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Vocabulary

Students meet a large amount of vocabulary throughout the course. It is important to review this vocabulary regularly. The new vocabulary is listed in the new vocabulary section of the coursebook. The new vocabulary is listed in the new vocabulary section of the coursebook. The new vocabulary is listed in the new vocabulary section of the coursebook.

Key words

These are the main terms used in the course. They are listed in the key words section of the coursebook. The key words are listed in the key words section of the coursebook.

Glossary

This is a very important part of the course. It provides a list of key words and their meanings. The glossary is located in the back of the coursebook. The glossary is located in the back of the coursebook.

Customer care

In level 2 there is a greater emphasis on cultural differences and cultural awareness which is crucial in international tourism encounters.