

Table Of Contents

Acknowledgments	6
Preface	9
Chapter 1: Introduction	13
Chapter 2: Initiating ASK, Appreciative Sharing of Knowledge	25
Chapter 3: Setting the Stage for Appreciative Sharing	37
Chapter 4: Appreciative Sharing of Knowledge [ASK] in Action	43
Chapter 5: Identifying Knowledge Enablers	49
Chapter 6: Leveraging Knowledge Infrastructure	59
Chapter 7: Moving into the Future with Appreciative Sharing	73
Chapter 8: Creating Consensus for Future-Present Scenarios	87
Chapter 9: From Paper to Action	95
Chapter 10: Emphasizing Learning Implications in the Knowledge Sharing Process	101
Chapter 11: Reflections	107
References	113
Endnotes	117