Contents

	About the authors Acknowledgements	viii ix
1	The road to brilliant project management	1
2	The art of planning a project	9
3	Risk and issue management	29
4	Delivering quality	45
5	Resource management	63
6	Leading effective teams	83
7	Productive meetings	101
8	Facilitation skills	119
9	Making use of lessons learned	139
0	The journey to brilliant project management	159
	Brilliant resources	167
	Index	181