## Contents

List of figures and tables		v
Preface as a concession of the second of the		vii
one	The new knowledge-based economy	L
	New economy, new society?	leven
	The policy debates	4
	Scope of the new knowledge-based economy	7
	Conclusion	9
	Scage 3: Abilitusion of innoisullick is egod	
two	The EU response	11
	Introduction	11
	The Lisbon process	13
2.64	First efforts at benchmarking the knowledge-based	17
	economy	
	The Lisbon ambiguity	21
three	Growth and stability	23
	Policy concerns: the macroeconomy	23
	Growth and productivity in the new economy	24
	Stability of the new economy	26
	Conclusion	27
four	Dynamics and innovation service and another service	29
	Introduction manage description gate and an against a	29
	The economic analysis of dynamic change	30
	The sociological analysis of dynamic change	36
	Conceptualising the new economy	40
	Conclusion	45
five	Enterprise and organisational change	49
	Introduction	49
	Organisational change in relation to technology and performance	52
	Stage I: Preparation and invention	54
	Stage 2: Application	59
	Stage 3: Diffusion	63
	Stage 4: Outcomes	70
	Conclusion	73

six	Human investment and learning	77
	Introduction	77
	Stage I: Preparation and invention	79
	Stage 2: Application	86
	Stage 3: Diffusion	96
	Stage 4: Outcomes	98
	Conclusion	105
seven	Social cohesion and inclusion	107
	Introduction	107
	Stage I: Preparation and invention	108
	Stage 2: Application	114
	Stage 3: Diffusion	121
	Stage 4: Outcomes	126
	Conclusion	133
eight	Models and measurement	135
	Introduction	135
	Models	135
	Measurement	137
	Appraisal of indicator sets	139
	Conclusion	142
nine	Benchmarking and governance	143
	Introduction	143
	Benchmarking for dynamic change	144
	Benchmarking for political choice	145
	Intelligent benchmarking for open governance	146
	Conclusion	149
	The sociological analysis of dynamic change and	
ten	Globalisation and the knowledge economy	151
	Introduction	151
	Benchmarking for national action	152
	Statistical indicators for a global order	154
	Opportunities for change	158
	The global challenge	160
Endno	tes	163
References		167
Index		191
		and the second se