Contents

	Foreword	ix
	Acknowledgements	Х
Chapter 1	Introduction by Rainer Sauerborn and Theo Lippeveld	1
	Why health information systems?	1
	Definitions	2
	What is wrong with current health information systems?	3
	Efforts to reform health information systems	5
	Review of the literature on health information systems reform	7
	Scope of the book	8
	Organization of the book	10
	References	10
Chapter 2	A framework for designing health information systems	15
	by Theo Lippeveld and Rainer Sauerborn	
	Developing a "systems approach" for health information systems	15
	The health information system structure	16
	The relationship between the health information system and the	
	health system at large	17
	Matching the health information system restructuring process	
	with the health services system	24
	Conclusion	30
	References	31
Chapter 3	Using information to make decisions	33
	by Rainer Sauerborn	0.0
	The problem	33
	Defining information use	33
	How are decisions made?	34
	Ways to enhance the use of information in decision-making	38
	Outlook and sketch of a research agenda	46
	Conclusion	47
	References	47
Chapter 4	Identifying information needs and indicators	49
	by Claude Bodart and Laura B. Shrestha	49
	Introduction	50
	A general framework for defining information needs and indicators Performing a functional analysis at each management level	
	of the health services system	51
	Identifying information needs	51
	Defining and classifying essential indicators	56
	Selecting essential indicators	60
	Summary	70
	References	71

Chapter 5	Assessing health information systems by Steve Sapirie	73
	Introduction Assessment as a step in the development and implementation	73
	of the health information system	73
	A framework for assessing the health information system	74
		76
	Reasons for health information system assessment	
	Basic steps of health information system assessment	77
	Conclusion	85
	References	87
Chapter 6	Routine data collection methods by Theo Lippeveld	88
	Use of routine versus nonroutine data collection methods	88
	Types of routine data collection methods	90
	Data collection instruments	95
	Data collection instruments for system management	103
	Design and implementation of routine data collection	
	systems	105
	Conclusion	110
	References	111
Chapter 7	Nonroutine data collection methods: an overview	114
Chapter .	by Rainer Sauerborn	
	Definition and classification	114
	Rapid assessment procedures	115
	Participant observation	117
	Individual interviews	117
	Focus groups	118
	WHO's rapid evaluation method	119
	Surveys	119
	Demographic surveillance systems	121
	Link between nonroutine and routine methods: triangulation	126
	References	127
Chapter 8	Data transmission, data processing, and data quality	128
	by Laura B. Shrestha and Claude Bodart	
	Introduction	128
	Data transmission	128
	Data processing	133
	Data quality	137
	Threats to data quality from poor recording and reporting	138
	Conclusion	144
	References	145
Chapter 9	Population-based community health information systems	146
•	by David Marsh	1.40
	Introduction	146
	History: population-based community approaches	150
	Rationale	154
	Development of population-based community health	2000000
	information systems	159
	Conclusion	170
	References	173
Chapter 10	Management of health information systems by Eckhard Kleinau	176

	Introduction	176
	Resource requirements Resource requirements for a hospital health information	176
	system	187
	Organizational rules	190
	Conclusion	197
	References	197
Chapter 11	Using computers in health information systems by Randy Wilson	198
	Historical overview Rationale for using computers in health information	198
	systems	199
	Key issues to resolve with respect to computerization	200
	Software and hardware options	205
	References	211
Chapter 12	Geographic information systems	213
	by Rainer Sauerborn and Marc Karam Why are geographic information systems a useful supplement	
	to health information systems? What are geographic information systems and how can we	213
	use them in the context of health information systems?	214
	How much do geographic information systems cost?	218
	Applications of geographic information systems within health	
	information systems	219
	Who uses maps?	221
	Research agenda	222
	Summary	223
	References	223
Chapter 13	The context of health information system reform by Theo Lippeveld	225
	Introduction	225
	Health information system reform: a policy analysis	226
	Strategies for health information system reform	236
	References	241
Chapter 14	Approaches to strengthening health information systems by Theo Lippeveld and Steve Sapirie	243
	Introduction	243
	Restructuring routine health information systems: what	
	works and what does not work? An agenda for further health information system development	244
	experiences and research	250
	References	252
	Annexes	
Annex 1	Classes of indicators and their major attributes	253
Annex 2	National lists of indicators: the trade-off between conciseness	
A	and completeness	256
Annex 3	Health information subsystem: issue framework	258
Annex 4	Examples of assessment questions and recording formats	259
Annex 5	Examples of assessment data tables Methor health and Chandisonh India	261
Annex 6 Annex 7	Mother health card, Chandigarh, India Child health register	263 264
Alliex	AZIDINI DEGILI LESISET	404

Contents

Design and implementation of health information systems

Annex 8	Example of tally sheet	265
Annex 9	Hospital daily attendance sheet	266
Annex 10	Population chart of catchment area	267
Annex 11	Example of supervisory checklist	268
Annex 12	HMIS/FLCF monthly report: section on mother care activities	269
Annex 13	Data collection instrument pre-test review form	270