in vendita. Incertezza, interessi e valori nelle politiche pubbliche*. Milan, Italy: Egea.
- Codagnone, C., Lupiáñez-Villanueva, F., Tornese, P., Gaskell, G., Veltri, G. A., Villa, J., Franco, Y., Vitiello, S., Theben, A., Ortoleva, P., Cirillo, V., & Fana, M. (2018b). *Behavioural study on the effects of an extension of access to social protection for people in*

- all forms of employment. Brussels, Belgium: European Commission, DG Employment Social Affairs and Inclusion.
- Codagnone, C., & Martens, B. (2016c). *Scoping the sharing economy: Origins, definitions, impact and regulatory issues*. JRC Technical Report, Digital Economy Working Paper 2016/01. Sevilla, Spain: Joint Research Centre, Institute for Prospective Technological Studies, European Commission.
- Cohen, P., Hahn, R., Hall, J., Levitt, S., & Metcalfe, R. (2016). *Using big data to estimate consumer surplus: The case of Uber*. NBER Working Paper Series No. 22627 (p. 19525). Retrieved from <http://www.nber.org/papers/w22627>. Accessed on May 2018.
- Cohen, B., & Muñoz, P. (2015). Sharing cities and sustainable consumption and production: Towards an integrated framework. *Journal of Cleaner Production*. doi:10.1016/j.jclepro.2015.07.133
- Cohen, M., & Sundararajan, A. (2015). Self-regulation and innovation in the peer-to-peer sharing economy. *The University of Chicago Law Review Dialogue*, 82, 116–133.
- Cohen, M., & Zehngebot, C. (2014). What's old becomes new: Regulating the sharing economy. *Boston Bar Journal*, 34. Retrieved from <http://bostonbarjournal.com/2014/2004/2001/whats-old-becomes-new-regulating-the-sharing-economy/>
- Coleman, J. (1988). Social capital in the creation of human capital. *The American Journal of Sociology*, 94, S95.
- Coleman, J. S. C. (1990). *Foundations of social theory*. Cambridge MA: The Belknap Press of the Harvard University Press.
- Collier, D., LaPorte, J., & Seawright, J. (2012). Putting typologies to work: Concept formation, measurement, and analytic rigor. *Political Research Quarterly*, 65(1), 217–232.
- Collins, K. (2014, May 30). Uber welcomes TfL's taximeter High Court referral. *Wired*. Retrieved from <http://www.wired.co.uk/news/archive/2014-05/30/uber-tfl-high-court>. Accessed on June 8, 2015.
- Collom, E., Lasker, J., & Kyriacou, C. (2012). *Equal time, equal value: Community currencies and time banking in the US*. Farnham: Ashgate Publishing.
- Comor, E. (2010). Digital prosumption and alienation. *Ephemera*, 10(3/4): 439–454.
- Cook, C., Diamond, R., Hall, J., List, J., & Oyer, P. (2018). *The gender earnings gap in the gig economy: Evidence from over a million rideshare drivers*. Retrieved from <https://web.stanford.edu/~diamondr/UberPayGap.pdf>. Accessed on May 2018.
- Corciolani, M., & Dalli, D. (2014). Gift-giving, sharing and commodity exchange at Bookcrossing.com: New insights from a qualitative analysis. *Management Decision*, 52(4), 755–755.
- Corritore, C. L., Kracher, B., & Wiedenbeck, S. (2003). On-line trust: Concepts, evolving themes, a model. *International Journal of Human-Computer Studies*, 58(6), 737–758. doi:10.1016/S1071-5819(03)00041-7
- Couch, L., & Jones, W. (1997). Measuring levels of trust. *Journal of Research in Personality*, 31(3), 319–336.
- Cramer, J., & Krueger, A. (2016). Disruptive change in the taxi business: The case of uber. *American Economic Review*, 106(5), 177–182.
- Cruciatti, P. (2018, April 12). “Cosa ci dice la sentenza di ieri su Foodora.” *Il Post*. Retrieved from <https://www.ilpost.it/2018/04/12/foodora-sentenza/>. Accessed on May 2018.
- Cullen, Z., & Farronato, C. (2015). *Outsourcing tasks online: Matching supply and demand on peer-to-peer internet platforms*. Stanford, CA: Department of Economics, Stanford University. Retrieved from [http://web.stanford.edu/~chiaraf/matching\\_p2p\\_latest.pdf](http://web.stanford.edu/~chiaraf/matching_p2p_latest.pdf)
- Dahlberg, L., & Siaper, E. (2007). *Radical politics and the internet*. Basingstoke: Palgrave Macmillan.
- Damiano, E., & Li, H. (2008). Competing matchmaking. *Journal of the European Economic Association*, 6(4), 789–818.
- Daus, M., & Russo, P. (2015). One standard for all. Criminal background checks for taxicab, for-hire, and transportation network company (Tnc) drivers. New York, NY: Jay College of Criminal Justice of the City University of New York. Retrieved from

- [http://www.utrc2.org/sites/default/files/pubs/Background Check Report.pdf](http://www.utrc2.org/sites/default/files/pubs/Background%20Check%20Report.pdf). Accessed on September 7, 2015.
- Deakin, S. (2014). New forms of employment: Implications for EU-law – The law as it stands. Paper presented at the European Labour Law Network – 7th Annual Legal Seminar: New Forms of Employment and EU Law, The Hague, The Netherlands. Retrieved from [http://www.fd.unl.pt/docentes\\_docs/ma/jja\\_MA\\_24419.pdf](http://www.fd.unl.pt/docentes_docs/ma/jja_MA_24419.pdf). Accessed on January 28, 2016.
- DeAmicis, C. (2015, July 17). Homejoy shuts down after battling worker classification lawsuits. *Recode*. Retrieved from <http://recode.net/2015/07/17/cleaning-services-startup-homejoy-shuts-down-after-battling-worker-classification-lawsuits/>. Accessed on November 30, 2015.
- de Graaf-Zijl, M., van den Berg, G. J., & Heyma, A. (2011). Stepping stones for the unemployed: the effect of temporary jobs on the duration until (regular) work. *Journal of Population Economics*, 24(1), 107–139. doi:10.1007/s00148-009-0287-y
- De Groen, W., Kilhoffer, Z., Lenaerts, K., & Salez, N. (2017). The impact of the platform economy on job creation. *Intereconomics*, 52(6), 345–351.
- Degruse, C. (2016). Digitalisation of the economy and its impact on labour markets. ETUI Working Paper 2. Brussels, Belgium: ETUI.
- Delhey, J., Newton, K., & Welzel, C. (2011). How general is trust in “most people”? Solving the radius of trust problem. *American Sociological Review*, 76(5), 786–807.
- Dellarocas, C., & Wood, C. A. (2007). The sound of silence in online feedback: Estimating trading risks in the presence of reporting bias. *Management Science*, 54(3), 460–476. doi:10.1287/mnsc.1070.0747
- Demailly, D., & Novel, A.-S. (2014). *The sharing economy: Make it sustainable*. Paris, France: IDDRI, SciencePo. Retrieved from [http://www.iddri.org/Publications/Collections/Analyses/ST0314\\_DD ASN\\_sharing economy.pdf](http://www.iddri.org/Publications/Collections/Analyses/ST0314_DD ASN_sharing economy.pdf)
- Dencik, L., Hintz, A., & Cable, J. (2016). Toward data justice? The ambiguity of anti-surveillance resistance in political activism. *Big Data and Society*, 3(2). Retrieved from <https://doi.org/10.1177/2053951716679678>
- Department for Business, Energy and Industrial Strategy (BEIS). (2018). *The experiences of individuals in the gig economy*. London: BEIS.
- De Stefano, V. (2016). *The rise of the just-in-time workforce: On-demand work, crowd-work and labour protection in the gig-economy*. Conditions of Work and Employment Series No. 71. Geneva: ILO, Inclusive Labour Markets, Labour Relations and Working Conditions Branch.
- Dettling, L. (2016). Broadband in the labor market: The impact of residential high speed internet on married women’s labor force participation. *Industrial and Labor Relations Review*. doi:10.1177/0019793916644721. Retrieved from <http://ilr.sagepub.com/content/early/2016/04/20/0019793916644721.abstract>
- Deuze, M. (2007). *Mediawork*. Cambridge, MA: Polity Press.
- Diani, M., & McAdam, D. (2003). *Social movements and networks: Relational approaches to collective action*. Oxford: Oxford University Press.
- Dillahunt, T., & Malone, A. (2015). The promise of the sharing economy among disadvantaged communities. Paper presented at the Proceedings of the 33rd annual ACM conference on human factors in computing systems, Seoul, Republic of Korea.
- DiMaggio, P., & Powell, W. (1983). The iron cage revisited: Institutional isomorphism and collective rationality in organizational fields. *American Sociological Review*, 48, 147–160.
- DiMaggio, P., & Powell, W. (1991). *The new institutionalism in organizational analysis*. Chicago, IL: University of Chicago Press.
- Dinerstein, M., Einav, L., Levin, J., & Sundaresan, N. (2014). *Consumer price search and platform design in internet commerce*. National Bureau of Economic Research Working Paper Series, No. 20415. doi:10.3386/w20415
- DiPrete, T. A., Goux, D., Maurin, E., & Quesnel-Vallee, A. (2006). Work and pay in flexible and regulated labor markets: A generalized perspective on institutional evolution and

- inequality trends in Europe and the U.S. *Research in Social Stratification and Mobility*, 24(3), 311–332. doi:10.1016/j.rssm.2006.04.001
- Djelassi, S., & Decoopman, I. (2013). Customers' participation in product development through crowdsourcing: Issues and implications. *Industrial Marketing Management*, 42(5), 683–692. doi:http://dx.doi.org/10.1016/j.indmarman.2013.05.006
- Dobbs, R., Remes, J., Manyika, J., Roxburgh, C., Smit, S., & Schaer, F. (2012). *Urban world: Cities and the rise of the consuming class*. Washington, DC: McKinsey Global Institute. Retrieved from [http://www.mckinsey.com/~media/McKinsey/dotcom/Insights and pubs/MGI/Research/Urbanization/Urban world - Rise of the consuming class/MGI\\_Urban\\_world\\_Rise\\_of\\_the\\_consuming\\_class\\_Full\\_report.ashx](http://www.mckinsey.com/~media/McKinsey/dotcom/Insights_and_pubs/MGI/Research/Urbanization/Urban_world_-_Rise_of_the_consuming_class/MGI_Urban_world_Rise_of_the_consuming_class_Full_report.ashx). Accessed on August 19, 2015.
- Dobbs, R., Smit, S., Remes, J., Manyika, J., Roxburgh, C. & Restrepo, A. (2011). *Urban world: Mapping the economic power of cities*. Washington, DC: McKinsey Global Institute. Retrieved from [http://www.mckinsey.com/~media/McKinsey/dotcom/Insights and pubs/MGI/Research/Urbanization/Urban world mapping economic power of cities/MGI\\_urban\\_world\\_mapping\\_economic\\_power\\_of\\_cities\\_full\\_report.ashx](http://www.mckinsey.com/~media/McKinsey/dotcom/Insights_and_pubs/MGI/Research/Urbanization/Urban_world_mapping_economic_power_of_cities/MGI_urban_world_mapping_economic_power_of_cities_full_report.ashx). Accessed on August 19, 2015.
- Dokko, J., Mumford, M., & Schanzenbach, D. (2015). *Workers and the online gig economy*. A Hamilton Project Framing Paper. Washington, DC: The Hamilton Project, Brookings.
- Dolata, U. (2017a). *Social movements and the internet: The sociotechnical constitution of collective action*. Discussion Paper No. 2017-02. Stuttgart, Germany: Stuttgarter Beiträge zur Organisations-und Innovationsforschung, SOI.
- Dolata, U. (2017b). *Apple, Amazon, Google, Facebook, Microsoft: Market concentration–competition–innovation strategies*. SOI Discussion Paper No. 2017-01. Stuttgart, Germany: Stuttgarter Beiträge zur Organisations und Innovationsforschung.
- Dolata, U., & Schrape, J.-F. (2016). Masses, crowds, communities, movements. Collective action in the internet age. *Social Movement Studies*, 15(1), 1–18.
- Dowling, E. (2011). Challenging the Critical Subject: Pedagogies of Cognitive Capitalism. In Michael, A. P., & Ergin, B. (eds.), *Cognitive Capitalism, Education, and Digital Labor*, New York: Peter Lang.
- Downs, J., Holbrook, M., Sheng, S., & Cranor, L. (2010). Are your participants gaming the system? Screening mechanical turk workers. Paper presented at the Proceedings of the SIGCHI conference on human factors in computing systems, Atlanta, GA.
- Dredge, D., & Gyimóthy, S. (2015). The collaborative economy and tourism: Critical perspectives, questionable claims and silenced voices. *Tourism Recreation Research*, 40(3), 286–302. doi:10.1080/02508281.2015.1086076
- Drucker, P. (1993) *The post-capitalist society*. Oxford: Butterworth-Heinemann.
- Drutman, L. (2016). *The business of America is lobbying: How corporations became politicized and politics became more corporate*. Oxford: Oxford University Press.
- Dubal, V. (2017). Wage slave or entrepreneur? Contesting the dualism of legal worker identities. *California Law Review*, 105(1), 65–126.
- Dubois, E., Schor, J., & Carfagna, L. (2014). New cultures of connection in a Boston Time Bank. In J. Schor & C. Thompson (Eds.), *Practicing plenitude* (pp. 95–114). New Haven, CT: Yale University Press.
- Edelman, B., & Geradin, D. (2016). *Efficiencies and regulatory shortcuts: How should we regulate companies like Airbnb and Uber?* 19(2), 293–328.
- Edelman, B., & Luca, M. (2014). *Digital discrimination: The case of Airbnb*, Boston, MA: Harvard Business School Working Papers.
- Eichhorst, W. (2013). *The unequal distribution of labor market risks: Permanent vs. temporary employment*. Bonn, Germany: IZA VEF.
- Eichhorst, W., Braga, M., Famira-Mühlberger, U., Gerard, M., Horvath, T., Kahanec, M., Kahancová, M., Kendzia, M., Martišková, M., Monti, P., Pedersen, J., Stanley, J., Vandeweghe, B., Wehner, C., & White, C. (2013). *Social protection rights of economically dependent self-employed workers*. Brussels, Belgium: European Parliament.

