

Contents

<i>Preface</i>	<i>page vii</i>
<i>Acknowledgements</i>	<i>x</i>
1 The Internet, Warts and All	1
1.1 Warts and All	1
1.2 Perspectives on the Internet	5
1.3 The Internet and Law	20
1.4 An Unruly Internet	24
2 Illusions of Permanence	28
2.1 Permanence	28
2.2 Conservative Party Speeches	31
2.3 Why Does the Right to Be Forgotten Matter?	44
2.4 Pragmatic Warts-and-All Solutions	48
3 Confusion over Perfection	51
3.1 An Imperfect Archive	51
3.2 An Unreliable Archive?	54
3.3 Wikipedia as a Model?	57
3.4 Embracing Imperfection	67
4 The Neutrality Myth	71
4.1 Neutrality	71
4.2 Wikipedia and Human 'Neutrality'	73
4.3 Google and Algorithmic Neutrality?	81
4.4 Facebook: The Worst of Both Worlds?	87
4.5 Corporate Neutrality?	95
5 Free Speech Fantasies	102
5.1 Free Speech and the Internet	102
5.2 Copyright and Freedom of Speech	112
5.3 Search Engines: Champions of Free Speech?	119
5.4 Social Media Platforms: Champions of Free Speech?	124
5.5 From Pornography to Extremism	128
5.6 Critical Chills	133
5.7 Restricting Free Speech to Support Freedom of Speech	136
5.8 Free Speech and Power	139

6	Misunderstanding Privacy	142
6.1	Privacy on the Internet	142
6.2	Samaritans Radar	145
6.3	Not the Exception	161
6.4	The Broader Lessons	163
7	Seven Myths of Surveillance	168
7.1	Privacy and Surveillance	168
7.2	Seven Myths	169
7.3	Underlying Issues	185
7.4	Rethinking Surveillance	190
8	Troubles with Trolls	196
8.1	What Is a Troll?	196
8.2	Trolling in Practice	199
8.3	Solutions through Law?	213
8.4	Blame the Social Media Platforms	217
8.5	The Inevitability of Trolling	225
9	Fighting Fakery	228
9.1	Fighting Fakery	228
9.2	Fake News and Fake Narratives	234
9.3	Fake News Works	239
9.4	Conclusions and Solutions?	248
10	Warts and All	251
10.1	It's Always Been the End of the Internet	251
10.2	Ten Rules of Thumb	255
10.3	Finding Solutions	264
10.4	The Internet, Warts and All	273
	<i>Bibliography</i>	276
	<i>Index</i>	285