

EDITORIAL

- 529 Crisis of the Union: Public Management and Leadership in an Era of Discontent**
Jeremy L. Hall and R. Paul Battaglio

RESEARCH ARTICLES

- 532 How Do Citizens Assess Street-Level Bureaucrats' Warmth and Competence? A Typology and Test**
Noortje de Boer
- 543 Can Public Leadership Increase Public Service Motivation and Job Performance?**
Gary Schwarz, Nathan Eva, and Alexander Newman
- 555 Follow the Leader? Leader Succession and Staff Attitudes in Public Sector Organizations**
Benny Geys, Sara Connolly, Hussein Kassim, and Zuzana Murdoch
- 565 Designing to Debias: Measuring and Reducing Public Managers' Anchoring Bias**
Rosanna Nagtegaal, Lars Tummers, Mirko Noordegraaf, and Victor Bekkers
- 577 Cyber Security Responsibilization: An Evaluation of the Intervention Approaches Adopted by the Five Eyes Countries and China**
Karen Renaud, Craig Orgeron, Merrill Warkentin, and P. Edward French

COVID-19 VIEWPOINT SYMPOSIUM

- 590 Global Reflection, Conceptual Exploration, and Evidentiary Assimilation: COVID-19 Viewpoint Symposium Introduction**
Jeremy L. Hall, Staci M. Zavattaro, R. Paul Battaglio, and Michael W. Hail
- 595 States Divided: The Implications of American Federalism for COVID-19**
Donald F. Kettl
- 603 The Third and Fatal Shock: How Pandemic Killed the Millennial Paradigm**
Alasdair Roberts
- 610 Staging Science: Authoritativeness and Fragility of Models and Measurement in the COVID-19 Crisis**
Wouter Van Dooren and Mirko Noordegraaf
- 616 Crisis Decision-Making on a Global Scale: Transition from Cognition to Collective Action under Threat of COVID-19**
Louise K. Comfort, Naim Kapucu, Kilkon Ko, Scira Menoni, and Michael Siciliano
- 623 State Executive Orders: Nuance in Restrictions, Revealing Suspensions, and Decisions to Enforce**
Cali Curley and Peter Stanley Federman
- 629 Connecting with New Partners in COVID-19 Response**
David Grizzle, Amy Goodin, and Scott E. Robinson
- 634 Disaster Resiliency of U.S. Local Governments: Insights to Strengthen Local Response and Recovery from the COVID-19 Pandemic**
Komla D. Dzigbede, Sarah Beth Gehl, and Katherine Willoughby
- 644 Fiscal Responses to COVID-19: Evidence from Local Governments and Nonprofits**
Craig S. Maher, Trang Hoang, and Anne Hindery

- 651** **Fighting COVID-19 with Agility, Transparency, and Participation: Wicked Policy Problems and New Governance Challenges**
M. Jae Moon
- 657** **Unprecedented Challenges, Familiar Paradoxes: COVID-19 and Governance in a New Normal State of Risks**
Kaifeng Yang
- 665** **Fighting Against COVID-19 through Government Initiatives and Collaborative Governance: Taiwan Experience**
Irving Yi-Feng Huang
- 671** **Australian Quarantine Policy: From Centralization to Coordination with mid-Pandemic COVID-19 Shifts**
Kim Moloney and Susan Moloney
- 683** **The Transaction Costs of the Governments' Response to the COVID-19 Emergency in Latin America**
Edgar E. Ramírez de la Cruz, Eduardo José Grin, Pablo Sanabria-Pulido, Daniel Cravacuore, and Arturo Orellana
- 696** **A Guide to Benchmarking COVID-19 Performance Data**
Bert George, Bram Verschuere, Ellen Wayenberg, and Bishoy Louis Zaki
- 701** **“We’ve Cared for the Dead since We Started Caring”: COVID-19 and Our Relationship to Public and Private Deathcare**
Staci M. Zavattaro