- Einav, L., & Levin, J. (2014). The data revolution and economic analysis. *Innovation Policy and the Economy*, 14(1), 1–24. doi: 10.1086/674019
- Einav, L., Farronato, C., & Levin, J. (2015). *Peer-to-peer markets*. National Bureau of Economic Research Working Paper Series, No. 21496. doi:10.3386/w21496
- Einav, L., Farronato, C., Levin, J. D., & Sundaresan, N. (2013). *Sales mechanisms in online markets: What happened to internet auctions?* National Bureau of Economic Research Working Paper Series, No. 19021. doi:10.3386/w19021
- Eisenmann, T., Parker, G., & Van Alstyne, M. (2006). Strategies for two-sided markets. *Harvard Business Review*, 84(10), 92–101.
- Elance-oDesk. (2014). *Annual impact report*. Retrieved from <https://blog-static.odesk.com/content/Elance-oDeskAnnualImpactReport2014.pdf>. Accessed on May 28, 2015.
- Emmenegger, P., Palier, B., & Seeleib-Kaiser, M. (2012). *The age of dualization. The changing face of inequality in deindustrializing societies*. Oxford: Oxford University Press.
- Ert, E., Fleischer, A., & Magen, N. (2016). Trust and reputation in the sharing economy: The role of personal photos in Airbnb. *Tourism Management*, 55, 62–73. doi:<https://doi.org/10.1016/j.tourman.2016.01.013>
- Esping-Andersen, G. (1990). *The three worlds of welfare capitalism*. Princeton, NJ: Princeton University Press.
- Esping-Andersen, G., & Regini, M. (Eds.). (2000). *Why deregulate labour markets?* New York, NY: Oxford University Press.
- Eurofound. (2015). *New forms of employment*. Luxembourg: Publications Office of the European Union.
- European Commission. (2013). *Employment and social developments in Europe 2013*. Luxembourg: Publications Office of the European Union.
- European Commission. (2014a). *A decade of labour market reforms in the EU: Insights from the LABREF database*. Economic Papers, Brussels, Belgium: European Commission.
- European Commission. (2014b). *Employment and social developments in Europe 2014*. Luxembourg: Publications Office of the European Union.
- European Commission. (2015a). *A digital single market strategy for Europe – Analysis and evidence. Accompanying the communication a digital single market strategy for Europe SWD (2015) 100 final*. Commission Staff Working Document. Brussels, Belgium: European Commission.
- European Commission. (2015b). *A digital single market strategy for Europe*. COM (2015) 192 Final Report. Brussels, Belgium: European Commission.
- European Commission. (2015c). *Employment and social developments in Europe 2015*. Luxembourg: Publications Office of the European Union.
- European Commission. (2016a). *Employment and social developments in Europe 2016*. Luxembourg: Publications Office of the European Union.
- European Commission. (2016b). *A European agenda for the collaborative economy*. COM (2016) 356 Final Report. Brussels, Belgium: European Commission.
- European Commission. (2016c). *Online platforms and the digital single market. Opportunities and challenges for Europe*. COM (2016) 288 Final Report. Brussels, Belgium: European Commission.
- European Commission. (2016d). *The use of collaborative platforms Flash Eurobarometer 438*. Brussels, Belgium: European Commission.
- European Commission. (2018). *Proposal for a council recommendation on access to social protection for workers and the self-employed*. COM (2018) 132 Final Report. Brussels, Belgium: European Commission.
- European Economic and Social Committee (EESC). (2014). *Opinion of the European Economic and Social Committee on collaborative or participatory consumption, a sustainability model for the 21st century*. Brussels, Belgium: European Economic and Social Committee (EESC), INT/686.
- European Parliament. (2016). *The cost of non-Europe in the sharing economy*. Brussels, Belgium: European Parliament, European Parliamentary Research Service.

- European Parliament. (2017a). *Online platforms: How to adapt regulatory framework to the digital age?* Briefing, No. 607.323, Brussels, Belgium and Strasbourg: European Parliament.
- European Parliament. (2017b). *The social protection of workers in the platform economy*. Brussels, Belgium: European Parliament, Directorate General for Internal Policy.
- European Trade Union Institute (ETUI). (2012). *Benchmarking working Europe 2012*. Brussels, Belgium: ETUI.
- European Trade Union Institute (ETUI). (2015). *Benchmarking working Europe 2015*. Brussels, Belgium: ETUI.
- Evans, D. (2003a). The antitrust economics of multi-sided platform markets. *Yale Journal on Regulation*, 20(2), 325–381.
- Evans, D. (2003b). Some empirical aspects of multi-sided platform industries. *Review of Network Economics*, 2(3), 2194–5993. doi:10.2202/1446-9022.1026
- Evans, D. (2008a). Competition and regulatory policy for multi-sided platforms with applications to the web economy. *SSRN Electronic Journal* 2(March). doi:10.2139/ssrn.1090368
- Evans, D. (2008b). The economics of the online advertising industry. *Review of Network Economics*, 7(3), 351–391. doi:10.2202/1446-9022.1154
- Evans, D. (2009). The online advertising industry: Economics, evolution, and privacy. *Journal of Economic Perspectives*, 23(3), 37–60. doi:10.1257/jep.23.3.37
- Evans, D. (2011). Platforms economics: Essays on multi-sided businesses. *Competition Policy International*.
- Evans, P., & Gawer, A. (2016). *The rise of the platform enterprise. A Global Survey*. New York, NY: Center for Global Enterprise.
- Evans, D., & Noel, M. (2005). Defining antitrust markets when firms operate two-sided platforms. *Columbia Business Law Review*, 3, 667–702.
- Evans, D., & Schmalensee, R. (2007). The industrial organization of markets with two-sided platforms. *Competition Policy International*, 3(1), 151–179.
- Fabo, B., Beblavý, M., Kilhoffer, Z., & Lenaerts, K. (2017). Overview of European platforms: Scope and business models *JRC Science for Policy Report*. Seville: European Commission, Joint Research Centre Institute for Prospective Technological Studies.
- Fang, B., Ye, Q., & Law, R. (2015). Effect of sharing economy on tourism industry employment. *Annals of Tourism Research*, 57, 264–267. doi:10.1016/j.annals.2015.11.018
- Farronato, C., & Fradkin, A. (2015). *Market structure with the entry of peer-to-peer platforms: The case of hotels and Airbnb*. Stanford, CA: Stanford University.
- Felstiner, A. (2011). Working the crowd: Employment and labor law in the crowdsourcing industry. *Berkeley Journal of Employment and Labor Law*, 32, 143–203.
- Ferber, M., & Waldfogel, J. (1998). The long-term consequences of non-traditional employment. *Monthly Labor Review*, 121(5), 3–12.
- Fischer, E. (1996). *How to read Karl Marx*. New York, NY: Monthly Review Press.
- Filistrucchi, L., Geradin, D., & Van Damme, E. (2013). Identifying two-sided markets. *World Competition: Law & Economics Review*, 36(1), 33–60.
- Filistrucchi, L., Geradin, D., van Damme, E., & Affeldt, P. (2014). Market definition in two-sided markets: Theory and practices. *Journal of Competition Law and Economics*, 10(2), 293–339. doi:10.1093/joclec/nhu007
- Fitzmaurice, C. J., Ladegaard, I., Attwood-Charles, W., Cansoy, M., Carfagna, L. B., Schor, J. B., & Wengronowitz, R. (2018). Domesticating the market: Moral exchange and the sharing economy. *Socio-Economic Review*. mwy003, <https://doi.org/10.1093/ser/mwy003> Article
- Florisson, R., & Mandl, I. (2018). *Platform work: Types and implication for work and employment – Literature review*. Dublin: Eurofound.
- Forno, F., & Garibaldi, R. (2015). Sharing economy in travel and tourism: The case of home-swapping in Italy. *Journal of Quality Assurance in Hospitality & Tourism*, 16(2), 202–220. doi:10.1080/1528008X.2015.1013409

- Fradkin, A. (2014). *Search frictions and the design of online marketplaces*. Retrieved from [http://andreyfradkin.com/assets/Fradkin\\_JMP\\_Sep2014.pdf](http://andreyfradkin.com/assets/Fradkin_JMP_Sep2014.pdf)
- Fradkin, A., Grewal, E., Holtz, D., & Pearson, M. (2015). Bias and reciprocity in online reviews: Evidence from field experiments on Airbnb. In *Proceedings of the Sixteenth ACM Conference on Economics and Computation*, Portland, OR, June 15–19, 2015 (p. 641). New York, NY: ACM.
- Fraiberger, S., & Sundararajan, A. (2015). *Peer-to-peer rental markets in the sharing economy*. NYU Stern School of Business Research Paper, New York. Retrieved from <http://dx.doi.org/10.2139/ssrn>
- Freelancers Union & Elance-oDesk. (2014). *Freelancing in America: A national survey of the new workforce. An independent study commissioned by Freelancers Union & Elance-oDesk*. Retrieved from [https://fu-web-storage-prod.s3.amazonaws.com/content/filer\\_public/7c/45/7c457488-0740-4bc4-ae45-0aa60daac531/freelancinginamerica\\_report.pdf](https://fu-web-storage-prod.s3.amazonaws.com/content/filer_public/7c/45/7c457488-0740-4bc4-ae45-0aa60daac531/freelancinginamerica_report.pdf). Accessed on June 9, 2015.
- Freelancers Union & Upwork. (2015). *Freelancing in America 2015. An independent study commissioned by Freelancers Union & Upwork*. Retrieved from [https://fu-web-storage-prod.s3.amazonaws.com/content/filer\\_public/59/e7/59e70be1-5730-4db8-919f-1d9b5024f939/survey\\_2015.pdf](https://fu-web-storage-prod.s3.amazonaws.com/content/filer_public/59/e7/59e70be1-5730-4db8-919f-1d9b5024f939/survey_2015.pdf). Accessed on December 2, 2015.
- Freeman, R. (2008). The new global labor market. *Focus*, 26(1), 1–6.
- Freitag, M., & Traunmüller, R. (2009). Spheres of trust: An empirical analysis of the foundations of particularised and generalised trust. *European Journal of Political Research*, 48(6), 782–803. doi:10.1111/j.1475-6765.2009.00849.x
- Frenken, K., Meelen, T., Arets, M., & van de Glind, P. (2015, 20 May). Smarter regulation for the sharing economy, *The Guardian*. Retrieved from <http://www.theguardian.com/science/political-science/2015/may/20/smarter-regulation-for-the-sharing-economy>. Accessed on May 31, 2015.
- Frenken, K., & Schor, J. (2017). Putting the sharing economy into perspective. *Environmental Innovation and Societal Transitions*, 23, 3–10. doi:<https://doi.org/10.1016/j.eist.2017.01.003>
- Frey, C., & Osborne, M. (2017). The future of employment: How susceptible are jobs to computerisation? *Technological Forecasting and Social Change*, 114, 254–280. doi:<https://doi.org/10.1016/j.techfore.2016.08.019>
- Friedman, T. (2005). *The world is flat: A brief history of the twenty-first century*. New York, NY: Farrar, Straus & Giroux.
- Fuchs, C. (2014). *Digital Labour and Karl Marx*. London: Routledge.
- Funtowicz, S., & Ravetz, J. (1990). *Uncertainty and quality in science for policy*. Dordrecht, the Netherlands: Kluwer.
- Funtowicz, S., & Ravetz, J. (1991). A new scientific methodology for global environmental issues. In R. Costanza (Ed.), *Ecological economics: The science and management of sustainability* (pp. 137–152). New York, NY: Columbia University Press.
- Funtowicz, S., & Ravetz, J. (1993). Science for the post-normal age. *Futures*, 25(7), 739–755. doi:10.1016/0016-3287(93)90022-L
- Funtowicz, S., & Ravetz, J. (2008). Values and uncertainty. In G. Hirsch Hadorn, H. Hoffmann-Riem, S. Biber-Klemm, W. Grossenbacher-Mansuy, D. Joye, C. Pohl, & E. Zemp (Eds.), *Handbook of transdisciplinary research* (pp. 361–368). Heidelberg, Germany: Springer.
- Fuster Morell, M. (2011). “¿La participación como ecosistema? Comunidades de creación online para la construcción de bienes públicos digitales.” In A. Calle Collado (Ed.), *En democracia radical: Entrevínculos y utopías* (pp. 129–148). Barcelona, Spain: Icaria.
- Galperin, H., Vicens, M., & Greppi, C. (2015). *Discrimination in online contracting: Evidence from Latin America*. Ottawa, Canada: International Development Research Centre and the Canadian International Development Agency. Retrieved from <https://idl-bnc.idrc.ca/dspace/bitstream/10625/55533/1/IDL-55533.pdf>. Accessed on May 9, 2016.
- Gandini, A. (Forthcoming). Platform labour: From digital labour to labour publics. Paper Presented at “Platform Swindles, Platform Struggles” Seminar Series, Paris, April 20, 2018.

