

Contents

Page
number

vii	Preface
x	Abbreviations
1	Executive Summary

13	Chapter 1 The Power of the Health Worker
14	Today's health crisis
16	Fresh opportunities
18	Health workforce crisis
21	Why health workers are so important
26	Workers as a global health trust
29	Five clusters of countries

41	Chapter 2 Communities at the Frontlines
42	Workers at the frontlines
49	Workers in community systems
53	Mobilizing health workers

65	Chapter 3 Country Leadership
66	Engaging leaders and stakeholders
68	Planning human investments
70	Managing for performance
84	Developing enabling policies
88	Learning for improvement

101	Chapter 4 Global Responsibilities
102	Migration: Fatal flows
112	Knowledge: An under-tapped resource
117	Financing: Investing wisely

133	Chapter 5 Putting Workers First
134	Strengthening sustainable health systems
137	Mobilizing to combat health emergencies
138	Building the knowledge base
139	Completing an unfinished agenda: Action and learning

143	Appendix 1 Glossary
149	Appendix 2 Quantitative Information
181	Appendix 3 Joint Learning Initiative
