

# Contents

<i>List of Abbreviations</i>	xvii
<i>Introduction: Readdressing Hate Crime</i>	xix
<b>1. Conceptualizing Hate Crime for Restorative Justice</b>	<b>1</b>
Introduction	1
What is 'Hate Crime'?	2
Defining 'Hate' in 'Hate Crime'	6
Linking 'Hate' with 'Crime'	8
Transposing 'Hate' into Law	12
Understanding Hate Crime as a Process of Victimization	17
The Process of Hate	18
Victim–Offender Relationships	21
Including 'Hate Incidents' Within Hate Crime Policy	23
The Limitations of a Retributive Approach to Tackling Repeated 'Hate Incidents'	25
Conclusion	30
<b>2. Conceptualizing Restorative Justice for Hate Crime</b>	<b>32</b>
Introduction	32
Part I: What is Restorative Justice?	33
Part II: Repairing Harms? Normative Assumptions and Empirical Findings	45
Part III: The Limits of Restorative Justice: Methodological Issues	53
Part IV: Some Preliminary Thoughts on the Challenges and Opportunities of Restorative Justice for Hate Crime	56
Conclusion	60
<b>3. The Harms of Hate Crime: From Structural Disadvantage to Individual Identity</b>	<b>62</b>
Introduction	62
Part I: Structural Inequality: The Beginnings of Hate Harm	63



Part II: The Direct Impacts of Hate Crime Victimization	71
Conclusion	89
<b>4. Repairing the Harms of Everyday Hate Crime: Exploring Community Mediation and the Views of Restorative Practitioners</b>	<b>91</b>
Introduction	91
Part I: Community Mediation and the Hate Crimes Project	92
Part II: Repairing the Harms of Hate Crime	97
Part III: The Experiences of Restorative Practitioners	115
Conclusion: Understanding Hate Incidents and Repairing the Harms They Cause	119
<b>5. Restorative Policing and Hate Crime</b>	<b>123</b>
Introduction	123
Part I: Restorative Policing	124
Part II: Could the Restorative Disposal Help Repair the Harms of Hate Crime?	129
Conclusion	146
<b>6. Secondary Victimization, State Participation, and the Importance of Multi-Agency Partnerships</b>	<b>148</b>
Introduction	148
Part I: State Responses to Hate Crime: Exploring the Harms Caused by Housing and Police Officers	150
Part II: Reducing Harm Through Multi-Agency Partnerships	159
Conclusion	181
<b>7. The Perils of ‘Community’: From Theory to Practice</b>	<b>184</b>
Introduction	184
Part I: The Perils of ‘Community’	186
Part II: Avoiding Domination and Re-victimization	193
Conclusion	204
<b>8. Humanizing ‘Difference’ and Challenging Prejudice Through Restorative Dialogue</b>	<b>207</b>
Introduction	207
Part I: Negotiating Cultural and Identity Difference: Overcoming Empathic Divides?	208

Part II: Humanizing ‘Difference’: the Importance of ‘Storytelling’	219
Conclusion	234
<b>9. Conclusion: Uncovering Hidden Truths</b>	<b>236</b>
The Need for a Restorative Approach to Hate Crime	236
What Did Restorative Justice Tell Us About the Nature of Hate Crime?	244
What Did Hate Crime Tell Us About the Practice of Restorative Justice?	252
<i>Appendix A: Interview Schedule: Victims and     Complainant Victims</i>	261
<i>Appendix B: Interview Schedule: Restorative Justice     Practitioners</i>	277
<i>References</i>	279
<i>Index</i>	299