- Gansky, L. (2010). *The mesh: Why the future of business is sharing*. New York, NY: Portfolio Penguin.
- Garben, S. (2017). *Protecting workers in the online platform economy: An overview of regulatory and policy developments in the EU*. Brussels, Belgium: European Agency for Safety and Health at Work. Retrieved from [https://osha.europa.eu/sites/default/files/publications/documents/Protecting\\_Workers\\_in\\_Online\\_Platform\\_Economy.pdf](https://osha.europa.eu/sites/default/files/publications/documents/Protecting_Workers_in_Online_Platform_Economy.pdf). Accessed on May 2018.
- Garnham, N. (1979). Contribution to a political economy of mass-communication. *Media, Culture & Society*, 1(2), 123–146.
- Gash, V. (2008). Bridge or trap? Temporary workers' transitions to unemployment and to the standard employment contract. *European Sociological Review*, 24(5), 651–668. doi:10.1093/esr/jcn027
- Gawer, A., & Cusumano, M. (2002). *Platform leadership*. Boston, MA: Harvard Business School Press.
- Gefen, D., Benbasat, I., & Pavlou, P. (2008). A research agenda for trust in online environments. *Journal of Management Information Systems*, 24(4), 275–286.
- Gehl, R. W. (2011). The archive and the processor: The internal logic of Web 2.0. *New Media & Society*, 13(8), 1228–1244.
- Gerald, F. (2014). Workers without employers: Shadow corporations and the rise of the gig economy. *Review of Keynesian Economics*, 2(2), 171–188. doi:<https://doi.org/10.4337/roke.2014.02.03>
- Gerbaudo, P. (2014). Populism 2.0: Social media activism, the generic internet user and interactive direct democracy. In D. Trottier & C. Fuchs (Eds.), *Social media, politics and the state: protests, revolutions, riots, crime and policing in the age of Facebook, Twitter and YouTube*. New York, NY: Routledge.
- Geron, T. (2013, January 23). Airbnb and the unstoppable rise of the share economy. *Forbes*. Retrieved from <http://www.forbes.com/sites/tomiogeron/2013/01/23/airbnb-and-the-unstoppable-rise-of-the-share-economy/>. Accessed on May 28, 2015.
- Ghani, E., Kerr, W., & Stanton, C. (2014). Diasporas and outsourcing: Evidence from oDesk and India. *Management Science*, 60(7), 1677–1698.
- Giesecke, J. (2009). Socio-economic risks of atypical employment relationships: Evidence from the German labour market. *European Sociological Review*, 25(6), 629–646. doi:10.1093/esr/jcp012
- Gillespie, T. (2010). The politics of “platforms.” *New Media & Society*, 12(3), 347–364. doi:10.1177/1461444809342738
- Gillespie, T. (2014). The relevance of algorithms. In T. Gillespie, P. Boczkowski, & K. Foot (Eds.), *Media technologies: Essays on communication, materiality, and society (inside technology)* (pp. 167–194). Cambridge, MA: MIT Press.
- Gino, F. (2017) Uber shows how not to apply behavioural economics. *Harvard Business Review*. Retrieved from <https://hbr.org/2017/04/uber-shows-how-not-to-apply-behavioral-economics>
- Gobble, M. M. (2015). Regulating innovation in the new economy. *Research-Technology Management*, March–April, 62–63. doi:10.5437/08956308X5802005
- Graham, P. (2006). *Hypercapitalism: New media, language and social perceptions of value*. New York, NY: Peter Lang.
- Graham, J., & Gandini, A. (Eds.). (2017). *Collaborative production in the creative industries*. London: University of Westminster Press.
- Graham, M., Hjorth, I., & Lehdonvirta, V. (2017). Digital labour and development: Impacts of global digital labour platforms and the gig economy on worker livelihoods. *Transfer: European Review of Labour and Research*, 23(2), 135–162. doi:10.1177/1024258916687250
- Grassmuck, V. (2012a). The sharing turn: Why we are generally nice and have a good chance to cooperate our way out of the mess we have gotten ourselves into. In W. Sützl, F. Stalder, R. Maier, & T. Hug (Eds.), *Cultures and ethics of sharing* (pp. 17–34). Innsbruck, Austria: Innsbruck University Press.

- Grassmuck, V. (2012b). The sharing turn: Why we are generally nice and have a good chance to cooperate our way out of the mess we have gotten ourselves into. In W. Sützl, F. Stalder, R. Maier, & T. Hug (Eds.), *Cultures and ethics of sharing* (pp. 17–34). Innsbruck, Austria: Innsbruck University Press.
- Green, A., & Livanos, I. (2015). Involuntary non-standard employment in Europe. *European Urban and Regional Studies*, 24(2), 175–192. doi:10.1177/0969776415622257
- Greenwood, B., & Wattal, S. (2015). *Show me the way to go home: An empirical investigation of ride sharing and alcohol-related motor vehicle homicide*. Paper No. 15-054. Fox School of Business Research. Retrieved from <http://ssrn.com/abstract=2557612>
- Griswold, L. (2014, September 12). Uber Just caved on a big policy change after its drivers threatened to strike. *Slate.com*. Retrieved from [http://www.slate.com/blogs/moneybox/2014/09/12/uber\\_drivers\\_strike\\_they\\_protested Cheap\\_uberx\\_fares\\_uber\\_backed\\_down.html](http://www.slate.com/blogs/moneybox/2014/09/12/uber_drivers_strike_they_protested Cheap_uberx_fares_uber_backed_down.html). Accessed on January 18, 2016.
- Gruszka, K. (2017). Framing the collaborative economy: Voices of contestation. *Environmental Innovation and Societal Transitions*, 23, 92–104. Retrieved from <https://doi.org/10.1016/j.eist.2016.09.002>
- Guendelsberger, E. (2015, May 7). I was an undercover Uber driver. *Philadelphia City Paper*. Retrieved from <http://citypaper.net/uberdriver/>. Accessed on November 28, 2015.
- Gurvich, I., Lariviere, M., & Moreno, A. (2015). *Operations in the On-Demand Economy: Staffing Services with Self-Scheduling Capacity*. Retrieved from <http://dx.doi.org/10.2139/ssrn.2336514> (20-08-2015)
- Guttentag, D. (2013). Airbnb: Disruptive innovation and the rise of an informal tourism accommodation sector. *Current Issues in Tourism*, 1–26. doi:10.1080/13683500.2013.827159
- Guttentag, D., Smith, S., Potwarka, L., & Havitz, M. (2017). Why tourists choose Airbnb: A motivation-based segmentation study. *Journal of Travel Research*, 57(3), 342–359. doi:10.1177/0047287517696980
- Hacker, J. (2004). Privatizing risk without privatizing the welfare state: The hidden politics of social policy retrenchment in the United States. *The American Political Science Review*, 98(2), 243–260.
- Hagiu, A. (2015). Work 3.0: Redefining Jobs And Companies In The Uber Age. *Forbes*. Retrieved from <http://www.forbes.com/sites/hbsworkingknowledge/2015/09/29/work-3-0-redefining-jobs-and-companies-in-the-uber-age/#5d00b71a7dc1>. Accessed on January 28, 2016.
- Hagiu, A., & Biederman, R. (2015, August 21). Companies need an option between contractor and employee. *Harvard Business Review*. Retrieved from <https://hbr.org/2015/08/companies-need-an-option-between-contractor-and-employee>. Accessed on January 28, 2016.
- Hagiu, A., & Wright, J. (2013). Do you really want to be an eBay? *Harvard Business Review*, 91(3), 102–108.
- Hagiu, A., & Wright, J. (2015a). *Enabling versus controlling*. Harvard Business School Strategy Unit Working Paper No. 16-002. Retrieved from <http://ssrn.com/abstract=2627843>. Accessed on November 20, 2015.
- Hagiu, A., & Wright, J. (2015b). Marketplace or reseller? *Management Science*, 61(1), 184–203. doi:10.1287/mnsc.2014.2042
- Hagiu, A., & Wright, J. (2015c). Multi-sided platforms. *International Journal of Industrial Organization*, 43, 162–174. doi:10.1016/j.ijindorg.2015.03.003
- Hall, P. (1993). Policy paradigms, social learning and the state: The case of economic policymaking in Britain. *Comparative Politics*, 25(3), 275–296.
- Hall, J., Horton, J., & Knoepfle, D. (2017). Labor market equilibration: Evidence from Uber. Retrieved from [http://john-joseph-horton.com/papers/uber\\_price.pdf](http://john-joseph-horton.com/papers/uber_price.pdf). Accessed on May 2018.
- Hall, J., & Krueger, A. (2015). *An analysis of the labor market for Uber's driver-partners in the United States*. Working Papers. Princeton, NJ: Princeton University Press. Retrieved from <http://dataspace.princeton.edu/jspui/bitstream/88435/dsp010z708z67d/5/587.pdf>.

- Hamari, J., Sjöklint, M., & Ukkonen, A. (2016). The sharing economy: Why people participate in collaborative consumption. *Journal of the Association for Information Science and Technology*, 67, 2047–2059. doi:10.1002/asi.23552
- Hampton, K., Goulet, L., Rainie, L., & Purcell, K. (2011). *Social networking sites and our lives*. Washington, DC: Pew Research Center. Retrieved from <http://www.pewinternet.org/files/old-media/Files/Reports/2011/PIP - Social networking sites and our lives.pdf>. Accessed on August 19, 2015.
- Hancké, B., Rhodes, M., & Thatcher, M. (2008). Beyond varieties of capitalism. In B. Hancké (Ed.), *Debating varieties of capitalism*. Oxford: Oxford University Press.
- Hantke-Domas, M. (2003). The public interest theory of regulation: Non-existence or misinterpretation? *European Journal of Law and Economics*, 15(2), 165–194. doi:10.1023/A:1021814416688
- Harman, C. (2010) *Zombie capitalism: Global crisis and the relevance of Marx*. Chicago, IL: Haymarket.
- Harris, S., & Krueger, A. (2015). *A proposal for modernizing labor laws for twenty-first-century work: The “independent worker.”* Discussion Paper 2015-10. Washington, DC: The Hamilton Project, Brookings. Retrieved from [http://www.hamiltonproject.org/assets/files/modernizing\\_labor\\_laws\\_for\\_twenty\\_first\\_century\\_work\\_krueger\\_harris.pdf](http://www.hamiltonproject.org/assets/files/modernizing_labor_laws_for_twenty_first_century_work_krueger_harris.pdf). Accessed on January 11, 2016.
- Hausemer, P., iRzepecka, J., Dragulin, M., Vitiello, S., Rabuel, L., Nunu, M., Diaz, A., Psaila, E., Fiorentini, S., Gysen, S., Meeusen, T., Quaschnig, S., Dunne, A., Grinevich, V., Huber, F., & Baines, L. (2017). *Exploratory study of consumer issues in online peer-to-peer platform markets*. Final Report. Brussels, Belgium: Directorate-General for Justice and Consumers, European Commission.
- Head, B. (2013). Evidence-based policymaking: Speaking truth to power? *Australian Journal of Public Administration*, 72(4), 397–403. doi:10.1111/1467-8500.12037
- Heimans, J., & Timms, H. (2014). Understanding “new power.” *Harvard Business Review*, 93(12), 48–56.
- Heinrichs, H. (2013). Sharing economy: A potential new pathway to sustainability. *GAIA*, 22(4), 228–231.
- Herbig, B., Dragano, N., & Angerer, P. (2013). Health in the long-term unemployed. *Dtsch Arztebl Int*, 110(23–24), 413–419.
- Hesmondhalgh, D. (2010). User-generated content, free labour and the cultural industries. *Ephemera*, 10(3/4), 267–284.
- Hill, S. (2015a). *New economy, new social contract: A plan for a safety net in a multiemployer world*. Washington, DC: New America Foundation. Retrieved from [https://static.newamerica.org/attachments/4395-new-economy-new-social-contract/New Economy, Social Contract\\_UpdatedFinal.34c973248e6946d0af17116fbd6bb79e.pdf](https://static.newamerica.org/attachments/4395-new-economy-new-social-contract/New_Economy_Social_Contract_UpdatedFinal.34c973248e6946d0af17116fbd6bb79e.pdf). Accessed on November 20, 2015.
- Hill, S. (2015b). *Raw deal: How the “Uber economy” and runaway capitalism are screwing American workers*. New York, NY: St. Martin’s Press.
- Hipp, L., Bernhardt, J., & Allmendinger, J. (2015). Institutions and the prevalence of nonstandard employment. *Socio-Economic Review*, 13(2), 351–377. doi:10.1093/ser/mwv002
- Hirschman, A. O. (1977). *The passions and the interests: Political arguments for capitalism before its triumph*. Princeton, NJ: Princeton University Press.
- Hirschman, A. O. (1982). *Shifting involvements: Private interest and public action*. Princeton, NJ: Princeton University Press.
- Hirschman, A. O. (1991). *The Rhetoric of Reaction*. Cambridge, MA: Harvard University Press.
- Hogg, T., & Adamic, L. (2004). Enhancing reputation mechanisms via online social networks. *EC ‘04 proceedings of the 5th ACM conference on electronic commerce* (Vol. 5, pp. 236–237). New York, NY: ACM.
- Holtgrewe, U. (2014). New new technologies: The future and the present of work in information and communication technology. *New Technology, Work and Employment*, 29(1), 9–24. doi:10.1111/ntwe.12025

