

Contents

| | | |
|--------------|--|------------|
| | Foreword by Zsuzsanna Jakab | ix |
| | Foreword by Paola Testori Coggi | xi |
| | Foreword by Mark Pearson | xiii |
| | List of contributors | xv |
| | List of tables, figures and boxes | xvii |
| | Abbreviations | xxiii |
| one | Introduction | 1 |
| | <i>Irene Papanicolas and Peter C. Smith</i> | |
| two | International frameworks for health system comparison | 31 |
| | <i>Irene Papanicolas</i> | |
| three | International comparisons of health systems | 75 |
| | <i>Irene Papanicolas and Peter C. Smith</i> | |
| four | Benchmarking: lessons and implications for health systems | 113 |
| | <i>Andy Neely</i> | |
| five | Comparing population health | 127 |
| | <i>Marina Karanikolos, Bernadette Khoshaba, Ellen Nolte and Martin McKee</i> | |

viii Contents

| | | |
|---------------|---|-----|
| <i>six</i> | Comparing health services outcomes <i>Niek Klazinga and Lilian Li</i> | 157 |
| <i>seven</i> | Conceptualizing and comparing equity across nations <i>Cristina Hernández-Quevedo and Irene Papanicolas</i> | 183 |
| <i>eight</i> | Measuring and comparing financial protection <i>Rodrigo Moreno-Serra, Sarah Thomson and Ke Xu</i> | 223 |
| <i>nine</i> | Understanding satisfaction, responsiveness and experience with the health system <i>Reinhard Busse</i> | 255 |
| <i>ten</i> | Comparative measures of health system efficiency <i>Jonathan Cylus and Peter C. Smith</i> | 281 |
| <i>eleven</i> | Commentary on international health system performance information <i>Nick Fahy</i> | 313 |
| <i>twelve</i> | Conclusions <i>Irene Papanicolas and Peter C. Smith</i> | 335 |
| | Index | 373 |