

Table of Contents

About the authors · 9

1. Introduction: Elderly care in transition · 13

ANNETTE KAMP AND HELGE HVID

- Three types of criticism of modernisation · 15
- Objectives and background of the book · 20
- Introduction to the chapters of the book · 21
- References · 26

2. Paradoxes in Elderly Care: The Nordic Model · 29

HANNE MARLENE DAHL AND BENTE RASMUSSEN

- Introduction · 29
- A Nordic model in elderly care? · 31
- State engineered professionalisation · 33
- New Public Management: Context and ambiguity · 35
- New Public Management as quality: Standardisation and free choice · 38
- Quality, meaning and resistance · 39
- Paradoxes · 41
- Conclusion · 42
- References · 45

3. The quest for the meaning of work: Competing concepts of meaning · 51

ANNETTE KAMP

- Introduction · 51
- The classic conceptions: Controversies on meaning, motivation and work · 54
- Meaning of work: a critical perspective · 59
- A management perspective on meaning · 63
- Meaning from a transformation perspective · 69
- Conclusion and perspectives · 73
- References · 76

4. Knowledge at play: Positioning care workers as professionals through scientific rationality and caring dispositions · 83

ANDREAS FEJES

Introduction · 83

Background · 85

Method · 89

Policy discourse on professionalisation · 90

Constituting a caring self: caring *for* and caring *about* · 92

Acknowledging caring dispositions · 95

Discussion · 100

References · 103

5. Meaning of work in elderly care in Denmark: Fragile reconstructions · 107

ANNETTE KAMP

Introduction · 107

Meaning of work – a dynamic approach · 110

The emergence of professional identities · 113

Home helpers at a crossroads · 116

Different perspectives – the meaning of work · 117

Meaning and identity in transition · 125

Concluding discussion · 128

References · 130

6. The meaning of work from subjective and intersubjective perspectives – a daily conflict of creating and losing meaning in elderly care · 133

BETINA DYBBROE

Acknowledgement of workers' subjective meaning in elderly care · 136

Subjective meaning · 140

The meeting · 142

A case of intersubjective and subjective meaning · 145

Meaning in the meeting of a care worker, a dying patient and relatives · 146

Subjective meaning in care work · 148

Subjective meaning in the meeting with societal structures · 150

Meaning from a managerial perspective · 153

Concluding remarks · 159

References · 160

7. New Public Management: Constructing a new management identity in care for the elderly · 165

BENTE RASMUSSEN

- Introduction · 165
- Power, freedom and self-discipline · 167
- Managing public services · 169
- Method and data · 172
- Power and freedom to manage in nursing homes · 174
- Boundless work in home-based care · 177
- Power and freedom to manage? · 182
- References · 186

8. Creating meaning in dementia care work – a story of (re) professionalisation? · 189

PERNILLE BOTTRUP AND PER BRUHN

- Introduction · 189
- A brief glance into the world of a dementia care centre · 191
- Dementia care work – a historical perspective · 193
- Creation of meaning as a learning process · 201
- Meaning in dementia care – case analysis · 204
- Summary and conclusion · 222
- References · 227

9. The future of elderly care – beyond New Public Management? · 229

HELGE HVID AND ANNETTE KAMP

- The external perspective: Scandinavian elderly care as an object lesson · 229
- The internal perspective: Scandinavian elderly care as a maltreatment sector · 231
- New Public Management and the quality of elderly care · 232
- New outlook? · 234
- Innovation in elderly care daily practice · 235
- Gradual professionalisation · 237
- Changes in local management? · 239
- Changes in management systems? · 240
- Beyond New Public Management? · 241
- References · 242