- Hong, Y., & Pavlou, P. (2014). *Is the world truly "flat"? Empirical evidence from online labor markets*. Fox School of Business Research Paper No. 15-045. Retrieved from <http://ssrn.com/abstract=2371748>. Accessed on December 2, 2015.
- Hong, Y., Wang, C., & Pavlou, P. (2014). *Comparing open and sealed bid auctions: Evidence from online labor markets*. NET Institute Working Paper No. 13-05, Information Systems Research. Retrieved from <http://ssrn.com/abstract=2335669>. Accessed on December 2, 2015.
- Horton, J. (2010). Online labor markets. *Internet and Network Economics*, 6484, 515–522. doi:10.1007/978-3-642-17572-5\_45
- Horton, J. (2011). The condition of the Turking class: Are online employers fair and honest? *Economics Letters*, 111(1), 10–12. Retrieved from <http://dx.doi.org/10.1016/j.econlet.2010.12.007>
- Horton, J. (2014). Misdirected search effort in a matching market: Causes, consequences and a partial solution. Paper presented at the Proceedings of the 15th ACM conference on economics and computation, Palo Alto, CA.
- Horton, J. (2015a). *The effects of algorithmic labor market recommendations: Evidence from a field experiment*. Retrieved from <http://ssrn.com/abstract=2346486>. Accessed on November 28, 2015.
- Horton, J. (2015b). *Supply constraints as a market friction: Evidence from an online labor market*. Retrieved from <http://john-joseph-horton.com/papers/scs.pdf>. Accessed on November 28, 2015.
- Horton, J., & Chilton, L. (2010). The labor economics of paid crowdsourcing. Paper presented at the Proceedings of the 11th ACM conference on electronic commerce, Cambridge, MA.
- Horton, J., & Golden, J. (2015). *Reputation inflation: Evidence from an online labor market*. Retrieved from [http://econweb.tamu.edu/common/files/workshops/Theory and Experimental Economics/2015\\_3\\_5\\_John\\_Horton.pdf](http://econweb.tamu.edu/common/files/workshops/Theory and Experimental Economics/2015_3_5_John_Horton.pdf)
- Horton, J., & Johari, R. (2015). At what quality and what price?: Eliciting buyer preferences as a market design problem. Paper presented at the Proceedings of the 16th ACM conference on economics and computation, Portland, OR.
- Horton, J., & Tambe, P. (2015). Labor economists get their microscope: Big data and labor market analysis. *Big Data*, 3(3), 130–137. doi:10.1089/big.2015.0017
- Horton, J., & Zeckhauser, R. (2016a). *Owning, using and renting: Some simple economics of the "sharing economy."* (p. 19525). NBER Working Paper Series No. 22029. Retrieved from <http://www.nber.org/papers/w22029>. Accessed on June 2018.
- Horton, J., & Zeckhauser, R. (2016b). *Owning, using, and renting: Some simple economics of the "sharing economy."* NBER Working Paper Series, 22029. Retrieved from <http://www.nber.org/papers/w22029>
- House of Lords. (2016). *Online platforms and the digital single market. Oral and written evidence*. London: House of Lords, Select Committee on the European Union Internal Market Sub-Committee. Retrieved from <https://www.parliament.uk/documents/lords-committees/eu-internal-market-subcommittee/online-platforms/OnlinePlatformsWrittenEvVolumePublished.pdf>. Accessed on April 2018.
- Howcroft, D., & Taylor, P. (2014). "Plus ça change, plus la meme chose?" – Researching and theorising the "new" new technologies. *New Technology, Work and Employment*, 29(1), 1–8. doi:10.1111/ntwe.12026
- Howe, J. (2006, June 1). *The rise of crowdsourcing*. *Wired*. Retrieved from <http://www.wired.com/2006/06/crowds/>. Accessed on December 1, 2015.
- Howe, J. (2008). *Crowdsourcing – How the power of the crowd is driving the future of business*. New York, NY: Crown Publishing Group.
- Huws, U., & Joyce, S. (2016a). *Size of the Sweden's "gig economy" revealed for the first time University of Hertfordshire and UNI Europa*. Retrieved from <http://www.feps-europe.eu/assets/3f853cec-1358-4fb4-9552-274b55e05ecf/crowd-working-survey-swedenpdf.pdf>. Accessed on April 19, 2016.

- Huws, U., & Joyce, S. (2016b). *Size of the UK's "gig economy" revealed for the first time* University of Hertfordshire and UNI Europa. Retrieved from <http://www.feps-europe.eu/assets/a82bcd12-fb97-43a6-9346-24242695a183/crowd-working-survey.pdf>. Accessed on April 19, 2016.
- Huws, U., Spencer, N., Syrdal, D., & Holts, K. (2017). *Work in the European gig economy: Research results from the UK, Sweden, Germany, Austria, the Netherlands, Switzerland and Italy*. Hertfordshire, UK: FEPS, UniGlobal and University of Hertfordshire.
- Ichino, A., Mealli, F., & Nannicini, T. (2008). From temporary help jobs to permanent employment: what can we learn from matching estimators and their sensitivity? *Journal of Applied Econometrics*, 23(3), 305–327. doi:10.1002/jae.998
- International Labour Office (ILO). (1997). Part-time work: Solution or trap? *International Labour Review*, 136(4), 557–579.
- International Labour Office (ILO). (2015). *Non-standard forms of employment*. Geneva, Switzerland: ILO.
- International Labour Office (ILO). (2016). *Non-standard employment around the world: Understanding challenges, shaping prospects*. Geneva, Switzerland: ILO.
- International Labour Office (ILO). (2017). *World social protection report 2017–19: Universal social protection to achieve the sustainable development goals*. Geneva, Switzerland: ILO.
- Ipeirotis, P. (2010). *Demographics of mechanical Turk*. New York, NY: Department of Information, Operation, and Management Sciences, New York University. Retrieved from <https://archive.nyu.edu/bitstream/2451/29585/2/CeDER-10-01.pdf>. Accessed on December 4, 2015.
- Ipeirotis, P., & Horton, J. (2011). *The need for standardization in crowdsourcing*. Paper presented at the CHI 2011, Vancouver, BC, Canada.
- Irani, L. (2015). The cultural work of microwork. *New Media & Society*, 17(5), 720–739.
- Irani, L., & Silberman, M. (2013). *Turkopticon: interrupting worker invisibility in Amazon mechanical turk*. Paper presented at the Proceedings of the SIGCHI conference on human factors in computing systems, Paris, France.
- Jacobs, A. (2011). *Governing for the long term: Democracy and the politics of investment*. Cambridge: Cambridge University Press.
- Janine, L. (2009). The segmentation potential of non-standard employment: A four-country comparison of mobility patterns. *International Journal of Manpower*, 30(7), 692–715. doi:10.1108/01437720910997353
- Jen, R., Kaur, J., De Heus, J., & Dillahunt, T. (2014). Analyzing employment technologies for economically distressed individuals. Paper presented at the CHI '14 extended abstracts on human factors in computing systems, Toronto, Ontario, Canada.
- Jenkins, H. (2006). *Convergence culture: Where old and new media collide*. New York, NY: New York University Press.
- John, M. K. (1963[1930]). *Essays in Persuasion* (pp. 358-373), New York: W.W. Norton & Co.
- John, N. A. (2013a). Sharing and Web 2.0: The emergence of a keyword. *New Media and Society*, 15(2), 167–182. doi:10.1177/1461444812450684
- John, N. A. (2013b). The social logics of sharing. *Communication Review*, 16(3), 113–131. doi:10.1080/10714421.2013.807119
- Jones, B., & Baumgartner, F. (2005). *The politics of attention: How government prioritizes problems*. Chicago, IL: University of Chicago Press.
- Jones, B. D., Thomas, H. F., & Wolfe, M. (2014). Policy bubbles. *Policy Studies Journal*, 42(1), 146–171. doi:10.1111/psj.12046
- Jøsang, A., Ismail, R., & Boyd, C. (2007). A survey of trust and reputation systems for online service provision. *Decision Support Systems*, 43(2), 618–644. doi:10.1016/j.dss.2005.05.019
- Kahn, L. M. (2012). Labor market policy: A comparative view on the costs and benefits of labor market flexibility. *Journal of Policy Analysis and Management*, 31(1), 94–110. doi:10.1002/pam.20602

- Kalleberg, A. L. (2009). Precarious work, insecure workers: Employment relations in transition. *American Sociological Review*, 74(1), 1–22. doi:10.1177/000312240907400101
- Kang, C., & Eilperin, J. (2015, 28 February). Why Silicon Valley is the new revolving door for Obama staffers. *The Washington Post*. Retrieved from [http://www.washingtonpost.com/business/economy/as-obama-nears-close-of-his-tenure-commitment-to-silicon-valley-is-clear/2015/02/27/3bee8088-bc8e-11e4-bdfa-b8e8f594e6ee\\_story.html](http://www.washingtonpost.com/business/economy/as-obama-nears-close-of-his-tenure-commitment-to-silicon-valley-is-clear/2015/02/27/3bee8088-bc8e-11e4-bdfa-b8e8f594e6ee_story.html). Accessed on May 28, 2015.
- Kantor, J. (2014, August 13). Working anything but 9 to 5. *The New York Times*. Retrieved from [http://www.nytimes.com/interactive/2014/08/13/us/starbucks-workers-scheduling-hours.html?\\_r=0](http://www.nytimes.com/interactive/2014/08/13/us/starbucks-workers-scheduling-hours.html?_r=0). Accessed on November 30, 2015.
- Karatzogianni, (2006). *The Politics of Cyberconflict*, London and New York, NY: Routledge.
- Karatzogianni, A. (2015). *Firebrand waves of digital activism 1994–2014: The rise and spread of hacktivism and cyberconflict*. Basingstoke: Palgrave Macmillan.
- Kässi, O., & Lehdonvirta, V. (2016). Online labour index: Measuring the online gig economy for policy and research. Paper presented at Internet, Politics & Policy 2016, Oxford, 22–23 September. Retrieved from <http://ilabour.oii.ox.ac.uk/online-labour-index/>
- Kaufmann, N., Schulze, T., & Veit, D. (2011). More than fun and money. Worker motivation in crowdsourcing: A study on mechanical turk. All Submissions, Paper 340. In *AMCIS 2011 proceedings*. Retrieved from [http://aisel.aisnet.org/amcis2011\\_submissions/340](http://aisel.aisnet.org/amcis2011_submissions/340). Accessed on December 1, 2015.
- Kautonen, T., Down, S., Welter, F., Vainio, P., Palmroos, J., Althoff, K., & Kolb, S. (2010). “Involuntary self-employment” as a public policy issue: A cross-country European review. *International Journal of Entrepreneurial Behavior & Research*, 16(2), 112–129. doi:10.1108/13552551011027002
- Kay, A. (2011). Evidence-based policy-making: The elusive search for rational public administration. *Australian Journal of Public Administration*, 70(3), 236–245. doi:10.1111/j.1467-8500.2011.00728.x
- Keating, D. (2014, September 11). An Ubersensitive subject. *European Voice*. Retrieved from <http://www.politico.eu/other-voices/an-uber-sensitive-subject/>. Accessed on May 31, 2015.
- Kennedy, J. (2016). Conceptual boundaries of sharing. *Information, Communication & Society*, 19(4), 461–474. doi:10.1080/1369118X.2015.1046894
- Kenney, M., & Zysman, J. (2016). What is the future of work? Understanding the platform economy and computation-intensive automation. In *Berkeley roundtable on the international economy, conference on work and welfare in the platform economy*, Proto-paper prepared for Radcliffe Institute.
- Kerr, D. (2014, August 20). Vexed in the city: The “sharing” economy’s hidden toll on San Francisco. *CNET*. Retrieved from <http://www.cnet.com/news/vexed-in-the-city-the-sharing-economys-hidden-toll-on-san-francisco/>. Accessed on May 30, 2015.
- Kessler, S. (2015, February 17). The gig economy won’t last because it’s being sued to death. *Fast Company*. Retrieved from <http://www.fastcompany.com/3042248/the-gig-economy-wont-last-because-its-being-sued-to-death> Accessed on January 21, 2016.
- Keynes, J. M. (1963 [1930]). *Essays in persuasion* (pp. 358–373). New York, NY: W. W. Norton.
- King, S. P. (2015). Sharing economy: What challenges for competition law? *Journal of European Competition Law & Practice*, 6(10), 729–734. doi:10.1093/jeclap/lpv072
- Klandermans, B. (1997). *The social psychology of protest*. Oxford: Blackwell.
- Kleemann, K., Voß, G., & Rieder, K. (2008). Un(der)paid innovators: The commercial utilization of consumer work through crowdsourcing. *Science, Technology and Innovation Studies*, 4(1), 5–26.
- Koopman, C., Mitchell, M., & Thierer, A. (2014). *The sharing economy and consumer protection regulation: The case for policy change*. Arlington, TX: Mercatus Center, George Madison University. Retrieved from <http://mercatus.org/sites/default/files/Koopman-Sharing-Economy.pdf>. Accessed on May 28, 2015.

