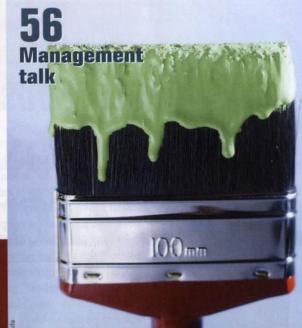


Canada is often seen as a role model for Europe when it comes to immigation and integration. A special report.



Broad-brush, plain vanilla, takeaway. How good is your knowledge of the latest management jargon?

WORKING WORLD

6 Names and News all levels

The latest from the world of business

10 My Working Life
Darren Cullen, owner of Graffiti Kings, London

LANGUAGE

12 Business English training
Dramatic changes in the business world mean new challenges for trainers and learners

GLOBAL BUSINESS

16 Immigration
What can Europe learn from Canada? A special report on the integration of immigrants

22 Head-to-Head Should plastic water bottles be banned?

24 Business Press
Comments from the world's media
Behind the Headlines Understanding the
language of press headlines
Media Watch Language in the news

INTERCULTURAL COMMUNICATION

28 The Netherlands

Expert advice on how to do business with one of Germany's top trading partners

34 Dialogue

Selling clothes in shops and online. A Briton and a German discuss their experiences

36 The View from Here

Deborah Capras on the dangers of being treated in a state hospital in Greece Country File Greece

BUSINESS SKILLS

Do you trust your colleagues? A look at the importance of trust and how to create it Language survival guide to cut out and keep

45 On the Line Controlling a call

46 Meeting Point Women in meetings

47 Say It in Style Making appointments

medium

CAREERS

50 Apprenticeships
UK firms learn from Germany's training model

48 Leadership Spotlight Boss or Leader?

The Job Doctor How to keep your jobMy Way A personal experience of insolvency medium

MANAGEMENT

Find out how well you understand the latest management terms

63 Executive Eye How to develop managers

TECHNOLOGY

64 Airships
Using airships in the military

Collaborative innovation

advanced US

medium

advanced

advanced

medium

advanced US

LANGUAGE SECTION

67	Exercises Trade	all levels
68	Vocabulary The newsagent	easy
69	Language Cards Pull out and practise	all levels
71	Grammar at Work "Must" and "have to"	medium
72	Short Story The moustache	medium
74	English on the Move Reconnecting	medium
75	The Maine Event An office dialogue	medium
76	English for nursing	advanced
78	Financial English Banking on banks (1)	advanced
79	Authentic English Leading a meeting	medium
80	Legal English In the courtroom	advanced
81	Legal English Corporate duties	advanced
	and liabilities	

REGULAR SECTIONS

3 Editorial

82 The Last Laugh

easy