Contents

Acknowledgments ix	
Introduction I	
Section I: Understanding Skillstreaming	3
Welcome to Skillstreaming 3	
People Problems 3	
Activity I.I—Journaling: People Problems	4
Skill Groups 4	
Optional Activity 4	
Why is it important to learn these skills?	5
Activity 1.2—Everyday Choices 5	
Parts to Skillstreaming 5	
Activity 1.3—Learning Examples 5	
Skillstreaming in Action 5	
Let's Learn a Skill: Starting a Conversation	6
Part I: Modeling 6	
Thinking Aloud 6	
Part 2: Role-Play 7	
Activity I.4—Role Play Planning 7	
Part 3: Feedback 7	
Activity 1.5—Types of Feedback 8	
Activity 1.6—Following Role-Play 1 8	
Activity 1.7—Following Role-Play 2 9	
Part 4: Practice and Homework 9	
Are You Done Yet? 9	
Activity 1.8—Rewarding Yourself 11	

Skill Contracts and Self-Recording 11
Summary II
Section 2: Helpful Strategies 13
Activity 2.1—Body Language: Aggressive, Passive, Assertive 13
Activity 2.2—The Words We Use 13
Activity 2.3—Feelings 13
Activity 2.4—I-Messages 14
Activity 2.5—Clues to Anger 14
Activity 2.6—How Angry? 14
Activity 2.7—Anger Control 15
Activity 2.8—Comfort Choices 15
Activity 2.9—You Are the Judge 16
Activity 2.10—Benefits and Costs 16
Section 3: Making Skill Use Even Better 17
Activity 3.1—What Skill Should I Use? 17
Activity 3.2—More About Choosing Skills 18
Activity 3.3—Body Language 18
Activity 3.4—With Whom and When to Use a Skill: Empathy 18
Activity 3.5—Nonverbal Communication: Verbal Body Language 19
Activity 3.6—How Should I Perform the Skill? 19
Activity 3.7—Should I Always Perform the Skill the Same Way? 19
Activity 3.8—How Might Someone Respond 20
Activity 3.9—Dealing with Negative Outcomes 20
Activity 3.10—Skill Shifting 20
Activity 3.11—Skill Combinations 20
Activity 3.12— More About Skill Combinations 21
Summary 21
Appendix A: Program Tools 23
Parts to Skillstreaming Poster 24
Skill Poster: Starting a Conversation 25

Skill Card: (optional) 26 Skill Contract Self-Recording Form 1 28 Self-Recording Form 2 29 Homework Report I 30 Homework Report 2 31 Skillstreaming Skills 32 Appendix B 33 Nine-Step Process