- Koopman, C., Mitchell, M., & Thierer, A. (2015). *The sharing economy: Issues facing platforms, participants, and regulators*. Sharing Economy Workshop, Project No. P15-1200. Fairfax, VA: Mercatus Center at George Mason University.
- Koso, M. (2015). Companies Like Uber Could Learn a Thing or Two from This Office Cleaning Startup, Where the Workers Are as Happy as the Clients. *Business Insider*. Retrieved from <http://www.businessinsider.com/managed-by-q-hires-cleaners-as-employees-2015-3#ixzz3dXpUNKru>. Accessed on January 21, 2016.
- Kroet, C. (2014, December 11). Uber's ridesharing service faces ban in Spain and the Netherlands. *European Voice*. Retrieved from <http://www.politico.eu/article/dutch-court-bans-ubers-ride-sharing-service/>. Accessed on May 31, 2015.
- Kuek, S.-C., Paradi-Guilford, C., Fayomi, T., Imaizumi, S., & Ipeiritos, P. (2015). *The global opportunity in online outsourcing*. Washington DC: World Bank Group.
- Kuttner, R. (2013). Thetask rabbit economy. *The American Prospect*, September–October, pp. 46–55.
- Kuttner, R. (2016). The new inequality debate. *American Prospect*, Winter Available at [https://pages.wustl.edu/files/pages/imce/fazz/kuttner\\_new\\_inequality.pdf](https://pages.wustl.edu/files/pages/imce/fazz/kuttner_new_inequality.pdf).
- Kwan, M., & Ramachandran, D. (2009). Trust and online reputation systems. In J. Golbeck (Ed.), *Computing with social trust* (pp. 287–312). London: Springer.
- Lamberton, C., & Rose, R. (2012). When is ours better than mine? A framework for understanding and altering participation in commercial sharing systems. *Journal of Marketing*, 76(4), 109–125. doi:10.1509/jm.10.0368
- Landier, A., Szomoru, D., & Thesmar, D. (2016). Working in the on demand economy: An analysis of Uber driver partners in France. Retrieved from <http://mitsloan.mit.edu/shared/ods/documents/?DocumentID=2529>. Accessed on May 2018.
- Lang, N. (2015, November 22). *The real reason on-demand startups are reclassifying workers*. Retrieved from <http://techcrunch.com/2015/11/22/the-real-reason-on-demand-startups-are-reclassifying-workers/>. Accessed on November 29, 2015.
- Laurens, S. (2017). *Lobbyists and bureaucrats in Brussels: Capitalism's brokers*. London: Routledge.
- Lauterbach, D., Truong, H., Shah, T., & Adamic, L. (2009). Surfing a Web of trust: Reputation and reciprocity on Couchsurfing.com. Paper presented at the International conference on computational science and engineering, August 29–31.
- Le Crosnier, H. (2015). *En communs: Une introduction aux communs de la connaissance*. Caen, C&F, coll. Blogcollection.
- Leadbeater, C. (2009). *We think: Mass innovation, not mass production*. London: Profile Books.
- Lee, C. (2015). The sharers' gently-used clothes. *Contexts*, 14(1), 17–18.
- Lee, M. K., Kusbit, D., Metsky, E., & Dabbish, L. (2015). Working with machines: The impact of algorithmic and data-driven management on human workers. Paper presented at the Proceedings of the 33rd annual ACM conference on human factors in computing systems, Seoul, Republic of Korea.
- Lehdonvirta, V. (2016). Algorithms that divide and unite: Delocalization, identity, and collective action in "microwork." In J. Flecker (Ed.), *Space, place and global digital work*. London: Palgrave-Macmillan. Retrieved from <http://vili.lehdonvirta.com/files/Lehdonvirta%202016%20Delocalization%20identity%20collective%20action%20in%20microwork.pdf>
- Lehdonvirta, V., Barnard, H., Graham, M., & Hjorth, I. (2014). Online labour markets – Leveling the playing field for international service markets? Paper presented at the IPP2014: Crowdsourcing for politics and policy, Oxford. Retrieved from: [http://ipp.oii.ox.ac.uk/sites/ipp/files/documents/IPP2014\\_Lehdonvirta\\_0.pdf](http://ipp.oii.ox.ac.uk/sites/ipp/files/documents/IPP2014_Lehdonvirta_0.pdf). Accessed on October 15, 2015.
- Lessig, L. (1999). "Code is law," code and other laws of cyberspace. London: Basic Books. Retrieved from <http://pdf.codev2.cc/Lessig-Codev2.pdf>
- Li, J. (2015). Is online media a two-sided market? *Computer Law & Security Review: The International Journal of Technology Law and Practice*, 31(1), 99–111. doi:10.1016/j.clsr.2014.11.001

- Liber, R. (2013, May 21). A \$2,400 fine for an Airbnb host. *The New York Times*. Retrieved from [http://bucks.blogs.nytimes.com/2013/05/21/a-2400-fine-for-an-airbnb-host/?\\_r=0](http://bucks.blogs.nytimes.com/2013/05/21/a-2400-fine-for-an-airbnb-host/?_r=0). Accessed on May 30, 2015.
- Lien, T. (2015). Luxe Valet Turning its Independent Contractors into Employees. *Los Angeles Times*. Retrieved from <http://www.latimes.com/business/technology/la-fi-tn-luxe-employee-20150730-story.html>. Accessed on January 21, 2016.
- Loader, B. (Ed.). (1998). *Cyberspace divide: Equality, agency and policy in the information society*. London: Routledge.
- Lougher, G., & Kalmanowicz, S. (2016). EU competition law in the sharing economy. *Journal of European Competition Law & Practice*, 7(2), 87–102. doi:10.1093/jeclap/lpv086
- Luchetta, G. (2014). Is the Google platform a two-sided market? *Journal of Competition Law and Economics*, 10(1), 185–207. doi:10.1093/joclec/nht026
- Madden, S. (2015, July 31). *Why homejoy failed ... and the future of the on-demand economy*. Retrieved from <http://techcrunch.com/2015/07/31/why-homejoy-failed-and-the-future-of-the-on-demand-economy/>. Accessed on December 1, 2015.
- MacLeod, W., & Malcomson, J. (1998). Motivation and markets. *The American Economic Review*, 88(3), 388–411.
- Malhotra, A., & Van Alstyne, M. (2014). The dark side of the sharing economy ... and how to lighten it. *Communications of the ACM*, 57, 24–27. doi:10.1145/2668893
- Malmendier, U., & Schmidt, K. (2012). *You owe me*. NBER Working Paper Series, No. 18543. doi:10.3386/w18543
- Maor, M. (2014). Policy persistence, risk estimation and policy underreaction. *Policy Sciences*, 47(4), 425–443.
- Maor, M. (2016). Emotion-driven negative policy bubbles. *Policy Sciences*, 49(2), 191–210. doi:10.1007/s11077-015-9228-7
- Martin, C. J. (2016). The sharing economy: A pathway to sustainability or a nightmarish form of neoliberal capitalism? *Ecological Economics*, 121, 149–159. doi:10.1016/j.ecolecon.2015.11.027
- Martin, D., Hanrahan, B., O'Neill, J., & Gupta, N. (2014). Being a turker. Paper presented at the Proceedings of the 17th ACM conference on computer-supported cooperative work & social computing, Baltimore, MD.
- Martin, E., & Shaheen, S. (2010). *Greenhouse gas impacts of car sharing in North America*. Report 09-11. San Jose, CA: Mineta Transportation Institute.
- Martin, C. J., & Upham, P. (2016). Grassroots social innovation and the mobilisation of values in collaborative consumption: A conceptual model. *Journal of Cleaner Production*, 134(Part A), 204–213. Retrieved from <http://dx.doi.org/10.1016/j.jclepro.2015.04.062>
- Marvit, M. (2014, February 5). How crowdworkers became the ghosts in the digital machine. *The Nation*. Retrieved from <http://www.thenation.com/article/how-crowdworkers-became-ghosts-digital-machine/>. Accessed on January 21, 2016.
- Marx, C. (1959). *Capital III*. Moscow, Russia: Foreign Languages Publishing House.
- Mason, W., & Watts, D. J. (2010). Financial incentives and the “performance of crowds.” *SIGKDD Explorations Newsletter*, 11(2), 100–108. doi:10.1145/1809400.1809422
- Masseli, I., Lenaerts, K., & Beblavý, M. (2016). *Five things we need to know about the on-demand economy*. Brussels, Belgium: Centre for European Policy Studies. Retrieved from <https://www.ceps.eu/system/files/CEPS%20Essay%20No%202021%20On%20Demand%20Economy.pdf>
- Matsaganis, M., Özdemir, E., Ward, T., & Zvakou, A. (2016). *Non-standard employment and access to social security benefits*. Research Note 8/2015. Brussels, Belgium: European Commission, Directorate General for Employment, Social Affairs and Inclusion.
- Matthews, J. (2017). Beyond “collaborative economy” discourse: Present, past and potential of intermediation platforms. In J. Graham & A. Gandini, A. (Eds.), *Collaborative production in the creative industries*. London: University of Westminster Press.
- Matthews, J., & Smith Maguire, J. (2014). *The cultural intermediaries reader*. London: SAGE.

- Matzler, K., & Kathan, W. (2015). Adapting to the sharing economy. *MIT Sloan Management Review*, 56(2), 71–77.
- Mayzlin, D., Dover, Y., & Chevalier, J. (2014). Promotional reviews: An empirical investigation of online review manipulation. *American Economic Review*, 104(8), 2421–2455. doi:10.1257/aer.104.8.2421.
- MBO Partners. (2015). Independent workers and the on-demand economy. Herndon, VA: MBO Partners. Retrieved from <http://info.mbopartners.com/rs/mbo/images/On-Demand-Economy-2014.pdf>. Accessed on June 24, 2015.
- McCaughey, M., & Ayers, M. (2003). *Cyberactivism: Online activism in theory and practice*. London: Routledge.
- McKinsey. (2016). Independent work: Choice, necessity, and the gig economy. Brussels, Belgium: McKinsey Global Institute.
- McLean, S. (2015). The rise of the sharing economy. *Computers & Law Magazine of SCL*, 26(1), 26–28.
- McNeill, D. (2016). Governing a city of unicorns: Technology capital and the urban politics of San Francisco. *Urban Geography*, 37(4), 494–513. doi:10.1080/02723638.2016.1139868
- Meelen, T., & Frenken, K. (2015, January 14). Stop saying Uber is part of the sharing economy. *FastCompany*. Retrieved from <http://www.fastcoexist.com/3040863/stop-saying-uber-is-part-of-the-sharing-economy>. Accessed on May 28, 2015.
- Milan, S. (2013). *Social movements and their technologies: Wiring social change*. New York, NY: Palgrave MacMillan.
- Mill, R. (2011). *Hiring and learning in online global labor markets*. NET Institute Working Paper No. 11-17. Available at SSRN: <https://ssrn.com/abstract=1957962> or <http://dx.doi.org/10.2139/ssrn.1957962>.
- Miller, N., Resnick, P., & Zeckhauser, R. (2005). Eliciting informative feedback: The peer-prediction method. *Management Science*, 51(9), 1359–1373. doi:10.2307/20110426
- Miller, S. (2014). *Transferable sharing rights: A theoretical model for regulating airbnb and the short-term rental market*. Retrieved from <http://ssrn.com/abstract=2514178>. Accessed on May 20, 2015.
- Miller, S. (2015). First principles for regulating the sharing economy. *Harvard Journal on Legislation*, 53, 147–202. Retrieved from <http://ssrn.com/abstract=2568016>. Accessed on May 23, 2015.
- Miller, S. (2016). First principles for regulating the sharing economy. *Harvard Journal on Legislation*, 53, 147–202.
- Minter, K. (2017). Negotiating labour standards in the gig economy: Airtasker and Unions New South Wales. *The Economic and Labour Relations Review*, 28(3), 438–454. doi:10.1177/1035304617724305
- Misuraca, G., Codagnone, C., & Rossel, P. (2013). From practice to theory and back to practice: Reflexivity in measurement and evaluation for evidence-based policy making in the information society. *Government Information Quarterly*, 30(1), S68–S82. doi:10.1016/j.giq.2012.07.011
- Möhlmann, M. (2015). Collaborative consumption: Determinants of satisfaction and the likelihood of using a sharing economy option again. *Journal of Consumer Behaviour*, 14(3), 193–207. doi:10.1002/cb.1512
- Moore, P. (2017). *The quantified self in precarity: work, technology and what counts*. Abingdon: Routledge.
- Morgan, B., & Kuch, D. (2015). Radical transactionalism: Legal consciousness, diverse economies, and the sharing economy. *Journal of Law and Society*, 42(4), 556–587. doi:10.1111/j.1467-6478.2015.00725.x
- Murray, C. (1984). *Losing Ground: American Social Policy, 1950–1980*. New York Basic Books.
- Musthag, M., & Ganesan, D. (2013). Labor dynamics in a mobile micro-task market. Paper presented at the Proceedings of the SIGCHI conference on human factors in computing systems, Paris, France.
- Nadeem, S. (2015). On the sharing economy. *Contexts*, 14(1), 13.

- Neerer, D. (2015). *Does Airbnb hurt hotel business: Evidence from the Nordic countries*. Máster Universitario en Análisis Económico, Universidad Carlos III de Madrid, Madrid, Spain. Retrieved from <https://www.researchgate.net/publication/282151529>. Accessed on March 20, 2016.
- Newton, C. (2014, June 17). "TaskRabbit is blowing up its business model and becoming the Uber for everything." *The Verge*. Retrieved from <http://www.theverge.com/2014/6/17/5816254/taskrabbit-blows-up-its-auction-house-to-offer-services-on-demand>. Accessed on November 30, 2015.
- Nielsen, P. (2015). "Sharing economy" in Denmark – First attempt to measure. *Statistics Denmark*. Retrieved from <http://dynamicsofvirtualwork.com/wp-content/uploads/2016/03/Nielsen-presentation.pdf>
- Nixon, B. (2014). Toward a political economy of "audience labour" in the digital era. *Triple C*, 12(2), 713–734.
- Nixon, B. (2017). Critical communication policy research and the attention economy: From digital labor theory to digital class struggle. *International Journal of Communication*, 11, Feature 1–12.
- Nosko, C., & Tadelis, S. (2015). *The limits of reputation in platform markets: An empirical analysis and field experiment*. NBER Working Paper Series, 20830. doi:10.3386/w20830
- Nubelo. (2014). *Primer informe regional sobre la industria del Trabajo 3.0: Nubelo*. Retrieved from <http://www.idigital.cat/documents/10501/25360/Estudi-Nubelo>. Accessed on April 25, 2016.
- Nunez, I., & Livanos, I. (2014). Temps "by choice?" An investigation of the reasons behind temporary employment among young workers in Europe. *Journal of Labor Research*, 36(1), 44–66. doi:10.1007/s12122-014-9195-3
- Nutley, S., Morton, S., Jung, T., & Boaz, A. (2010). Evidence and policy in six European countries: Diverse approaches and common challenges. *Evidence & Policy*, 6(2), 131–144.
- Observatorio Cetelem. (2013). *Consumidores europeos en modo alternativo*. Madrid, Spain: Observatorio Cetelem. Retrieved from <http://www.elobservatoriocetelem.es/observatorio/Observatorio-consumo-europeo-2013.pdf>. Accessed on August 17, 2015.
- O'Donovan, C. (2015). What Happens When a Delivery Service Tries to Pay its Workers Well?, *TechCrunch*. Retrieved from <http://www.buzzfeed.com/carolineodonovan/can-mun#.soXB8oA8W>. Accessed on January 21, 2016.
- OECD. (2010). *OECD employment outlook 2010: Moving beyond the jobs crisis*. Paris, France: OECD.
- OECD. (2014). *OECD employment outlook 2014*. Paris, France: OECD Publishing.
- OECD. (2015a). *In it together: Why less inequality benefits all*. Paris, France: OECD Publishing.
- OECD. (2015b). *OECD employment outlook 2015*. Paris, France: OECD Publishing.
- OECD. (2016). *Working party on measurement and analysis of the digital economy. New forms of work in the digital economy*. Paris, France: OECD.
- Oei, S., & Ring, D. (2015). *Can sharing be taxed?* Boston College Law School Legal Studies Research Paper No. 352. Boston, MA. Retrieved from <http://ssrn.com/abstract=2570584>
- Office for National Statistics (ONS). (2016). *The feasibility of measuring the sharing economy*. London: ONS. Retrieved from <https://www.ons.gov.uk/economy/economicoutputand-productivity/output/articles/thefeasibilityofmeasuringthesharingeconomy/2016-04-05/pdf>. Accessed on April 19, 2016.
- Olson, M. (1971 [1965]). *The logic of collective action. Public goods and the theory of groups*. Cambridge, MA: Harvard University Press.
- Ong, J., & Cabañes, J. (2017). Architects of networked disinformation: Behind the scenes of troll accounts and fake news production in the Philippines. Retrieved from <http://newtontechfordev.com/wp-content/uploads/2018/02/architects-of-networked-disinformation-full-report.pdf>
- O'Regan, M. (2009). New technologies of the self and social networking sites: Hospitality exchange clubs and the changing nature of tourism and identity. In Y. Abbas &

