

Table of Contents

1	Introduction.....	4
2	Summary of current problems in public administration information flows.....	5
3	Working hypotheses and objectives of the dissertation	6
4	Selection of methods and data preparation	6
5	Models of environment-oriented information flows.....	10
5.1	Model of environmentally oriented information flow describing the links to a particular department.....	10
5.2	Simplified model of environmentally oriented information flows	12
5.3	Software tool selection.....	15
5.4	Implementation of simplified model in HPSim environment.....	16
5.5	Implementation of simplified model in Umberto environment	19
5.6	Options of making the information flow processes more effective	21
5.7	Comparison of results in both environments	24
6	Dissertation outcomes	27
7	Contribution to working experience and further research and development.....	27
7.1	Economic benefit	27
7.2	Scientific contribution.....	28
7.3	Application benefits	28
	Reference literature	29
	Publications by the author.....	35
	Summary	37