

## Table of Contents

1	Introduction .....	13
1.1	What is Enterprise Computing?.....	13
1.2	Role of Enterprise IT Architecture .....	14
1.3	Need for a New Architectural Approach.....	16
1.4	Review Questions.....	17
2	Basic Concepts and Techniques .....	18
2.1	Transactions.....	18
2.1.1	Properties of Transactions .....	19
2.1.2	Failure Recovery .....	20
2.1.3	Distributed Transactions.....	20
2.2	Asynchronous Operation .....	23
2.2.1	Message Queues.....	24
2.3	Remote Procedure Calls .....	25
2.4	Application Programming Interfaces.....	26
2.5	Distributed Computing Environment (DCE).....	27
2.6	Middleware.....	28
2.6.1	Transaction Monitors.....	28
2.6.2	Message-Oriented Middleware.....	29
2.7	OMG CORBA .....	31
2.8	Microsoft COM .....	32
2.9	Java Platform Enterprise Edition .....	32
2.9.1	EJB Application Servers.....	34
2.10	Open System Standards.....	34
2.11	Review Questions.....	35
3	Client/Server Computing.....	37
3.1	Client/Server Motivations .....	37
3.1.1	File-Server Systems .....	38
3.1.2	Client/Server Advantages .....	39
3.2	What is Client/Server?.....	39
3.3	Application Partitioning .....	41
3.3.1	Basic Client/Server Systems.....	43
3.3.2	Advanced Client/Server Systems .....	44
3.4	3-Tier Client/Server Architecture .....	44
3.5	Summary .....	46
3.6	Review Questions.....	17
4	Internet Computing.....	48
4.1	Network Computing .....	48
4.2	Internet Computing Requirements .....	49
4.3	Implementing ERP Applications for the Internet .....	51
4.3.1	Database Access using the CGI Interface.....	51
4.3.2	3-tier Internet Computing Architecture .....	52
4.3.3	Network Usage Considerations .....	53
4.3.4	Client-side Considerations.....	54
4.3.5	HTML vs. Java Clients.....	55
4.4	Summary .....	55
4.5	Review Questions.....	48
5	Data Integration.....	57
5.1	Benefits and Challenges of Data Integration .....	57
5.2	Homogeneous Database Environments .....	60

5.2.1	Distributed Database Approach.....	60
5.2.2	Data Replication .....	61
5.3	Heterogeneous Database Environments .....	63
5.3.1	DBMS Heterogeneity .....	63
5.3.2	Database Interoperability.....	64
5.3.3	Schema Integration.....	66
5.3.4	Database Interoperability.....	67
5.4	Summary .....	67
5.5	Review Questions.....	67
6	E-business Integration .....	69
6.1	Travel Industry Scenario .....	70
6.1.1	OTA Messages Schemas .....	70
6.1.2	A Flight Booking Example.....	71
6.2	E-Business Interoperability .....	73
6.2.1	Technical-Level Interoperability .....	73
6.2.2	Information-Level Interoperability.....	74
6.3	E-business Interoperability Issues .....	74
6.3.1	Electronic Data Interchange .....	74
6.3.2	BizTalk .....	75
6.3.3	RosettaNet .....	75
6.3.4	ebXML .....	76
6.4	Document-Centric Interoperability Model .....	76
6.5	Service-Centric Interoperability Model.....	77
6.5.1	Addressing Information-level Interoperability with SOA .....	77
6.5.2	Message-Oriented Approach .....	78
6.5.3	Programmatic Approach using Business-level APIs.....	78
6.6	Summary .....	81
6.7	Review Questions.....	81
7	Service-Oriented Architecture.....	82
7.1	SOA Motivations.....	82
7.2	Key Characteristics of SOA .....	84
7.3	Web Services.....	85
7.3.1	Core Web Services Standards.....	85
7.3.2	Operation of Web Services.....	87
7.3.3	Web Services Example .....	87
7.4	Coexistence of SOA and Component Architectures .....	89
7.5	Developing Service-Oriented Applications.....	89
7.5.1	Principal Characteristics of Services .....	90
7.5.2	Service Analysis and Modeling.....	92
7.5.3	Service Design.....	93
7.5.4	Service Design Method .....	94
7.6	Considerations of Service Reusability.....	95
7.6.1	Reuse and SOA.....	95
7.6.2	Service Composability and Reuse.....	96
7.6.3	Service Granularity Considerations.....	97
7.6.4	Service Components.....	100
7.6.5	Service Life-Cycle Management and SOA Governance.....	101
7.7	Service Design Case Study: – Airline Travel Booking .....	101
7.7.1	Considerations of Document Granularity.....	102
7.7.2	Identifying Candidate Operations.....	102
7.7.3	Refining Interface Design.....	105
7.7.4	Aggregation of Service Operations .....	107
7.8	SOA Challenges .....	108
7.8.1	Standardization Issues .....	108

7.8.2	Development Methodologies and Tools.....	109
7.9	Summary .....	109
7.10	Review Questions.....	110
7.11	Research Assignment .....	111
8	Software-as-a-Service.....	112
8.1	Evolution of the Software-as-a-Service model.....	114
8.2	SaaS Business Drivers.....	115
8.2.1	High cost of ERP projects .....	115
8.2.2	Fast Rate of Technology Change.....	115
8.2.3	High Cost of IT and Business Expertise.....	115
8.2.4	Complexity of ERP Systems .....	116
8.2.5	Globalization of Enterprise Applications .....	116
8.3	SaaS Technology Infrastructure Requirements .....	117
8.3.1	Architectural Requirements for SaaS applications .....	117
8.3.2	Customization of SaaS Applications .....	118
8.3.3	Integration of SaaS applications .....	119
8.4	Utility Computing.....	119
8.5	SaaS Challenges .....	120
8.6	Summary .....	121
8.7	Review Questions.....	121
8.8	Research Assignment .....	122
9	Emerging Trends .....	124
9.1	SaaS and SOA .....	124
9.1.1	Sabre Travel Example Scenario .....	124
9.1.2	Jetstar Travel Example Scenario .....	125
9.2	Web 2.0 .....	126
9.2.1	Mashups.....	126
9.3	Web 2.0 Example – the Lenovo Olympic Portal.....	127
9.3.1	Data Integration Requirements of Mashup Applications .....	128
9.4	Summary .....	124
9.5	Review Questions.....	130
9.6	Research Assignment .....	130
	References .....	131
	Glossary of Terms .....	139
	List of Illustrations .....	143
	List of Tables.....	145
	Index.....	146