- F. Dervin (Eds.), *Digital technologies of the self, newcastle upon Tyme* (pp. 171–198). Cambridge: Cambridge Scholars.
- Overgoor, J., Wulczyn, E., & Potts, C. (2012). Trust propagation with mixed-effects models. *Proceedings of the sixth international AAAI conference on weblogs and social media*. Retrieved from <http://www.aaai.org/ocs/index.php/ICWSM/ICWSM12/paper/viewFile/4627Jan/5051>
- Owyang, J. (2013). *The collaborative economy. An Altimeter Group Research Report* (pp. 1–27). New York, NY: Altimeter Research.
- Owyang, J. (2015, April 23). *How the collaborative economy is impacting the energy sector*. Retrieved from <http://www.web-strategist.com/blog/category/sharing-economy/>. Accessed on June 5, 2015.
- Owyang, J., Samuel, A., & Grenville, A. (2014). *Sharing is the new buying: Vision critical & crowd companies*. Retrieved from <http://tms.visioncritical.com/sites/default/files/pdf/sharing-new-buying-collaborative-economy-report.pdf>. Accessed on August 15, 2015.
- Ozanne, L., & Ballantine, P. (2010). Sharing as a form of anti-consumption? An examination of toy library users. *Journal of Consumer Behaviour*, 9(6), 485–498. doi:10.1002/cb.334
- Ozanne, J., & Ozanne, L. (2011). Innovative community exchange systems: Grassroots social experiments in sustainability. *Advances in Consumer Research*, 39, 65–69.
- Pais, I., Gandini, A., & Arcidiacono, D. L. (2018). *Unboxing the sharing economy: Opportunities and risks of the era of collaboration*. Thousand Oaks, CA: Sociological Review Press.
- Pallais, A. (2013). *Inefficient hiring in entry-level labor markets*. NBER Working Paper Series, No. 18917. doi:10.3386/w18917
- Pallais, A., & Sands, E. (2016). Why the referential treatment? Evidence from field experiments on referrals. *Journal of Political Economy*, 124(6), 1793–1828. doi:10.1086/688850
- Parigi, P., & State, B. (2014). Disenchanted world: The impact of technology on relationships. In L. Aiello & D. McFarland (Eds.), *Social Informatics* (Vol. 8851, pp. 166–182). New York, NY: Springer International Publishing.
- Parigi, P., State, B., Dakhallah, D., Cook, K., & Corten, R. (2013). A community of strangers: The dis-embedding of social ties. *PLoS ONE*, 8(7). doi:10.1371/journal.pone.0067388
- Parker, G., & Alstyne, M. W. V. (2000). Internetwork externalities and free information goods. *Proceedings of the 2nd ACM conference on electronic commerce*, Minneapolis, MN.
- Parker, G. G., & Alstyne, M. W. V. (2005). Two-sided network effects: A theory of information product design. *Management Science*, 51(10), 1494–1504. doi:10.2307/20110438
- Paul, K., & Moser, K. (2009). Unemployment impairs mental health: Meta-analyses. *Journal of Vocational Behavior*, 74, 264–282.
- Pavlou, P., & Gefen, D. (2004). Building effective online marketplaces with institution-based trust. *Information Systems Research*, 15(1), 37–59.
- Pawson, R., & Tilley, N. (1997). *Realistic evaluation*. London: SAGE Publications Ltd.
- Peers, S. (2013). Equal treatment of atypical workers: A new frontier for EU law? *Yearbook of European Law*, 32(1), 30–56. doi:10.1093/yel/yet002
- Pesole, A., Urzì Brancati, M. C., Fernández-Macías, E., Biagi, F., & González Vázquez, I. (2018). *Platform workers in Europe*. Evidence from the COLLEEM Survey. Joint Research Centre Luxembourg: Publications Office of the European Union.
- Peters, M. A., & Bulut, E. (Eds.). (2011). *Cognitive capitalism, education, and digital labor*. New York, NY: Peter Lang.
- Petrongolo, B., & Pissarides, C. A. (2001). Looking into the black box: A survey of the matching function. *Journal of Economic Literature*, 39(2), 390–431.
- Petrongolo, B., & Pissarides, C. (2006). Scale effects in markets with search. *The Economic Journal*, 116(508), 21–44. doi:10.1111/j.1468-0297.2006.01046.x
- Pew. (2014). *Millennials in adulthood*. Washington, DC: Pew Research Center. Retrieved from [http://www.pewsocialtrends.org/files/2014/03/2014-03-07\\_generations-report-version-for-web.pdf](http://www.pewsocialtrends.org/files/2014/03/2014-03-07_generations-report-version-for-web.pdf). Accessed on August 19, 2015.

- Pielke, R. (2007). *The honest broker: Making sense of science in policy and politics*. Cambridge: Cambridge University Press.
- Pigou, A. (1920). *The economics of welfare*. New York, NY: Palgrave Macmillan.
- Pigou, A. (1932). *The economics of welfare*. London: Macmillan & Co.
- Pilz, D., & Gewald, H. (2013). *Does money matter? Motivational factors for participation in paid- and non-profit-crowdsourcing communities*. Paper presented at the 11th International Conference on Wirtschaftsinformatik, Leipzig, Germany. Retrieved from [http://www.wi2013.de/proceedings/WI2013 – Track 4 - Pilz.pdf](http://www.wi2013.de/proceedings/WI2013-Track4-Pilz.pdf). Accessed on December 3, 2015.
- PIPAME. (2015). *Enjeux et perspectives de la consommation collaborative*. Rapport Final, République Française, Paris, France. Ministère de l'Économie, de l'Industrie, et du Numérique, Pôle Interministériel de Prospective et d'Anticipation des Mutations Économiques (PIPAME). Retrieved from [http://www.entreprises.gouv.fr/files/files/directions\\_services/etudes-et-statistiques/prospective/Numerique/2015-07-Consommation-collaborative-Rapport-final.pdf](http://www.entreprises.gouv.fr/files/files/directions_services/etudes-et-statistiques/prospective/Numerique/2015-07-Consommation-collaborative-Rapport-final.pdf). Accessed on February 11, 2016.
- Posen, H. (2016). Ridesharing in the sharing economy: Should regulators impose Uber regulations on Uber? *Iowa Law Review*, 101, 404–433.
- Posner, R. (1974). Theories of economic regulation. *The Bell Journal of Economics and Management Science*, 5(2), 335–358. doi:10.2307/3003113
- Prassl, J., & Risak, M. (2016). Uber, Taskrabbit, & Co: Platforms as employers? Rethinking the legal analysis of crowdwork. *Comparative Labor Law & Policy Journal*. Retrieved from <https://ssrn.com/abstract=2733003>.
- Psaila, E., Fiorentini, S., Santos Silva, M., & Gomez, A. (2017). *Exploratory study of consumer issues in online peer-to-peer platform markets*. Task 5 – Legal Analysis Report. Brussels, Belgium: European Commission. Retrieved from [http://ec.europa.eu/newsroom/document.cfm?doc\\_id=45244](http://ec.europa.eu/newsroom/document.cfm?doc_id=45244). Accessed on May 2018.
- Putnam, R. (1993). *Marking democracy work: Civic traditions in modern Italy*. Princeton, NJ: Princeton University Press.
- Putnam, R. (2000). *Bowling alone: The collapse and revival of American community*. New York, NY: Simon & Schuster.
- Quattrone, G., Proserpio, D., Quercia, D., Capra, L., et al. (2016). *Who Benefits from the “Sharing” Economy of Airbnb?* Paper presented at the Proceedings of the 25th International Conference on World Wide Web, Montreal, Quebec, Canada.
- Quittner, J. (2015). How peer-to-peer worker services are changing the debate on wages. Retrieved from <http://www.inc.com/jeremy-quittner/freelance-sites-add-worker-protections-like-higher-minimum-wage.html>. Accessed on October 20, 2015.
- Raja, S., Imaizumi, S., Kelly, T., & Paradi-Guilford, C. (2013). *Connecting to work. How information and communication technologies could help expand employment opportunities*. Washington, DC: World Bank. Retrieved from [http://www-wds.worldbank.org/external/default/WDSContentServer/WDSP/IB/2013/09/09/000456286\\_20130909094536/Rendered/PDF/809770WP0Conne00Box379814B00PUBLIC0.pdf](http://www-wds.worldbank.org/external/default/WDSContentServer/WDSP/IB/2013/09/09/000456286_20130909094536/Rendered/PDF/809770WP0Conne00Box379814B00PUBLIC0.pdf). Accessed on October 23, 2015.
- Ranchordas, S. (2015). Does sharing mean caring? Regulating innovation in the sharing economy. *Minnesota Journal of Law, Science & Technology*, 16(1), 413–475.
- Ranchordás, S. (2016). *Home sharing in the digital economy: The cases of Brussels, Stockholm, and Budapest*. Brussels, Belgium: European Commission. Retrieved from <https://ec.europa.eu/docsroom/documents/16950/attachments/1/translations/en/renditions/native>. Accessed on May 2018.
- Rapkin, M. (2014, March). Uber cab confessions. *GQ*. Retrieved from <http://www.gq.com/story/uber-cab-confessions>. Accessed on December 30, 2015.
- Rasmussen, S., & Kongshøj Madsen, P. (2016). “Denmark” in *Nordic labour markets and the sharing economy*. National Background Reports, Nordic Council of Ministers. Retrieved from <http://dx.doi.org/10.6027/NA2017-904>
- Rating Legis. (2016). *Impulse paper on the business authorisation/licencing requirements imposed both on peer providers and platforms: Barcelona, Berlin and Amsterdam*. Brussels,

- Belgium: European Commission. Retrieved from <https://ec.europa.eu/docsroom/documents/16948/attachments/1/translations/en/renditions/native>. Accessed on May 2018.
- Rauch, D., & Schleicher, D. (2015). *Like Uber, but for local government policy: The future of local regulation of the "shared economy."* Working Paper #21. New York, NY: Marron Institute of Urban Management.
- Ravenelle, A. (2016). *Hustle: The lived experience of workers in the sharing economy*. Ph.D. thesis, CUNY, New York, NY.
- Ravenelle, A. J. (2017). Sharing economy workers: Selling, not sharing. *Cambridge Journal of Regions, Economy and Society*, 10(2), 281–295. doi:10.1093/cjres/rsw043
- Ravetz, J. (1990). *The merger of knowledge with power: Essays in critical science*. London: Mansell.
- Rawls, J. (1971). *A Theory of Justice*. Cambridge, MA: Harvard University Press.
- Resnick, P., & Zeckhauser, R. (2002). Trust among strangers in internet transactions: Empirical analysis of eBay's reputation system. In Baye, M. R. (Ed.) *The economics of the internet and e-commerce* (Vol. 11, pp. 127–157). Bingley: Emerald Group Publishing Limited.
- RFS. (2015). *1099 Economy workforce report: Request for startup (RFS)*. Summary Report. Retrieved from <http://www.slideshare.net/RequestsForStartups/the-2015-1099-economy-workforce-report-preview>. Accessed on November 15, 2015.
- Rheingold, H. (1994). *The virtual community: Surfing the internet*. London: Minerva.
- Richardson, L. (2015). Performing the sharing economy. *Geoforum*, 67, 121–129. doi:10.1016/j.geoforum.2015.11.004
- Rizk, N. (2017, February 22). A glimpse into the sharing economy: An analysis of Uber driver-partners in Egypt. Retrieved from <https://ssrn.com/abstract=2946083>.
- Rochet, J.-C., & Tirole, J. (2003). Platform competition in two-sided markets. *Journal of the European Economic Association*, 1(4), 990–1029. doi:10.1162/154247603322493212
- Rochet, J.-C., & Tirole, J. (2006). Two-sided markets: A progress report. *Rand Journal of Economics*, 37(3), 645–667.
- Roose, K. (2014a, September 18). Does Silicon Valley have a contract worker problem? *New York Magazine*. Retrieved from <http://nymag.com/daily/intelligencer/2014/09/silicon-valleys-contract-worker-problem.html>. Accessed on January 21, 2016.
- Roose, K. (2014b, April 24). The sharing economy isn't about trust, it's about desperation. *New York Magazine*. Retrieved from <http://nymag.com/daily/intelligencer/2014/04/sharing-economy-is-about-desperation.html>. Accessed on May 30, 2015.
- Rosenblat, A., & Stark, L. (2015). *Uber's drivers: Information asymmetries and control in dynamic work*. Retrieved from <http://ssrn.com/abstract=2686227>
- Ross, J., Irani, L., Silberman, M., Zaldivar, A., & Tomlinson, B. (2010). Who are the crowd-workers? Shifting demographics in mechanical turk. Paper presented at the CHI '10 extended abstracts on human factors in computing systems, Atlanta, GA.
- Rosotto, C., Kuek, S., & Paradi-Guilford, C. (2012). *New frontiers and opportunities in work*. Washington, DC: World Bank. Retrieved from [http://www-wds.worldbank.org/external/default/WDSContentServer/WDSP/IB/2013/06/07/000356161\\_20130607151348/Rendered/PDF/782660BRI0P1280Box0377336B00PUBLIC0.pdf](http://www-wds.worldbank.org/external/default/WDSContentServer/WDSP/IB/2013/06/07/000356161_20130607151348/Rendered/PDF/782660BRI0P1280Box0377336B00PUBLIC0.pdf). Accessed on October 23, 2015.
- Ruths, D., & Pfeffer, J. (2014). Social media for large studies of behavior. *Science (New York, N.Y.)*, 346(6213), 1063–1064. doi: 10.1126/science.346.6213.1063
- Rysman, M. (2009). The economics of two-sided markets. *Journal of Economic Perspectives*, 23(3), 125–143. doi:10.1257/jep.23.3.125
- Sablik, T. (2014). The sharing economy. Are new online markets creating economic value or threatening consumer safety? *Economics Focus*, pp. 12–15.
- Saeedi, M., Shen, Z., & Sundaesan, N. (2015). *The value of feedback: An analysis of reputation system*. Retrieved from [http://econ.ohio-state.edu/saeedi/noneg\\_sss.pdf](http://econ.ohio-state.edu/saeedi/noneg_sss.pdf)
- Sanderson, I. (2011). Evidence-based policy or policy-based evidence? Reflections on Scottish experience. *Evidence & Policy*, 7(1), 59–76.

