

Contents

<i>Figures</i>	vii
<i>Research boxes</i>	viii
<i>Tables</i>	ix
<i>Introduction</i>	x
1 What is social care practice?	1
What is social care?	1
Social care, citizenship and social services	4
Care and caring	10
The social	19
Social care and social work	23
Conclusion	24
Main points	25
Stop and think	25
Taking it further	25
2 Valuing users and carers	26
Normalizing and valuing: objectives in the caring arena	26
General social factors	29
Long-term care	36
The elements of social care	37
Social care now	49
Conclusion	50
Main points	51
Stop and think	51
Taking it further	51
3 The state and the individual	52
Social care service agencies and policy	52
Understanding social care agencies	53
Social care policy and legislation	62
Community care and child care policy	69

Practice impact of policy and finance for community social care	74
Policy initiatives	75
Conclusion	78
Main points	79
Stop and think	79
Taking it further	79
4 Engaging and assessing in social care	81
Engagement: taking on a social care identity	81
Engagement practice	83
Developmental caring	86
Assessment	89
Conclusion	100
Main points	101
Stop and think	101
Taking it further	102
5 Partnership with agencies and colleagues	103
Partnership to provide continuity	103
Boundaries	104
Negotiation	105
Community social work	108
Social care and wider care services	109
Forms of service partnership	111
Coordination between services	118
Advocacy	123
Conclusion	126
Main points	127
Stop and think	127
Taking it further	127
6 Personal and social intervention	129
The objectives of social care practice interventions	129
Body, mind and spirit in social care	132
Ecological aims: time and place	136
Networking	138
Support	139
Services to carers	141
Care management approaches	144
Direct payments, independent budgeting and self-directed care	151

Risk and protection	154
Conclusion	158
Main points	158
Stop and think	158
Taking it further	159
7 Endings, monitoring and evaluation	160
Ending social care: personal and professional implications	160
Monitoring, evaluation and review	162
Audit	170
Research	171
Staff development and supervision	175
Conclusion	177
Main points	177
Stop and think	177
Taking it further	178
8 The future of social care	179
<i>Abbreviations</i>	183
<i>Glossary</i>	184
<i>Bibliography</i>	188
<i>Index</i>	202