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CAREER SKILLS AND KNOWLEDGE			LANGUAGE SKILLS				LANGUAGE KNOWLEDGE		
It's my job / Body bits	Patient care / Signs and symptoms	Project	Listening	Reading	Speaking	Writing	Language spot	Vocabulary	Pronunciation
<b>1 The hospital team</b> • p.4									
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<b>2 In and around the hospital</b> • p.10									
William O'Neill – head porter			Directions The porter's office	Wheelchairs	On the ward	Giving directions via email	Prepositions of place and movement	Hospital departments	Where is the stress?
<b>3 Hospital admissions</b> • p.16									
Carmen Dornan – hospital receptionist			A patient record form	Bad handwriting	Admitting a patient	Patient summary	Past Simple v Past Continuous	The admissions procedure Patient record	
<b>4 Accidents and emergencies</b> • p.22									
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<b>5 Pain</b> • p.28									
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<b>6 Symptoms</b> • p.34									
Sandy McGuire – helpline nurse Tongue diagnosis	Night coughing	Researching symptoms	Symptoms A helpline call	Mystery syndromes	Asking questions on a helpline	Symptom report	Question forms		
<b>7 Caring for the elderly</b> • p.40									
The effects of ageing	Alzheimer's disease		A care home Assessing a patient	Old age and the brain	Transfer to a care home	Letter of introduction to a care home	<i>will</i>	Problems and aids	
<b>8 Nutrition and obesity</b> • p.46									
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**Reading bank** • p.52

- 1 Pet visits
- 2 Mobile medical units
- 3 Hospital error
- 4 Accidents in the home

- 5 Chronic pain
- 6 Improving patient care
- 7 Secrets of a long life

- 8 Chocolate
- 9 Leeches
- 10 Death and dying customs

- 11 Typhoid Mary
- 12 Myths and facts
- 13 Anaesthesia

- 14 The return of Thalidomide
  - 15 The best medicine?
- Reading bank key p. 67**

**9 Blood** • p.68

The heart		Forensic analysis	Blood types A blood test	Blood pattern analysis	Blood in history Making difficult decisions	Describing blood cells	Zero and First Conditional	Testing blood	
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**10 Death and dying** • p.74

The body after death	Breaking bad news		Report of a death	The Hope Children's Hospice	Preparing a body for relatives Euthanasia	Death certificate	Expressing possibility	Talking about dying	
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**11 Hygiene** • p.80

Harriet Banks – ward matron	MRSA		A hygiene report Test results	Ask the nurse – bacteria	A hygiene inspection	A notice	Talking about obligation	Hygiene equipment	
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**12 Mental health nursing** • p.86

Juliet Francisco – mental health nurse	Tourette syndrome	Famous people suffering from mental illness	A case conference	Schizophrenia – the facts	A patient's life history	Email job application	Present Perfect Past Simple	Mental illness	Stress patterns
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**13 Monitoring the patient** • p.92

	Taking vital signs Hypothermia		A coma patient A scan	General anaesthetic	Vital signs Anaesthetic procedure	Describing a procedure	The Passive	Describing readings	Taking readings
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**14 Medication** • p.98

	Dosages	Drugs which have changed history	Patient medication	Pandemics and Tamiflu	Patient medication	Writing up an experiment	<i>be going to v</i> Present Continuous for future	Types and forms of medication	
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**15 Alternative treatments** • p.104

Mind and body therapies		Medicinal plants	<i>Qigong</i>	Wild treatments	Two healers Conventional medicine and homeopathy	Advice to a friend via email	Giving reasons	Types of therapy	
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**Speaking activities** • p.110

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