- Santi, P., Szell, M., Sobolevsky, S., Ratti, C., Resta, G., & Strogatz, S. H. (2014). Quantifying the benefits of vehicle pooling with shareability networks. *Proceedings of the National Academy of Sciences of the United States of America*, 111(37), 13290–13294. doi:10.1073/pnas.1403657111
- Sapir, A. (2005). *Globalisation and the reform of European social models (Bruegel policy brief 25/01)*. Brussels, Belgium: Bruegel.
- Satzger, B., Psailer, H., Schall, D., & Dustdar, S. (2013). Auction-based crowdsourcing supporting skill management. *Information Systems*, 38(4), 547–560. doi:http://dx.doi.org/10.1016/j.is.2012.09.003
- Schneiderman, E. (2014). *Airbnb in the city*. New York, NY: Office of the Attorney General of the State of New York. Retrieved from [http://www.ag.ny.gov/pdfs/Airbnb\\_report.pdf](http://www.ag.ny.gov/pdfs/Airbnb_report.pdf)
- Scholz, T. (Ed.). (2013). *Digital labor: The internet as playground and factory*. London: Routledge.
- Scholz, T. (2016a). *Uberworked and underpaid: How workers are disrupting the digital economy*. Cambridge: Polity Press.
- Scholz, T. (2016b). *Platform cooperativism: Challenging the corporate sharing economy*. New York, NY: Rosa Luxemburg Stiftung. Retrieved from [http://www.rosalux-nyc.org/wpcontent/files\\_mf/scholz\\_platformcoop\\_5.9.2016.pdf](http://www.rosalux-nyc.org/wpcontent/files_mf/scholz_platformcoop_5.9.2016.pdf)
- Scholz, T., & Schneider, N. (2017). *Ours to hack and to own: The rise of platform cooperativism, a new vision for the future of work and a fairer internet*. New York, NY: OR Books. Retrieved from <http://www.orbooks.com>
- Schor, J. (2014). *Debating the sharing economy*. Boston, MA: Tellus Institute. Retrieved from <http://greattransition.org/publication/debating-the-sharing-economy>
- Schor, J. (2015). Getting sharing right. *Contexts*, 14(1), 14–15.
- Schor, J., & Attwood-Charles, W. (2017). The “sharing” economy: Labor, inequality, and social connection on for – profit platforms. *Sociology Compass*, 11(8), e12493. doi:10.1111/soc4.12493
- Schor, J., & Fitzmaurice, C. (2015). Collaborating and connecting: The emergence of the sharing economy. In Reisch, L., & Thøgersen, J. (Eds). *Handbook of research on sustainable consumption* (pp. 410–425). Cheltenham: Edward Elgar.
- Schor, J., Fitzmaurice, C., Carfagna, L., & Will-Attwood, C. (2014). Paradoxes of openness and distinction in the sharing economy. Boston, MA: Boston College.
- Schrape, J.-F. (2017, October). Open-source projects as incubators of innovation: From Niche phenomenon to integral part of the industry. *Convergence*, 1–19.
- Schwartz, O. (2015, June 22). *Humans pretending to be computers pretending to be humans*. Retrieved from <http://theliftedbrow.com/post/122116846059/excerpt-humans-pretending-to-be-computers>. Accessed on December 7, 2015.
- Scot, M., & Eddy, M. (2014, September 2). Uber service banned across Germany by Frankfurt Court. *New York Times*. Retrieved from <http://bits.blogs.nytimes.com/2014/09/02/uber-banned-across-germany-by-frankfurt-court/>. Accessed on May 28, 2015.
- Selznick, P. (1948). Foundations of the theory of organization. *American Sociological Review*, 13(1), 25–35.
- Selznick, P. (1949). *TVA and the grass roots; a study in the sociology of formal organization*. Berkeley, CA: University of California Press.
- Sen, A. (2009). *The Idea of Justice*. London: Allen Lane.
- Seyedabrishami, S., Mamdoohi, A., Barzegar, A., & Hasanpour, S. (2012). Impact of carpooling on fuel saving in urban transportation: Case study of Tehran. *Procedia – Social and Behavioral Sciences*, 54(0), 323–331. doi:http://dx.doi.org/10.1016/j.sbspro.2012.09.751
- Shaw, A., Horton, J., & Chen, D. (2011). Designing incentives for inexpert human raters. Paper presented at the Proceedings of the ACM 2011 conference on computer-supported cooperative work, Hangzhou, China.
- Shirky, C. (2010). *Cognitive surplus: Creativity and generosity in a connected age*. London: Penguin.

- Shontell, A. (2011, December 11). My nightmare experience as a taskrabbit drone. *Business Insider*. Retrieved from <http://www.businessinsider.com/confessions-of-a-task-rabbit-2011-12>. Accessed on January 21, 2016.
- Silberman, M., & Irani, L. (2016). *Operating an employer reputation system: Lessons from Turkopticon, 2008–2015*. *Comparative Labor Law & Policy Journal*. Retrieved from <http://ssrn.com/abstract=2729498>. Accessed on March 20, 2016.
- Silberman, M., Irani, L., & Ross, J. (2010a). Ethics and tactics of professional crowdwork. *XRDS*, 17(2), 39–43. doi:10.1145/1869086.1869100
- Silberman, M., Ross, J., Irani, L., & Tomlinson, B. (2010b). Sellers' problems in human computation markets. Paper presented at the Proceedings of the ACM SIGKDD workshop on human computation, Washington, DC. Retrieved from <http://dl.acm.org/citation.cfm?doid=1837885.1837891>
- Silberzahn, R., Uhlmann, E. L., & Zhu, L. (2014). Pay as she goes: For stereotypically male jobs, women tend to be hired by the hour. *Academy of Management Proceedings*, 2014(1), 16273.
- Singer, N. (2014a, August 16). In the sharing economy, workers find both freedom and uncertainty. *The New York Times*. Retrieved from <http://www.nytimes.com/2014/08/17/technology/in-the-sharing-economy-workers-find-both-freedom-and-uncertainty.html>. Accessed on November 30, 2015.
- Singer, N. (2014b, August 16). In the sharing economy, workers find both freedom and uncertainty. *The New York Times*. Retrieved from <http://www.nytimes.com/2014/08/17/technology/in-the-sharing-economy-workers-find-both-freedom-and-uncertainty.html>. Accessed on May 30, 2015.
- Slee, T. (2015). *What's yours is mine: Against the sharing economy*. New York, NY: OR Books.
- Smeaton, D. (2003). Self-employed workers: Calling the shots or hesitant independents? A consideration of the trends. *Work, Employment and Society*, 17(2), 379–391. doi:10.1177/0950017003017002008
- Smith, R., & Leberstein, S. (2015). *Rights on demand: Ensuring workplace standards and worker security in the on-demand economy*. Washington, DC: National Employment Law Project (NELP).
- Smorto, G. (2016). *Impulse paper No. 02 on the business authorisation/licencing requirements imposed both on peer-providers and platforms in the accommodation/tourism sector in Paris, Rome, Milan and London*. Brussels, Belgium: European Commission. Retrieved from <https://ec.europa.eu/docsroom/documents/16949/attachments/1/translations/en/renditions/native>. Accessed on May 2018.
- Smyrniaios, N. (2017). *Les GAFAM contre l'internet: Une économie politique du numérique*. France: InaGlobal.
- Smythe, D. W. (1977). Communications: Blindspot of Western Marxism. *CTheory*, 1(3), 1–27
- Snow, D., & Benford, R. (1988). Ideology, frame resonance, and participant mobilization. *International Social Movement Research*, 1, 197–217.
- Snow, D., Rochford, E., Worden, S., & Benford, R. (1986). Frame alignment processes, micromobilization, and movement participation. *American Sociological Review*, 51(4), 464–481. doi:10.2307/2095581
- Solow, R. M. (1990). *The labor market as a social institution*. Oxford: Basil Blackwell.
- Spasova, S., Bouget, D., Ghailani, D., & Vanhercke, B. (2017). *Access to social protection for people working on non-standard contracts and as self-employed in Europe: A study of national policies*. Brussels, Belgium: European Commission, Directorate General for Employment, Social Affairs and Inclusion.
- Sperling, G. (2015). *How Airbnb combats middle class income stagnation: Airbnb*. Retrieved from <https://airbnb.box.com/shared/static/jrry0if4cgjrnvw1ykrpmw8ugivrx2mx.pdf> Accessed on January 31, 2016.
- Sprague, R. (2015). *Worker (mis)classification in the sharing economy: Square pegs trying to fit in round holes*. *Journal of Labor & Employment Law*. Retrieved from <http://ssrn.com/abstract=2606600>. Accessed on December 2, 2015.

- Srnicek, N. (2017). *Platform capitalism*. Cambridge: Polity Press.
- Standing, G. (2011). *The Precariat: The dangerous class*. London: Bloomsbury.
- Stanton, C., & Thomas, C. (2014). *Landing the first job: The value of intermediaries in online hiring*. London: Centre for Economic Performance, London School of Economics and Political Science.
- Stewart, A., & Stanford, J. (2017). Regulating work in the gig economy: What are the options? *The Economic and Labour Relations Review*, 28(3), 420–437. doi:10.1177/1035304617722461
- Stigler, G. (1971). The theory of economic regulation. *Bell Journal of Economics*, 2(1), 3–21.
- Stokes, K., Clarence, E., Anderson, L., & Rinne, A. (2014). *Making sense of UK collaborative economy*. London: NESTA. Retrieved from [http://www.nesta.org.uk/sites/default/files/making\\_sense\\_of\\_the\\_uk\\_collaborative\\_economy\\_14.pdf](http://www.nesta.org.uk/sites/default/files/making_sense_of_the_uk_collaborative_economy_14.pdf)
- Stolle, D. (2002). Trusting strangers: The concept of generalized trust in perspective. *OZP State Institute of Science and Politics*, 31(4), 397–412.
- Stolle, D., & Hooghe, M. (2004). The roots of social capital: Attitudinal and network mechanisms in the relation between youth and adult indicators of social capital. *Acta Politica*, 39(4), 422. doi:10.1057/palgrave.ap.5500081
- Strassheim, H., & Kettunen, P. (2014). When does evidence-based policy turn into policy-based evidence configurations, contexts and mechanisms. *Evidence and Policy*, 10(2), 259–277. doi:10.1332/174426514X13990433991320
- Strom, S., & Schmitt, M. (2016). *Protecting Workers in a Patchwork Economy*. Washington D.C.: The Century Foundation. Retrieved from: <https://tcf.org/content/report/protecting-workers-patchwork-economy/>. Accessed on April 16, 2016.
- Summers, L., & Balls, E. (2015). *Report of the commission on inclusive prosperity*. Washington, DC: Center for American Progress. Retrieved from <https://cdn.americanprogress.org/wp-content/uploads/2015/01/IPC-PDF-full.pdf>
- Sundararajan, A. (2014). *Peer-to-peer businesses and the sharing (collaborative) economy: Overview, economic effects and regulatory issues*. Written Testimony for the Hearing Title, the Power Of Connection: Peer-to-Peer Businesses, held by the Committee on Small Businesses of the US House of Representatives, September 15, 2014.
- Sundararajan, A. (2016). *The sharing economy: The end of employment and the rise of crowd-based capitalism*. Cambridge, MA: MIT Press.
- Sunil, J., & Noah, Z. (2015). *Policymaking for the sharing economy: Beyond whack-a-mole*. Toronto, Canada: Mowat Centre, University of Toronto. Retrieved from [http://mowatcentre.ca/wp-content/uploads/publications/106\\_PolicymakingForTheSharingEconomy.pdf](http://mowatcentre.ca/wp-content/uploads/publications/106_PolicymakingForTheSharingEconomy.pdf)
- Surowiecki, J. (2004). *The wisdom of crowds: Why the many are smarter than the few and how collective wisdom shapes business, economies and societies*. New York, NY: Doubleday.
- Swamynathan, G., Wilson, C., Boe, B., Almeroth, K., & Zhao, B. Y. (2008). Do social networks improve e-commerce? A study on social marketplaces. In C. Faloutsos, T. Karagiannis, & P. Rodriguez (Eds.), *WOSN '08* (pp. 1–6). New York, NY: ACM.
- Tadelis, S. (2016). Reputation and feedback systems in online platform markets. *Annual Review of Economics*, 8(1), 321–340. doi:10.1146/annurev-economics-080315-015325
- Taylor, P., & Jordan, T. (2004). *Hactivism and cyberwars: Rebels with a cause?* London: Routledge.
- Taylor, T. (2015, May 28). *The sharing economy*. Retrieved from <http://conversableeconomist.blogspot.com.es/2015/05/the-sharing-economy.html>. Accessed on October 20, 2015.
- Teodoro, R., Ozturk, P., Naaman, M., Mason, W., & Lindqvist, J. (2014). The motivations and experiences of the on-demand mobile workforce. Paper presented at the Proceedings of the 17th ACM conference on computer-supported cooperative work & social computing, Baltimore, MD.
- Terranova, T. (2013 [2000]). Free labor. In T. Scholz (Ed.), *Digital labor: the internet as playground and factory* (pp. 33–57). New York, NY: Routledge.
- Thebault-Spieker, J., Terveen, L., & Hecht, B. (2015). Avoiding the south side and the suburbs: The geography of mobile crowdsourcing markets. Paper presented at the

