

Contents

1	Introduction: Why this Book?	1
1.1	What Is Generalized Trust and Why Study It in Voluntary Organizations?	4
1.1.1	Generalized Trust	4
1.1.2	Ethno-national Associations: The ‘Dark Side’ of Civic Participation?	7
1.2	Which Factors Explain Generalized Trust? State of the Art	9
1.2.1	The Contact Hypothesis	9
1.2.2	Country Differences	11
1.2.3	Ethnic Diversity in Neighborhoods	12
1.2.4	Types of Associations	13
1.2.5	Individual Level Effects	17
1.3	Why Study Bridging and Bonding in Amsterdam?	19
1.3.1	Multiculturalism in Amsterdam and Ethno-national Associations	21
1.3.2	Why Study Turkish Organizations as an Example of Bonding?	23
1.3.3	Research Design: Comparative Case Study with a Nested Large N	24
1.4	Outline	25
	References	27
2	Bridging Versus Bonding Practices: Setting the Context	35
2.1	Methodological Considerations	35
2.1.1	Selecting Organizations and Participants	35
2.1.2	Toward an Interview Guide	38
2.1.3	Sample Size Multilevel Designs	39
2.1.4	Toward a Questionnaire	40
2.2	Organizational Characteristics	43
2.2.1	Ethnic Composition	43
2.2.2	Type of Organization	45

2.2.3	Location	47
2.2.4	Size	48
2.3	The Spectrum of Activities and Contact Within Organizations	49
2.3.1	Kinds of Activities of Organizations	50
2.3.2	Frequency of Activities	53
2.3.3	Interethnic Contact	53
2.3.4	Close Ties	56
2.4	Bridging and Bonding Organizational Network Gaps	57
2.4.1	Overlapping Board Membership Network	58
2.4.2	Collaboration Network	59
2.4.3	Funding	62
2.4.4	Multiple Memberships and Volunteering	63
2.5	Summary	65
	References	66
3	Generalized Trust: Socialization Through Interethnic Contact?	69
3.1	Variance Analysis	70
3.1.1	Fixed Effects Model of Generalized Trust	72
3.1.2	Multilevel Model of Generalized Trust with Random Effects	74
3.1.3	Testing for the Interethnic Contact Mechanism	75
3.2	Controlling for Socio-demographic Factors	77
3.2.1	Descriptive Statistics	78
3.2.2	The Fixed Effects and Random Intercept Model of Generalized Trust	79
3.2.3	Level of Diversity in Organizations	83
3.3	Ties Within and Beyond the Organization	85
3.3.1	Close Ties	85
3.3.2	Ties Beyond the Organization	86
3.4	Summary	91
	References	92
4	Who Can Afford to Evaluate Strangers as Trustworthy?	93
4.1	What Is Generalized Trust?	93
4.1.1	Particularized Trust and Generalized Trust	94
4.1.2	Generalized Trust and Trust Toward Strangers	96
4.1.3	Prejudice and Generalized Trust	98
4.2	Generalized Trust and Negative Life Experiences	100
4.2.1	The Factor Scales: Life Satisfaction, Optimism and Self-esteem	100
4.2.2	Generalized Trust: A Psychological Explanation	103
4.3	Generalized Trust and Norm-Driven Explanations	105
4.3.1	Factor Scales: Individualism and Humanitarianism	106
4.3.2	Generalized Trust: A Norm-Driven Model?	108

4.4 The Final Model	113
4.5 Summary	115
References	117
5 Discussion and Conclusion: The Promise of Social Success	119
5.1 Discussion of Key Results: On Interethnic Contact and Generalized Trust	119
5.1.1 Bridging Versus Bonding in Voluntary Organizations?	119
5.1.2 Disentangling Causality	122
5.1.3 What About Other Contextual Effects?	124
5.2 Alternative Explanations: Beyond Bridging and Bonding	126
5.2.1 Validating Generalized Trust	127
5.2.2 Alternative Explanations	128
5.3 Implications and Looking into the Future	131
5.3.1 Policy Implications	132
5.3.2 Limitations and Future Avenues of Research	133
References	135
Index	139