

Table of Contents

List of abbreviations	V
List of symbols.....	VI
Acknowledgements	VII
1 INTRODUCTION.....	1
1.1 Aims of research	2
1.2 Model of communication.....	3
1.3 Content of the study	5
2 SPOKEN ENGLISH.....	7
2.1 Why investigate spoken English?	7
2.2 Spoken English	8
2.3 Comparison of the different genres of spoken English under investigation.....	11
2.4 Corpus description	16
2.4.1 Private face-to-face conversation.....	17
2.4.2 Private telephone conversation	20
2.4.3 Public radio discussions.....	22
3 RESEARCH ON DISCOURSE MARKERS.....	27
3.1 Different labels used for interactive discourse markers.....	27
3.2 Interactive discourse markers in previous research	30
3.2.1 Interactive discourse markers in a 'traditional' comment-clause approach.....	31
3.2.2 Interactive discourse markers viewed as fillers, inserts, parentheticals, etc.....	38
3.2.3 Interactive discourse markers as a discourse category	44
3.2.4 Interactive discourse markers from the point of view of pragmatics.....	58
3.3 Approaches adopted in the present study	70
4 CLASSIFICATION OF INTERACTIVE DISCOURSE MARKERS AND THEIR PRAGMATIC FUNCTIONS.....	73
4.1 Criteria used for the classification of interactive discourse markers	73
4.1.1 Syntactic type.....	73
4.1.2 <i>I-/you-orientation</i>	77
4.1.3 Turn position	80
4.1.4 Prosodic features.....	82
4.1.5 Entire situational context	85
4.2 Pragmatic functions of interactive discourse markers	91
4.2.1 Appealer.....	92
4.2.2 Inform marker	93
4.2.3 Empathizer	96

4.2.4	Monitor	98
4.2.5	Opine marker	102
4.2.6	Marker of certainty	104
4.2.7	Marker of emotion	107
4.3	Interactive discourse markers as response elicitors	108
5	INTERACTIVE DISCOURSE MARKERS AS MEANS OF ESTABLISHING COHERENCE	115
5.1	Coherence and cohesion	115
5.2	Coherence in spoken English.....	118
5.5	Coherence enhanced by interactive discourse markers	120
6	INTERACTIVE DISCOURSE MARKERS AS MEANS OF EXPRESSING POLITENESS	127
6.1	Politeness in human communication	127
6.2	Politeness strategies in spoken English	130
6.3	Interactive discourse markers as part of politeness strategies	133
6.3.1	Appealers as means of expressing politeness	134
6.3.2	Inform markers as means of expressing politeness.....	135
6.3.3	Empathizers as means of expressing politeness.....	137
6.3.4	Monitors as means of expressing politeness.....	139
6.3.5	Opine markers as means of expressing politeness.....	140
6.3.6	Markers of certainty as means of expressing politeness.....	141
6.3.7	Markers of emotion as means of expressing politeness.....	144
6.4	Contribution of interactive discourse markers to politeness in spoken English.....	145
7	CONCLUSION	147
8	GLOSSARY OF TERMS	153
9	REFERENCES.....	155
10	APPENDIX.....	165
10.1	List of speakers in telephone conversations	165
10.2	Complex tables	170
10.2.1	Syntactic types of IDMs in the individual texts analysed.....	170
10.2.2	<i>I-/you</i> -orientation of IDMs in the individual texts analysed.....	171
10.2.3	Turn position of interactive discourse markers.....	172
10.2.4	Some prosodic features of interactive discourse markers.....	173
10.2.5	Pragmatic functions of IDMs in the individual texts analysed...	174
10.2.6	<i>You</i> -oriented interactive discourse markers as response elicitors	176
10.2.7	<i>I</i> -oriented interactive discourse markers as response elicitors....	180
11	SUMMARY.....	186
12	INDEX.....	188