- Proceedings of the 18th ACM conference on computer-supported cooperative work & social computing, Vancouver, BC, Canada.
- Thelen, K. (2014). *Varieties of liberalization and the new politics of social solidarity*. New York, NY: Cambridge University Press.
- Thierer, A., Koopman, C., Hobson, A., & Kuiper, C. (2015). *How the internet, the sharing economy, and reputational feedback mechanisms solve the "lemons problem."* Retrieved from <http://ssrn.com/abstract=2610255>
- Thorngate, W. (2001). The social psychology of policy analysis. *Journal of Comparative Policy Analysis: Research and Practice*, 3(1), 85–112. doi:10.1080/13876980108412655
- Todolí-Signes, A. (2017). The "gig economy": Employee, self-employed or the need for a special employment regulation? *Transfer: European Review of Labour and Research*, 23(2), 193–205. doi:10.1177/1024258917701381
- Torriti, J. (2010). Impact assessment and the liberalization of the EU energy markets: Evidence-based policy-making or policy-based evidence-making? *Journal of Common Market Studies*, 48(4), 1065–1081. doi:10.1111/j.1468-5965.2010.02089.x
- Trottier, D., & Fuchs, C. (Eds.). (2014). *Social media, politics and the state: Protests, revolutions, riots, crime and policing in the age of Facebook, Twitter and YouTube*. London: Routledge.
- Tversky, A., & Kahneman, D. (1981). The framing of decisions and the psychology of choice. *Science*, 211(4481), 453. doi:10.1126/science.7455683
- Uber. (2014). *Uber's economic impact on the city of Chicago*. Retrieved from <http://newsroom.uber.com/chicago/2014/03/uberdata-ubers-economic-impact-on-the-city-of-chicago/>. Accessed on June 8, 2015.
- Uber. (2015a). *DUI rates decline in Uber cities*. Retrieved from <http://newsroom.uber.com/chicago/2014/05/dui-rates-decline-in-uber-cities/>. Accessed on June 8, 2015.
- Uber. (2015b). *Improving reliability on military bases*. Retrieved from <http://newsroom.uber.com/sd/2015/04/uberimpact-better-serving-those-who-serve-us/>. Accessed on June 8, 2015.
- Uber. (2015c). *Our 2015 #Uber impact partners!* Retrieved from <http://newsroom.uber.com/seattle/2014/12/our-2015-uberimpact-partners/>. Accessed on June 8, 2015.
- Uber. (2015d). *Uber's impact in Edmonton*. Retrieved from <http://newsroom.uber.com/edmonton/2015/03/ubers-impact-in-edmonton/>. Accessed on June 8, 2015.
- Uber. (2015e). *Uber's impact on Kansas City*. Retrieved from <http://newsroom.uber.com/kc/2015/03/ubers-impact-in-kansas-city/>. Accessed on June 8, 2015.
- Uber. (2015f). *Ubernomics: How ridesharing can impact the German economy (part I)*. Retrieved from <http://newsroom.uber.com/berlin/en/2015/03/diwdice-studie-digitalisierung-bietet-groese-chancen-fur-stadtische-mobilitat-veraltete-regulierung-verhindert-vorteile-fur-kunden-fahrer-und-kommunen-2/>. Accessed on June 8, 2015.
- Uber. (2015g). *Ubernomics: How ridesharing can impact the German economy (part II)*. Retrieved from <http://newsroom.uber.com/berlin/en/2015/03/diwdice-studie-digitalisierung-bietet-groese-chancen-fur-stadtische-mobilitat-veraltete-regulierung-verhindert-vorteile-fur-kunden-fahrer-und-kommunen-2-2-2/>. Accessed on June 8, 2015.
- Uber. (2018). *White paper on work and social protection in Europe*. Retrieved from <https://newsroomadmin.uberinternal.com/wp-content/uploads/2018/02/Uber-White-Paper-on-Work-and-Social-Protections-in-Europe.pdf>. Accessed on May 2018.
- Uddin, Z. (2012, September 11). *The dystopian digital sweatshop that makes the internet run*. Retrieved from <http://www.alternet.org/labor/dystopian-digital-sweatshop-makes-internet-run>. Accessed on December 1, 2015.
- Uhlmann, E. L., & Silberzahn, R. (2014). *Conformity under uncertainty: Reliance on gender stereotypes in online hiring decisions*. *Behavioral and Brain Sciences*, 37(1), 103–104. doi:10.1017/S0140525X13001921
- UNDESA. (2014). *World urbanization prospects: The 2014 revision, highlights*. New York, NY: United Nations, Department of Economic and Social Affairs (UNDESA). Retrieved from <http://esa.un.org/unpd/wup/Highlights/WUP2014-Highlights.pdf>. Accessed on August 19, 2015.

- Urtasun, A., & Núñez, I. (2012). Work-based competences and careers prospects: A study of Spanish employees. *Personnel Review*, 41(4), 428–449. doi:10.1108/00483481211229366
- Vakharia, D., & Lease, M. (2013). Beyond AMT: An analysis of crowd work platforms. Retrieved from <https://arxiv.org/pdf/1310.1672.pdf>
- Valenduc, G., & Vendramin, P. (2016). *Work in the digital economy: Sorting the old from the new*. Brussels, Belgium: ETUI (European Trade Union Institute). Retrieved from <https://www.etui.org/Publications2/Working-Papers/Work-in-the-digital-economy-sorting-the-old-from-the-new>
- Van de Donk, W., Loader, Br., Nixon, P., & Rucht, D. (Eds.). (2004). *Cyberprotest: New media, citizens and social movements*. London: Routledge.
- Van de Glind, P. (2013). *The consumer potential of collaborative consumption. Identifying (the) motives of Dutch collaborative consumers & measuring the consumer potential of collaborative consumption within the municipality of Amsterdam*. M.Sc. thesis, Utrecht University, Utrecht. Retrieved from <http://dspace.library.uu.nl/handle/1874/280661>. Accessed on July 12, 2015.
- Van Doorn, N. (2017). Platform labor: On the gendered and racialized exploitation of low-income service work in the “on-demand” economy. *Information, Communication & Society*, 20(6), 898–914 (AoIR special issue).
- Van Lancker, W. (2012). The European world of temporary employment: Gendered and poor? *European Societies*, 14(1), 83–111. doi:10.1080/14616696.2011.638082
- Vasagar, J. (2014, April 17). Uber taxi service suffers setback in Berlin. *Financial Times*. Retrieved from <http://www.ft.com/intl/cms/s/0/1591faf2-c638-11e3-ba0e-00144feabdc0.html-axzz3bRKe8rMn>. Accessed on May 28, 2015.
- Vaughan, R., & Daverio, R. (2016). *Assessing the size and presence of the collaborative economy in Europe*. London: PWC.
- Vaughan, R., & Hawksworth, J. (2014). *The sharing economy: How will it disrupt your business? Megatrends: The Collisions*. PwC Report.
- Vedung, E. (2010). Four waves of evaluation diffusion. *Evaluation*, 16(3), 263–277.
- Virtanen, M., Kivimäki, M., Joensuu, M., Virtanen, P., Elovainio, M., & Vahtera, J. (2005). Temporary employment and health: a review. *International Journal of Epidemiology*, 34(3), 610–622.
- VVA & Spark. (2018). *Study on the assessment of the regulatory aspects affecting the collaborative economy in the tourism accommodation sector in the 28 member states*. Task 2 Report. Brussels, Belgium: European Commission. Retrieved from <https://publications.europa.eu/en/publication-detail/-/publication/c7a7b5bb-526d-11e8-be1d-01aa75ed71a1/language-en/format-PDF/source-70300102>. Accessed on May 2018.
- Walker, E. (2015). Beyond the rhetoric of the sharing economy. *Contexts*, 14(1), 15–17.
- Wallsten, S. (2015). *The competitive effects of the sharing economy: How is Uber changing taxis?* New York, NY: Technology Policy Institute.
- Weber, L., & Silverman, R. (2015a, January 28). Ondemand workers: “We are not robots” – Is technology liberating or squeezing the new class of freelance labor? *The Wall Street Journal*. Retrieved from <http://www.wsj.com/articles/on-demand-workers-we-are-not-robots-1422406524>. Accessed on November 30, 2015.
- Weber, L., & Silverman, R. (2015b, January 28). Ondemand workers: “We are not robots” – Is technology liberating or squeezing the new class of freelance labor? *The Wall Street Journal*. Retrieved from <http://www.wsj.com/articles/on-demand-workers-we-are-not-robots-1422406524>. Accessed on May 31, 2015.
- Weiner, J. (2015a, February 20). The hidden costs of being an Uber driver. *The Washington Post*. Retrieved from [http://www.washingtonpost.com/business/get-there/the-hidden-costs-of-being-an-uber-driver/2015/02/20/22a0c49f-d829-4368-b67e-fb9d049badb5\\_story.html](http://www.washingtonpost.com/business/get-there/the-hidden-costs-of-being-an-uber-driver/2015/02/20/22a0c49f-d829-4368-b67e-fb9d049badb5_story.html). Accessed on November 28, 2015.
- Weyl, E. G. (2010). A price theory of multi-sided platforms. *American Economic Review*, 100(4), 1642–1672.

- Weiner, J. (2015b, February 20). The hidden costs of being an Uber driver. *The Washington Post*. Retrieved from [http://www.washingtonpost.com/business/get-there/the-hidden-costs-of-being-an-uber-driver/2015/02/20/22a0c49f-d829-4368-b67e-fb9d049badb5\\_story.html](http://www.washingtonpost.com/business/get-there/the-hidden-costs-of-being-an-uber-driver/2015/02/20/22a0c49f-d829-4368-b67e-fb9d049badb5_story.html). Accessed on May 28, 2015.
- Wittel, A. (2011). Qualities of sharing and their transformation in the digital age. *International Review of Information Ethics*, 15, 3–8.
- Wood, A. J., Graham, M., & Lehdonvirta, V. (2016). Virtual production networks: Fixing commodification and disembeddedness. *Proceedings of the internet, policy & politics conference*, Oxford Internet Institute, University of Oxford, Oxford, UK, 22 September.
- World Economic Forum (WEF). (2013). *Young global leaders sharing economy dialogue position*. Paper of World Economic Forum (WEF). Retrieved from [http://www3.weforum.org/docs/WEF\\_YGL\\_CircularEconomyInnovation\\_PositionPaper\\_2013.pdf](http://www3.weforum.org/docs/WEF_YGL_CircularEconomyInnovation_PositionPaper_2013.pdf)
- World Economic Forum (WEF). (2014). *Towards the circular economy: Accelerating the scale-up across global supply chains*. Retrieved from [http://www3.weforum.org/docs/WEF\\_ENV\\_TowardsCircularEconomy\\_Report\\_2014.pdf](http://www3.weforum.org/docs/WEF_ENV_TowardsCircularEconomy_Report_2014.pdf)
- Woskowiak, D. (2014). *Unlocking the sharing economy. An independent review*. London: UK Department for Business, Innovation and Skills. Retrieved from [https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/378291/bis-14-1227-unlocking-the-sharing-economy-an-independent-review.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/378291/bis-14-1227-unlocking-the-sharing-economy-an-independent-review.pdf)
- Wright, J. (2004). One-sided logic in two-sided markets. *Review of Network Economics*, 3(1), 44–64.
- Yamagishi, T., Cook, K., & Watabe, M. (1998). Uncertainty, trust, and commitment formation in the United States and Japan. *American Journal of Sociology*, 104(1), 165–165.
- Yamagishi, T., & Yamagishi, M. (1994). Trust and commitment in the United States and Japan. *Motivation and Emotion*, 18(2), 129–166. doi:10.1007/BF02249397
- Zervas, G., Proserpio, D., & Byers, J. (2014). *The rise of the sharing economy: Estimating the impact of Airbnb on the hotel industry*. Research Paper. Boston, MA: Boston U. School of Management.
- Zervas, G., Proserpio, D., & Byers, J. (2015). *A first look at online reputation on Airbnb, where every stay is above average*. Retrieved from <http://ssrn.com/abstract=2554500>
- Zimmermann, J. (2015, March 12). This is what it takes to make \$2,000 a week working on taskrabbit. *Money*. Retrieved from <http://time.com/money/3714829/working-for-taskrabbit/>. Accessed on November 30, 2015.
- Zittrain, J. (2008). Ubiquitous human computing. *Philosophical Transactions. Series A: Mathematical, Physical, and Engineering Sciences*, 366(1881), 3813. doi:10.1098/rsta.2008.0116
- Zittrain, J. (2009, December 7). The internet creates a new kind of sweatshop. *Newsweek*. Retrieved from <http://www.newsweek.com/internet-creates-new-kind-sweatshop-75751>. Accessed on December 1, 2015.
- Zrenner, A. (2015). *The ethics of regulating the sharing economy*. Durham, NC: The Kenan Institute for Ethics, Duke University.
- Zumbrun, J., & Sussman, A. (2015, July 26). Proof of a “gig economy revolution” is hard to find. *The Wall Street Journal*. Retrieved from <http://www.wsj.com/articles/proof-of-a-gig-economy-revolution-is-hard-to-find-1437932539>. Accessed on January 21, 2016.