## **Contents**

PREFACE	13
Product and Process Approach to Knowledge Management	13
For Whom This Book is Intended	17
PART 1	
FUNDAMENTALS	
1. Basic Terms	21
1.1. Data, Information, Knowledge	21
1.2. Types of Knowledge	29
1.3. Knowledge in Organizations	33
1.4. Knowledge Management	40
2. Knowledge in Decision Support Systems	45
2.1. The Main Features and History	46
2.2. Components	53
2.3. Modern Tools for the Support of Decision Making	58
2.4. Group Decision Making	63
PART 2	
PRODUCT VIEW OF KNOWLEDGE	
3. Product View of Knowledge and Its Modelling	71
3.1. Methodology of Systems Approach to Knowledge Modelling	73
3.2. Systems Analysis, Systems Engineering	76
3.3. Analysis of Some Characteristics of Knowledge	85
3.4. General Requirements to Knowledge Object	90
3.5. Standard Knowledge Representations in Knowledge Engineering	_
3.6. Systems Approach Configuration for Knowledge Modelling	109

3.7. Knowledge Unit 3.8. Operations with Knowledge Units	122 133
PART 3	
PROCESS VIEW OF KNOWLEDGE	
4. Process View of Knowledge and Its Modelling	159
4.1. Role of Knowledge Containers and Knowledge Maps in Knowle Life Cycle	dge 159
4.2. Knowledge Search in Structured and Unstructured Documents 4.3. Micro Theories of Knowledge Creation 4.4. Theories of Knowledge Creation in the Educational Process	166 174 186
<b>4.4.</b> Theories of Knowledge Creation in the Educational Process <b>PART 4</b>	100
APPLICATIONS AND CASE STUDIES	
5. Product Approach	197
Applications of Elementary Knowledge Concept 5.1. Analysis of the Semantic Network as a Form of Knowledge Representation	<b>197</b>
<ul><li>5.2. Elementary Knowledge in Mathematical Modelling</li><li>5.3. Knowledge Texts Based on Elementary Knowledge Concept</li></ul>	211 225
6. Process Approach	235
Case Studies of Projects for Knowledge Creation and Share	235
<ul><li>6.1. Knowledge Interactive Portal for Decision Support</li><li>6.2. Education for Rural Tourism Operators</li><li>6.3. Learning Modules for Women in Agriculture</li></ul>	236 243 250
7. Conclusions	257
8. References	261
INDEX	277