

I	Introduction	7
II	Research Design and Methodology	9
III	Selected Findings from the Comparison of Practices	15
	Types of Actors and the Scope of Best Practices	15
	The Structure of Management	16
	Participation of the Elderly in the Design and Implementation of Best Practices	19
	The Effectiveness of Best Practices	20
	Financial Sustainability	21
	Structure of Financial Sources	22
	The Strengths and Weaknesses of Best Practices	24
	Conclusions	26
IV	Best Innovative Practices in the Area of Housing Accessibility	29
	Summary	29
	DREAMING Project – PSP-ICT – acronym for eDeRly-friEndly Alarm handling and MonitorING (Italy)	30
	Supervised Flats Connected to the Nursing Homes of Samaritan (Austria)	34
	'With the League against Barriers' (Czech Republic)	39
	AlterLeben. 'Mitalternde Wohnung' – Living in an Age-Adjustable Flat (Germany)	44
	Elderly-Friendly Housing Model (Hungary)	47
	Urban Barriers Map (Poland)	51
	Electronic Guardian of Seniors (Slovakia)	55
	Dom IRIS – IRIS Smart Home (Slovenia)	58
V	Best Innovative Practices in the Area of Housing Affordability	63
	Summary	63
	24-Hour-Care by 'Gut umsorgt' (Austria)	64
	Housing Allowance for THE Elderly in RPG Dwellings (Czech Republic)	68
	The Bielefeld Model – Housing with Guaranteed Care (Germany)	72
	Normative Housing Allowance (Hungary)	77
	'Nie Sami' ('Not Alone') Programme (Poland)	80
	Apartment Building SENIOR – BDS (Slovakia)	84
	Rental Dwellings Designated for Pensioners and the Elderly (Slovenia)	87
VI	Best Innovative Practices in the Area of Social and Health Care	95
	Summary	95
	Social Caregivers in Milan (Italy)	96
	Home Emergency Call and Mobile Emergency Call including GPS Location in AT and SK (Austria)	99
	Zrcadlová pomoc – 'Mirror Help' (Czech Republic)	105
	SOPHIA – Franken GmbH & Co. KG (Germany)	111
	Emergency ALARM SYSTEM (Hungary)	115
	Cardiac Telerehabilitation (Poland)	119
	Community Work in the City of Dolný Kubín (Slovakia)	123
	Telecare (Slovenia)	125

VII Best Innovative Practices in the Area of Community Building	131
Summary	131
MuNuS – New Mutual Aid Forms of Town Solidarity (Italy)	132
Day Care in the Nursing Homes of Samaritan Burgenland (Austria)	137
Mutual Aid Exchange – ‘Burza vzájemné pomoci’ (Czech republic)	143
Together instead of Alone. Generation-Living in Arnstadt-Ost. (Germany)	148
Neighbourhood Programme for Strengthening Local Communities and Keeping the Elderly at Their Homes (Hungary)	151
Senioralni. Poznań (Poland)	155
InterGen Project (Slovakia)	158
Elderly for a Higher Quality of Life at Home (Slovenia)	160
VIII Best Innovative Practices in the Area of Access to Information and/or Education	165
Summary	165
Intergenerational Exchange and Active Ageing: New Relationship Areas (Italy)	166
Info TV – The In-House Information Channel of Samaritan Burgenland (Austria)	171
Senior akademie – ‘Senior – Academy’ (Czech Republic)	175
Information and Education Service for Senior and Disabled Housing Conversion (Germany)	181
SKYPE in Eldercare (Hungary)	184
‘Aktywni 50+’ (Active 50+) Fair (Poland)	188
Chain of Experience – Generations Bridge (Slovakia)	192
Festival for the 3rd Age (Slovenia)	195
IX Annex: Structure of Practice Description and Evaluation	199