

CONTENTS

List of illustrations	vii
Editorial introduction by Uwe Flick	ix
About this book and its second edition by Uwe Flick	xv
Preface	xvii
Acknowledgements	xxi
1 Introduction to interview research	1
2 Epistemological issues of interviewing	13
3 Ethical issues of interviewing	27
4 Planning an interview study	39
5 Conducting an interview	57
6 Interview variations	73
7 Interview quality	89
8 Transcribing interviews	105
9 Analyzing interviews	115
10 Validation and generalization of interview knowledge	139

11	Reporting interview knowledge	149
12	Enhancing interview quality	159
	Glossary	169
	References	175
	Index	181