

Contents

<i>Acronyms</i>	viii
<i>Acknowledgements</i>	ix
1 Introduction	1
1.1 <i>Roma mobility in the EU</i>	2
1.2 <i>Social sorting as modality of governance power</i>	4
1.3 <i>The relevance of welfare surveillance studies</i>	6
1.4 <i>Overview of chapters</i>	7
2 Critical theories – social sorting and surveillance in a digital welfare labyrinth	10
2.1 <i>Securitisation and EU population control</i>	11
2.2 <i>Virtual Panopticon as migration control</i>	14
2.3 <i>The funnel of expulsion</i>	16
2.4 <i>Surveillance and social sorting</i>	17
2.5 <i>Managerialism and new borders in the bureaucratic field</i>	18
2.6 <i>Conclusion</i>	22
3 Roma, a global ethnic minority	23
3.1 <i>The hidden dynamics of ethnic identities</i>	24
3.2 <i>Contextual roots of Roma ethnic classification</i>	28
3.3 <i>Politicising marginalisation – the criminalisation of Roma</i>	31
3.4 <i>Mobility and ethnic history</i>	36
3.5 <i>Contextuality and the liquid research field</i>	39
3.6 <i>Research process</i>	43
3.7 <i>Ethical issues</i>	50

4	Welfare policy and the new social sorting of Europe	52
	4.1 <i>The new values in welfare management</i>	54
	4.2 <i>The reality of welfare tourism</i>	57
	4.3 <i>Geopolitics through welfare regimes</i>	60
	4.4 <i>Social sorting tools and restrictions</i>	62
	4.5 <i>Trapped in a loop – welfare restrictions as mobility control</i>	65
	4.6 <i>Criminalised by welfare – perceptions of welfare fraud</i>	70
	4.7 <i>Conclusion – differential surveillance treatment or the digital poorhouse</i>	72
 5	 Mediators, protectors and pathfinders – invisible players in mobility approaches	 76
	5.1 <i>Constructing belonging – framing the Roma with margins</i>	77
	5.2 <i>Ethnic framing of Roma from academic perspectives</i>	81
	5.3 <i>Interrelations between activism and civil society</i>	88
	5.4 <i>Living for or living off the Roma? – the role of funding in civil society</i>	93
	5.5 <i>Transmitted stigmas, bureaucratic guides, migrant interpreters working with Roma</i>	100
	5.6 <i>Conclusion</i>	108
 6	 Accessing benefits abroad	 110
	6.1 <i>The first stage – preconditions for settling</i>	111
	6.2 <i>Documented traces abroad</i>	114
	6.3 <i>The ivory tower of Job Centre Plus</i>	119
	6.4 <i>Narrative management technics self-censorship and self-profiling</i>	127
	6.5 <i>Housing as a capital</i>	130
	6.6 <i>Conclusion</i>	132
 7	 Commodification online – social security claims in virtual bureaucracies	 134
	7.1 <i>Tax credit procedures and HMRC's electronic monitoring mechanisms</i>	135
	7.2 <i>Working tax credit online – “dividuals” in the web of spidergrams</i>	138
	7.3 <i>Child tax credit claims – identity management online</i>	140
	7.4 <i>The commodification of identity</i>	142
	7.5 <i>The commodification of debt</i>	147
	7.6 <i>Conclusion – investing in virtual citizenship</i>	149

8 Conclusion	150
8.1 <i>Roma migrants under the surveillance gaze</i>	151
8.2 <i>Managing the stranger</i>	153
8.3 <i>Virtual bureaucracies and the rise of the "dividual"</i>	156
<i>References</i>	158
<i>Appendix A Overview of Roma participant informants</i>	179
<i>Appendix B Overview of interpreters</i>	181
<i>Appendix C Overview of academics</i>	182
<i>Appendix D Overview of professionals</i>	184
<i>Appendix E Overview of non-governmental organisations</i>	185
<i>Appendix F The basic model for application procedures in the UK welfare system</i>	187
<i>Index</i>	188