

Contents

Introduction	4
Part 1, Quality Control Techniques and Process Control	
1.1. Ancient Development Of Quality Control	8
1.2. Terminologies.....	8
1.3. Quality Improvement Tools	9
1.4. Steps solving problems in Quality Improvement	15
1.5. Statistical Quality Assurance (SQA).....	17
1.6. The competence of Measurement System to detect change	19
1.6.1. Gage Capability Studies	19
1.6.2. Ability to Detect a Change or Difference and Measurement	22
1.7. Control Charts “Shewhart control chart” in general	24
1.8. Classification of Control Charts	25
1.8.1. Charts for Measurements/”Variable Data”	26
1.8.1.1. Charts for Process Location	26
1.8.1.2. Charts for Process Spread	27
1.8.2. Charts for Counts/”Attributes Data”	33
1.8.2.1. Charts for Fraction Nonconforming.....	34
1.8.2.2. Chart for Mean Nonconformities Unit.....	35
1.9. Patterns on Shewart Control Charts	37
1.10. The interface between Statistical Process Control and Engineering Process control.....	39

Part 2, Confirmation System

2.1. The Meaning of Confirmation System.....	41
2.2. Measurements: Accuracy, Precision and measurement Error.....	41
2.3. Accuracy and Precision	42
2.3.1. Precision	43
2.3.2. Accuracy	43
2.4. Uncertainty	46
2.5. Evaluating of Uncertainty	47
2.5.1. Type A evaluation of uncertainty	48
2.5.2. Type B evaluation of uncertainty	49
2.5.3. Type B evaluation: Estimate of a true value	50
2.5.3.1. Type B evaluation: Standard uncertainty in best estimate of true value when underlying distribution is rectangular.....	50
2.5.3.2. Type B evaluation: Standard uncertainty in best estimate of true value when underlying distribution is triangular.....	52
2.5.4. Combined Standard Uncertainty	53
2.5.5. Expanded Uncertainty	54
2.6. Uncertainty Postscript	54
2.7. System engineering process	55
2.8. The Measurement Process and Customer Satisfaction	57
2.9. Steps of New Conformation System.....	58

Part 3, Power Quality and Surge Protection Device

3.1. Power Quality	60
3.2. Overvoltage types and sources	63
3.3. Surge Protection Device (SPD).....	64
3.4. Terms and definitions of surge.....	66
3.5. Standardized testing current impulse	68
3.6. The practical study	68
3.6.1. Surge Protection Device “SPD” PI-K16	72
3.6.2. SPD PI-K16 Controlling Process	74
3.6.3. Measurements of SPD PI-K16	76
3.7. Measured data variables for SPD PI-K16	76
3.7.1. Summary Statistics calculation of measured Data	77
3.7.2. Process Capability Analysis for measured data UpNPE	78
3.7.3. Process Capability Analysis for measured data UpUN.....	80
Conclusion.....	82
Symbols used	85
Literatures	87