

CONTENTS

	PART I: PRAGMATIC INTERACTIONAL ANALYSIS	PART II: THEORETICAL INTERACTIONISM
INTRODUCTION	vii	viii
ABOUT THE EDITORS AND CONTRIBUTORS	xi	xi
PART I: THEORY		
CHAPTER ONE Ego states	3	3
CHAPTER TWO Strokes	39	39
CHAPTER THREE Transactions	59	59
CHAPTER FOUR Games	85	85
CHAPTER FIVE Script	115	115
CHAPTER SIX Passivity and discounting	159	159
CHAPTER SEVEN Contracts	189	189
CHAPTER EIGHT Groups and organisations	211	211
CHAPTER NINE Ethics	237	237

CHAPTER TEN	
Supervision	259
PART II: PRACTICE	
CHAPTER ELEVEN	
Psychotherapy	279
<i>Articles by William Cornell, Jo Stuthridge, Mark Widdowson, Michele Novellino & Moniek Thunnissen</i>	
CHAPTER TWELVE	
Counselling and coaching	311
<i>Articles by Patrizia Vinella, Sylvie Monin, Mich Landaiche, Liselotte Fassbind-Kech & Jan Grant</i>	
CHAPTER THIRTEEN	
Management and organisational development	341
<i>Articles by Anne de Graaf, Maarten Kouwenhoven, Anita Mountain, C. Suriyaprakash, Mil Rousseau & Rik Rousseau</i>	
CHAPTER FOURTEEN	
Learning and personal development	381
<i>Articles by Giles Barrow, Trudi Newton, Evelyne Papaux, Karen Pratt & Jan Ruigrok</i>	
INDEX	413
OVERVIEW OF IMPORTANT WEBSITES	425